### **B.Sc. DEGREE EXAMINATION, NOVEMBER 2023**

# Second Semester

## Information Technology

# **PROGRAMMING IN C AND DATA STRUCTURES**

## (CBCS – 2017 onwards)

Time : 3 Hours

Maximum : 75 Marks

Part A  $(10 \times 2 = 20)$ 

- 1. Write any two features of C language.
- 2. What do you mean by bitwise operator?
- 3. Write the syntax to create an array in C.
- 4. List out any three operations on pointers.
- 5. Specify the uses of pointer.
- 6. Draw the syntax for a Structure.
- 7. Define Stack.
- 8. How do you create a linked list?
- 9. Give any two applications of a Tree.
- 10. What is binary tree?

**Part B** (5 × 5 = 25)

Answer **all** questions, choosing either (a) or (b).

11. (a) What are the fundamental data types in C? Explain with examples.

Or

- (b) Write a C program to implement nested if statement.
- 12. (a) How to pass an array to a function? Give a sample program.

Or

- (b) Write a C program to swap two numbers using pointers.
- 13. (a) Write the differences between Union and Structure?

Or

- (b) Write a C program to perform file operations.
- 14. (a) Write a short note on
  - (i) Infix (ii) Postfix.

Or

- (b) Write a C program to implement the Stack operations.
- 15. (a) How do you represent a List? Explain with an example.

Or

(b) Write a C program to create a Binary Tree.

 $\mathbf{2}$ 

#### Part C

 $(3 \times 10 = 30)$ 

Answer any **three** questions.

- 16. Describe the various operator and expressions in C.
- 17. How to create an array of pointers? Give example.
- 18. Give a brief account on command line parameters.
- 19. Write the functions of Linked List with examples.
- 20. Describe the tree and its applications.

## **B.Sc. DEGREE EXAMINATION, NOVEMBER 2023**

# **Third Semester**

# Information Technology

# JAVA PROGRAMMING

# (CBCS – 2017 onwards)

Time : 3 Hours

Maximum : 75 Marks

**Part A**  $(10 \times 2 = 20)$ 

- 1. List out any two benefits of OO programming.
- 2. What are the simple data types available in Java?
- 3. Mention any four mathematical functions.
- 4. Differentiable between break and continue statements?
- 5. Define Method Overloading.
- 6. Define array.
- 7. Write short note on packages.
- 8. What is synchronization?
- 9. What are applets?
- 10. Mention any two drawing methods of the graphics class.

Part B  $(5 \times 5 = 25)$ 

Answer **all** questions, choosing either (a) or (b).

11. (a) Write a program to print whether a given number is prime or not.

Or

- (b) Explain the features of JVM.
- 12. (a) Illustrate the concepts of 'If... else' statement with an example.

Or

- (b) Write a note on while statement with suitable example.
- 13. (a) Explain the concept of constructor with an example.

Or

- (b) Discuss the concept of Two Dimensional Arrays.
- 14. (a) Discuss the java API packages.

Or

- (b) What do you mean by multithreading? Give a sample program.
- 15. (a) Write an Applet program to draw the different lines and rectangles.

Or

(b) Write a short note on drawing polygons.

 $\mathbf{2}$ 

**Part C** (3 × 10 = 30)

Answer any **three** questions.

- 16. Explain object oriented Concepts and their Benefits.
- 17. Describe different operators in Java with suitable examples.
- 18. Illustrate various methods of interface implementation with an example.
- 19. Explain in detail Exception handling in JAVA.
- 20. Elucidate Applet Life Cycle.

3

### **B.Sc. DEGREE EXAMINATION, NOVEMBER 2023**

# Fourth Semester

## **Information Technology**

### **OPEN SOURCE SOFTWARE**

### (CBCS - 2017 onwards)

Time : 3 Hours

Maximum : 75 Marks

**Part A**  $(10 \times 2 = 20)$ 

- 1. Mention some applications of open source software
- 2. What is Cloning?
- 3. State mysqld
- 4. How to check the MySQL version?
- 5. What is LDAP?
- 6. List out the data types of PHP.
- 7. What are the numbers present in the python?
- 8. What is the difference between intermediate mode and script mode?
- 9. What is "grep" function in Perl?
- 10. Can we load binary extension dynamically?

**Part B** (5 × 5 = 25)

Answer **all** questions, choosing either (a) or (b).

11. (a) List and explain the advantages of open source system.

 $\mathbf{Or}$ 

- (b) Clarify the concept of kernel mode and user mode.
- 12. (a) How do you use the Date and time in MySQL? Explain with example

Or

- (b) Write a short note on sorting query results in MySQL.
- 13. (a) Discuss the data types in PHP with proper examples.

Or

- (b) How can you assign range of values to the array? Explain with an example.
- 14. (a) Write down the mechanism of accessing strings in python.

 $\mathbf{Or}$ 

- (b) Give a brief account on Dictionaries.
- 15. (a) Clarify the concept of Variables.

Or

(b) Write short note on Data manipulation.

 $\mathbf{2}$ 

**Part C**  $(3 \times 10 = 30)$ 

Answer any **three** questions.

- 16. Explicate the concept of Open source operating systems.
- 17. List and explain the tools that are available for managing sql server. Give examples.
- 18. Describe the basic types of abstract patterns in a regular expression.
- 19. Clarify the concept of Looping statements in python programming.
- 20. How do you working with files in Perl? Explain with examples.

3

## **B.Sc. DEGREE EXAMINATION, NOVEMBER 2023**

# **Fifth Semester**

## **Information Technology**

### DATABASE MANAGEMENT SYSTEMS

## (CBCS - 2017 onwards)

Time : 3 Hours

Maximum : 75 Marks

Part A  $(10 \times 2 = 20)$ 

- 1. Define Query.
- 2. What do you mean by weak-entity set?
- 3. List out the advantages of modeling temporal data.
- 4. Mention any two advantages of decomposition.
- 5. Differentiate Centralized and Client-Server model.
- 6. Mention any two purposes of distributed query processing.
- 7. What is meant by schema object?
- 8. Why do you need Indexes?
- 9. List out the uses of Triggers.
- 10. Define Cursors and its types.

**Part B** (5 × 5 = 25)

Answer **all** questions, choosing either (a) or (b).

11. (a) Write the applications of Database Systems.

Or

- (b) What are the advantages of DBMS?
- 12. (a) Write short note on the database design process.

Or

- (b) Describe the procedures to decompose using functional dependencies.
- 13. (a) What are the advantages and disadvantages of parallel systems? Discuss it.

Or

- (b) Write short note on homogeneous databases with an examples.
- 14. (a) How to create Sequence? Give an example.

Or

- (b) List and explain the various DML commands with an example.
- 15. (a) How do you create the Triggers in SQL? Give an example.

#### $\mathbf{Or}$

(b) Write short note on transaction and its various properties.

 $\mathbf{2}$ 

**Part C** (3 × 10 = 30)

Answer any **three** questions.

- 16. Explain in detail the architecture of Database.
- 17. Discuss about Third Normal form with an example.
- 18. Write a brief note on Intra-query parallelism.
- 19. Describe the various user privileges and roles with an example.
- 20. How to create the stored procedures in SQL? Give a suitable example.

3

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### **B.Sc. DEGREE EXAMINATION, NOVEMBER 2023**

### **Fifth Semester**

# Information Technology

# VISUAL PROGRAMMING

### (CBCS – 2017 onwards)

Time : 3 Hours

Maximum : 75 Marks

Part A $(10 \times 2 = 20)$ 

- 1. Define MSIL.
- 2. Write any TWO features of CLR.
- 3. Outline the term objects.
- 4. What is Constructors?
- 5. Write the use of Radio Button.
- 6. What is meant by Rich Text Box?
- 7. Write any TWO features of ASP.NET.
- 8. Define Lists in ASP.NET.
- 9. What is ADO.NET?
- 10. List out Four Connection Oriented Architecture.

Part B	$(5 \times 5 = 25)$
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Answer **all** questions, choosing either (a) or (b).

11. (a) Give an account on .NET Framework Libraries.

Or

- (b) Describe the concept of CLR.
- 12. (a) Describe the key features of Delegates and events.

Or

- (b) Give a brief notes on branching statements.
- 13. (a) Write a note on Timer control and Scroll bars.

 $\mathbf{Or}$ 

- (b) Explicate the concepts of Panels and Group boxes.
- 14. (a) Explain the concept of ASP.NET Page Directives.

Or

- (b) Give a brief account on Custom Controls.
- 15. (a) Illustrate the features of ADO.NET.

Or

(b) Write a short note on data management with ADO.NET.

**Part C** (3 × 10 = 30)

Answer any three questions.

- 16. Elaborate the concept of .NET framework with neat diagram.
- 17. Elucidate the concept of Inheritance with suitable Program.

- 18. Give a brief account on Handling dialog boxes with examples.
- 19. Explain the Validation server control and Rich web controls with examples.
- 20. How do you use the SQL server with ASP.NET with an example?

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#### **B.Sc. DEGREE EXAMINATION, NOVEMBER 2023**

## **Fifth Semester**

## **Information Technology**

# **Elective - DESIGN AND ANALYSIS OF ALGORITHMS**

#### (CBCS – 2017 onwards)

Time : 3 Hours

Maximum : 75 Marks

Part A  $(10 \times 2 = 20)$ 

- 1. Define Algorithm.
- 2. List the applications of queues
- 3. What are the tasks performed during inorder traversal?
- 4. Define degree of the node
- 5. List out any four basic operations carried out in a linked list
- 6. What do you mean by shortest path?
- 7. Define merge sort
- 8. Define Backtracking.
- 9. What is the use of Dijkstra's algorithm?
- 10. What are the applications or examples of dynamic programming?

**Part B** (5 × 5 = 25)

Answer **all** the questions, choosing either (a) or (b).

11. (a) Write an algorithm to insert and delete an element from a simple Queue.

 $\mathbf{Or}$ 

- (b) Explain Performance Analysis of the algorithms.
- 12. (a) Write a short note on Binary Tree Traversal.

Or

- (b) Write a short note on Graphs.
- 13. (a) Explicate the operations of single linked list.

Or

- (b) Write short note on traveling sales person problem.
- 14. (a) List out the Advantages and Disadvantages in Quick Sort.

Or

- (b) What is Binary searching? Give example.
- 15. (a) Illustrate Huffman algorithm in details.

Or

(b) Write a Prim's algorithm with suitable examples.

**Part C**  $(3 \times 10 = 30)$ 

Answer any **three** questions.

- 16. What is Stack? Why it is known as LIFO? Write algorithm of PUSH, POP, PEEP and CHANGE operation on Stack.
- 17. Elaborate the concept of Binary Trees.

 $\mathbf{2}$ 

- 18. Illustrate the operations on double linked linear list with algorithm.
- 19. Briefly explain the following:

(a)	Depth first search	(5)
(b)	Breadth-first search.	(5)

20. Illustrate the concept of Continuous Knapsack Problem with suitable examples.

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7BITE1B	

#### **B.Sc. DEGREE EXAMINATION, NOVEMBER 2023**

### **Fifth Semester**

### **Information Technology**

# ${\bf Elective-COMPUTER\ GRAPHICS}$

#### (CBCS – 2017 onwards)

Time : 3 Hours

Maximum : 75 Marks

Part A $(10 \times 2 = 20)$ 

- 1. List out any four Input devices.
- 2. What is DDA?
- 3. Write the uses of transformation symbol.
- 4. Define scaling 2D transformation.
- 5. What is line clipping?
- 6. Define the term Aspect Ratio.
- 7. What are inverse Transformations?
- 8. Write any two uses of 3D Rotation transformations.
- 9. What is control object?
- 10. What is JCL?

**Part B** (5 × 5 = 25)

Answer **all** questions, choosing either (a) or (b).

11. (a) Write a short note on Line drawing algorithm.

Or

- (b) Briefly explain the Circle Generation algorithm.
- 12. (a) Describe the Transformation principles.

Or

- (b) Write a short note on the composition of 2D Transformations.
- 13. (a) Brief about point clipping.

 $\mathbf{Or}$ 

- (b) Describe the Sitherland Hodgman algorithm.
- 14. (a) Elucidate the scaling of 3D Transformations.

Or

- (b) Discuss about the matrix representation of 3D Transformations.
- 15. (a) Write a short note on the styles of command language.

Or

(b) Explain the information display.

 $\mathbf{2}$ 

**Part C** (3 × 10 = 30)

Answer any **three** questions.

- 16. Enumerate the various hard copy output devices.
- 17. Explain the Matrix Representation in two dimensional transformations.
- 18. Illustrate with an example the Convex polygon clipping.
- 19. Write a brief note on Rotation and Mirror Reflection.
- 20. Explain in detail the various components of user interface design.

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7BITE2A

#### B.Sc. DEGREE EXAMINATION, NOVEMBER 2023.

# **Fifth Semester**

## **Information Technology**

## **Elective - COMPUTER NETWORKS**

#### (CBCS – 2017 onwards)

Time : 3 Hours

Maximum : 75 Marks

Part A  $(10 \times 2 = 20)$ 

- 1. What are the uses of Computer Networks?
- 2. What is an ATM?
- 3. Mention any two design issues of data link layer.
- 4. What is ALOHA?
- 5. Define Tunneling.
- 6. List out the different types of switching.
- 7. How to perform crash recovery?
- 8. Expand the terms UDP and TCP.
- 9. What is Network Security?
- 10. What is Multimedia?

**Part B** (5 × 5 = 25)

Answer **all** questions, choosing either (a) or (b).

11. (a) Illustrate the requirements of Network Hardware and Software.

 $\mathbf{Or}$ 

- (b) Explicate the concepts of Guided Transmission Media.
- 12. (a) Illustrate the mechanisms of any two Sliding Window Protocols.

Or

- (b) Write a short note on Collision free Protocols.
- 13. (a) Illuminate any two Routing algorithms.

Or

- (b) Describe the functions of Firewall.
- 14. (a) How to define and find the IP address? Explain with an example.

Or

- (b) Elaborate the steps to evaluate the performance of a network.
- 15. (a) Give a brief account on Cryptography.

Or

(b) What is Data Compression? Explain its any two techniques.

 $\mathbf{2}$ 

# **Part C** $(3 \times 10 = 30)$

Answer any **three** questions.

- 16. Discuss the concept of Broadband and Narrowband ISDN.
- 17. How to specify and verify the data link layer protocols.
- 18. What is Fragmentation? How to perform fragmentation?
- 19. Describe the functions of any Transport layer protocols.
- 20. Give a brief account on E-mail privacy.

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#### B.Sc. DEGREE EXAMINATION, NOVEMBER 2023.

## **Fifth Semester**

# Information Technology

# **Elective : SECURITY IN COMPUTING**

## (CBCS – 2017 onwards)

Time : 3 Hours

Maximum : 75 Marks

Part A $(10 \times 2 = 20)$ 

- 1. State computer Intrusion.
- 2. Give any four names of substitution techniques.
- 3. What are the Kinds of Malicious Code?
- 4. List the types of flaws.
- 5. What is sensitive data?
- 6. Define commit flag in database.
- 7. Define Firewalls.
- 8. Outline SSH Encryption.
- 9. State Privacy preserving.
- 10. Define Data mining.

Part B  $(5 \times 5 = 25)$ 

Answer **all** questions, choosing either (a) or (b).

11. (a) List out the characteristics of computer Intrusion.

Or

- (b) What is Public key encryption? Explain briefly.
- 12. (a) Describe the concepts of Controls against Program Threats in detail.

Or

- (b) Discuss about the concepts of secure programming.
- 13. (a) Deliberate the security policies in trusted operating system.

Or

- (b) Why concurrency control is needed? Explain the Concurrency control mechanisms with an example.
- 14. (a) Give a brief account on Threats in network security.

Or

- (b) Explain in detail about operation of Secure Socket Layer in detail.
- 15. (a) How do you secure E-mail? Explain briefly.

Or

(b) Give a brief account on privacy on web.

**Part C**  $(3 \times 10 = 30)$ 

Answer any **three** questions.

- 16. Compare DES with AES Encryption algorithm with example.
- 17. Explain various methods of user authentication mechanisms with an example.

- 18. What is meant by database security? List and discuss the different issues related to database security.
- 19. Identify a few malicious programs that need a host program for their existence.
- 20. What is privacy preserving? Explain its principles and policies.

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#### B.Sc. DEGREE EXAMINATION, NOVEMBER 2023.

## Sixth Semester

# Information Technology

# SOFTWARE ENGINEERING

#### (CBCS – 2017 onwards)

Time : 3 Hours

Maximum : 75 Marks

Part A $(10 \times 2 = 20)$ 

- 1. Define Software Engineering.
- 2. What are the two types of software products?
- 3. Specify any two formal specification techniques.
- 4. What is meant by software requirements?
- 5. Define Modularization.
- 6. What are the structure coding techniques?
- 7. Define Software Testing.
- 8. Name any two Software maintenance tools.
- 9. Specify the uses of Software Quality Assurance.
- 10. What is ISO 9000 standards?

Part B  $(5 \times 5 = 25)$ 

Answer all questions, choosing either (a) or (b).

11. (a) Describe the various managerial issues in detail.

 $\mathbf{Or}$ 

- (b) Discuss the phases involved in planning the software project.
- 12. (a) Elucidate the different software cost factors.

Or

- (b) Give a brief note on software requirements specification.
- 13. (a) Illustrate the fundamental design concepts.

Or

- (b) Give an account on Distributed System Design.
- 14. (a) Differentiate unite testing and integration testing.

Or

- (b) Write a brief note on Configuration Management.
- 15. (a) Discuss the various quality concepts.

Or

(b) Describe the ISO 9000 quality standards.

**Part C**  $(3 \times 10 = 30)$ 

Answer any **three** questions.

- 16. Elucidate the quality and productivity factors.
- 17. Discuss the various Software Cost Estimation techniques in detail.

- 18. Give a brief account on Structured Coding techniques.
- 19. Explain the activities involved in Software Maintenance.
- 20. Describe the formal technical reviews in detail.

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Sub. Code
7BIT6C2

#### B.Sc. DEGREE EXAMINATION, NOVEMBER 2023.

## Sixth Semester

# Information Technology

# **OPERATING SYSTEM AND SYSTEM SOFTWARE**

#### (CBCS – 2017 onwards)

Time : 3 Hours

Maximum : 75 Marks

**Part A**  $(10 \times 2 = 20)$ 

- 1. Define the term Operating systems.
- 2. Write the uses of Read Only Memory.
- 3. Differentiate process and processor.
- 4. What are the four necessary conditions for deadlock?
- 5. What do you meant by segmentation?
- 6. List out the uses of free space management.
- 7. Mention the features of machine independent assemblers.
- 8. Differentiate one pass assemblers and multi pass assemblers.
- 9. Write any two uses of dynamic linking.
- 10. List out the uses of automatic library search.

# **Part B** (5 × 5 = 25)

Answer **all** questions, choosing either (a) or (b).

11. (a) Write short notes on Direct Memory Access.

Or

- (b) Describe the objectives and functions of operating systems.
- 12. (a) What is Semaphores? Discuss it.

Or

- (b) Illustrate the inter process communication.
- 13. (a) Write short note on thrashing.

Or

- (b) What is demand paging? Write its advantages.
- 14. (a) Describe the features of machine dependent assembler.

Or

- (b) What is symbols and expression in assemblers?
- 15. (a) Write short notes on relocation and program linking.

Or

(b) Discuss about linkage editors.

# Part C

 $(3 \times 10 = 30)$ 

Answer any **three** questions.

- 16. Explain in detail about the system calls.
- 17. Discuss about critical section problem with an example.

 $\mathbf{2}$ 

- 18. Write brief note on any two directory structure.
- 19. Describe about various addressing modes.
- 20. Explain in detail about the algorithms and data structures for lining loaders.

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### **B.Sc. DEGREE EXAMINATION, NOVEMBER 2023**

# Sixth Semester

## **Information Technology**

### PRINCIPLES OF MULTIMEDIA

### (CBCS - 2017 onwards)

Time : 3 Hours

Maximum : 75 Marks

Part A  $(10 \times 2 = 20)$ 

- 1. Define Hypermedia.
- 2. What are the data elements of Multimedia?
- 3. What is the difference between Input and Output?
- 4. Justify the term processor.
- 5. Expand: MIDI
- 6. What is meant by Navigation?
- 7. Define Frame Rate.
- 8. Name the classes of products.
- 9. Outline the term Authoring Tools
- 10. What is HTML?

Part B  $(5 \times 5 = 25)$ 

Answer **all** questions, choosing either (a) or (b).

11. (a) Discuss about multimedia copyright issues.

Or

- (b) How the developers will evaluate the project? Explain.
- 12. (a) Neatly sketch the standards of computer architecture.

 $\mathbf{Or}$ 

- (b) Write a short note on Graphical Interface.
- 13. (a) Discuss about the concept of graphics file and application formats.

Or

- (b) Clarify the concept of digital audio systems.
- 14. (a) Write down the mechanism of digital audio and video.

Or

- (b) Give a brief account on storyboarding.
- 15. (a) List and explain the features of multimedia tool.

Or

(b) Write short note on HTML and web authoring.

 $\mathbf{2}$ 

**Part C** (3 × 10 = 30)

Answer any **three** questions.

- 16. Briefly explain the available resources of multimedia developers.
- 17. Explicate the concept of Multimedia computer architecture.
- 18. How can you use the images and color? Explain with an example.
- 19. Clarify the concept of Digital video data sizing.
- 20. Elucidate the categories of authoring tools with necessary explanations.

Sub. Code	
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### **B.Sc. DEGREE EXAMINATION, NOVEMBER 2023**

## Sixth Semester

### **Information Technology**

# Elective — MOBILE COMMUNICATION

#### (CBCS – 2017 onwards)

Time : 3 Hours

Maximum : 75 Marks

Part A $(10 \times 2 = 20)$ 

- 1. Define Signal.
- 2. Specify the uses of antennas.
- 3. What is the use of SDMA?
- 4. What are the components of UMTS?
- 5. Write any two advantages of radio transmission.
- 6. List the major elements of UMTS system architecture.
- 7. Specify the uses of Mobile IP.
- 8. Differentiate tunneling and reverse tunneling.
- 9. Specify the use of HTML.
- 10. Define Mobility.

Part B $(5 >$	$\times 5 = 2$	25)
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Answer **all** questions, choosing either (a) or (b).

11. (a) Explain the spread spectrum technologies.

 $\mathbf{Or}$ 

- (b) Illustrate the various frequencies of radio transmission.
- 12. (a) Compare S/T/F/CDMA technologies.

Or

- (b) Explain the concepts of Handover.
- 13. (a) Briefly discuss the IEEE 802.11 Architecture.

Or

- (b) Write a short note on Bluetooth Security.
- 14. (a) Explain in detail about mobile network layer.

Or

- (b) Give a brief note on Transaction Oriented TCP.
- 15. (a) Elucidate the HTTP methods.

Or

(b) Depict the File System Consistency.

Part C

 $(3 \times 10 = 30)$ 

Answer any three questions.

- 16. Describe the different types of modulation techniques.
- 17. Give a brief account on Satellite system.

 $\mathbf{2}$ 

- 18. Discuss the Location Management in detail.
- 19. Give a brief account on following concepts :
  - (a) Snooping TCP (5)
  - (b) Indirect TCP (5)
- 20. Elucidate the concepts of Wireless Application Protocol.

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Sub. Code	
7BITE3B	

#### **B.Sc. DEGREE EXAMINATION, NOVEMBER 2023**

## Sixth Semester

# Information Technology

## **Elective - E-COMMERCE**

## (CBCS – 2017 onwards)

Time : 3 Hours

Maximum : 75 Marks

Part A $(10 \times 2 = 20)$ 

- 1. Define E-Commerce.
- 2. What is an Internet?
- 3. Name any two Electronic Payment Systems.
- 4. Mention the purpose of a Debit Card?
- 5. What is Electronic Data Interchange?
- 6. Give any two examples for message transport protocol.
- 7. Write the purpose of E-market research.
- 8. What is an electronic catalog?
- 9. Specify the uses of computer based training.
- 10. What is software agent?

Part B  $(5 \times 5 = 25)$ 

Answer **all** the questions, choosing either (a) or (b).

11. (a) Describe the electronic commerce consumer applications.

Or

- (b) Write the short note on Internet Society.
- 12. (a) What are the different types of electronic payment systems? Explain.

Or

- (b) Explicate the mechanisms of digital token based electronic payment system.
- 13. (a) Illustrate the EDI applications in business.

Or

- (b) Give a brief note on Internal Information Systems.
- 14. (a) Elaborate the concepts of Information based Marketing.

Or

- (b) Explain about the data interface.
- 15. (a) Illuminate the pros and cons of digital copyrights.

Or

(b) Describe the history of software agents.

**Part C**  $(3 \times 10 = 30)$ 

Answer any **three** questions.

- 16. Briefly explain the electronic commerce organization applications.
- 17. Explicate the mechanisms of hypertext publishing.

 $\mathbf{2}$ 

- 18. Describe the standardization and EDI.
- 19. Discuss the concepts of information filtering
- 20. Elaborate the properties of software agents.

3