

D-7554

Sub. Code

41811/42111/ 40511

DISTANCE EDUCATION
COMMON FOR PGDHA, PGDHRM, PGDBM EXAMINATION
MAY 2021 EXAMINATION

&

MAY 2020 ARREAR EXAMINATION

First Semester

MANAGEMENT PRINCIPLES AND PRACTICES

(CBCS 2018 – 2019 Academic Year Onwards)

Time : Three hours

Maximum : 75 marks

SECTION A — (10 × 2 = 20 marks)

Answer ALL the questions.

1. Point out the difference between management and administration.
2. What is planning?
3. Define decision making.
4. What do you understand by training?
5. What is motivation?
6. Define recruitment.
7. What are the elements in communication?
8. What is coordination?

9. What is business ethics?
10. State any two control techniques.

SECTION B — ($5 \times 5 = 25$ marks)

Answer ALL questions.

11. (a) What are the functions of management?

Or

- (b) Assess the role of Henry Fayol in the development of management thought.

12. (a) Describe the major steps in the procedure of planning.

Or

- (b) Explain the merits and demerits of decision making.

13. (a) What do you understand by delegation of authority?

Or

- (b) Describe Maslow's theory of motivation.

14. (a) Explain in detail the various leadership styles.

Or

- (b) What are the barriers to effective communication?

15. (a) Explain the relation between planning and controlling.

Or

- (b) Enumerate the various techniques of control.

SECTION C — ($3 \times 10 = 30$ marks)

Answer any THREE questions.

16. Discuss the evolution of management.
 17. Explain the various forms of organization and its importance.
 18. Compare the pros and cons of centralization and decentralization.
 19. Leadership is situational Critically examine this statement.
 20. Explain in detail process of control.
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D-6632

Sub. Code

41812

DISTANCE EDUCATION

P.G.D.H.A. IN HOSPITAL ADMINISTRATION
EXAMINATION.

MAY 2021 EXAMINATION

&

MAY 2020 ARREAR EXAMINATION

First Semester

HOSPITAL ADMINISTRATION

(CBCS – 2018-19 Academic Year Onwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 2 = 20 marks)

Answer ALL questions.

1. Write any two objectives of hospital administration.
2. Define personal policy.
3. What is job specification?
4. Define Placement.
5. Write short note on Demotions.
6. Define Fringe benefits.
7. What do you mean by accident prevention?

8. Write about Separation.
9. Define Promotion.
10. What is bonus?

PART B — (5 × 5 = 25 marks)

Answer ALL questions, choosing either (a) or (b).

11. (a) Write about the features management of change.

Or

- (b) Discuss the challenges in hospital administration.

12. (a) Explain Recruitment and selection process.

Or

- (b) Discuss the need and scope of HR Planning.

13. (a) What are the training and development of placement?

Or

- (b) Explain the employee compensation.

14. (a) Explain the causes and consequences of Labour Attrition.

Or

- (b) Briefly discuss about Industrial relations.

15. (a) Explain the multiplicity of trade unions.

Or

- (b) Explain -e-record on employee.

PART C — (3 × 10 = 30 marks)

Answer any THREE questions.

16. Explain the role and structure of human resources function in organization.
 17. Briefly explain the domestic and global sources in selection process.
 18. Explain the need, types and scope of employee retention.
 19. Explain the need and programs of executive development.
 20. Explain the employee grievances and their redressal of employee welfare.
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D-6633

Sub. Code
41813/40513

DISTANCE EDUCATION

COMMON FOR P.G.D.H.A, P.G.D (BM) EXAMINATION.

MAY 2021 EXAMINATION

&

MAY 2020 ARREAR EXAMINATION

First Semester

MANAGERIAL ECONOMICS

(CBCS – 2018-19 Academic Year Onwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 2 = 20 marks)

Answer ALL questions.

1. Write the meaning of the word managerial economics.
2. Define Total and Marginal utility.
3. Explain Demand and Supply equilibrium.
4. Write about empirical estimations of productions.
5. Explain monopolistic completion and functions.
6. Define price and Non price competition.
7. Explain economic growth and development.

8. Write about Antitrust theory and regulations.
9. Explain Business cycle.
10. Explain sectoral and population distributions.

PART B — ($5 \times 5 = 25$ marks)

Answer ALL questions, choosing either (a) or (b).

11. (a) Define economic approach and working of economic system.

Or

- (b) Explain Decision making under risk and uncertainty.
12. (a) What is monopoly? Explain its competitive conditions.

Or

- (b) Determinants of Law of Demand.
13. (a) Explain Demand estimation and forecasting.

Or

- (b) Define market equilibrium and changes in market equilibrium.
14. (a) Write about cost function and cost output relationship.

Or

- (b) Define cost volume profit analysis.

15. (a) Explain factors nature and its importance of Macro economics.

Or

- (b) Explain the economics regulations of business.

PART C — ($3 \times 10 = 30$ marks)

Answer any THREE questions.

16. Write about determinants of demand law of demand, demand estimation and forecasting.
17. Write about the meaning and characteristics of markets practical importance market structures.
18. Define cost and return cost behaviors traditional and modern theory of cost.
19. What is Macro economics explain economic growth and developments nature and its importance?
20. Write in details about antitrust theory and regulations structure conduct.

D-6634

Sub. Code

41814

DISTANCE EDUCATION

P.G.D.H.A. EXAMINATION.

MAY 2021 EXAMINATION

&

MAY 2020 ARREAR EXAMINATION

First Semester

Hospital Administration

BUSINESS ENVIRONMENT

(CBCS – 2018-19 Academic Year Onwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 2 = 20 marks)

Answer ALL questions.

1. Define micro economics.
2. Write short notes on political maturity.
3. Define SSL.
4. Write about financial market structure.
5. Define exit policy.
6. Define privatization.
7. What is ecological environment?

8. Define IMF.
9. What is time lag in technology?
10. Define LPG.

PART B — ($5 \times 5 = 25$ marks)

Answer ALL questions, choosing either (a) or (b).

11. (a) Write about the dynamic factors of environment.

Or

- (b) Discuss about the fundamental issues of socio-cultural environment.

12. (a) Explain the role of Government in industrial policies and promotion schemes.

Or

- (b) Explain the guidelines to the industries.

13. (a) Write short note on stock exchanges and its regulations.

Or

- (b) Briefly explain the role of central bank fiscal system.

14. (a) Explain the technology trends in Indian.

Or

- (b) Explain the law on patents.

15. (a) Discuss about the private and cooperative sectors.

Or

- (b) Discuss about the workers participation in management.

PART C — ($3 \times 10 = 30$ marks)

Answer any THREE questions.

16. Discuss the opportunities and threats as environmental issues to address by businesses.
17. Explain FDI and collaboration of central bank.
18. Discuss about the foreign exchange and business development.
19. Explain the role of world bank in global economic development.
20. Appropriate technology and technology adoption—
Explain.

D-7142

Sub. Code

41821

DISTANCE EDUCATION

P.G.D.H.A. EXAMINATION

MAY 2021 EXAMINATION

&

MAY 2020 ARREAR EXAMINATION

Second Semester

HEALTH POLICY

(CBCS 2018 – 2019 Academic Year Onwards)

Time : Three hours

Maximum : 75 marks

SECTION A — (10 × 2 = 20 marks)

Answer ALL the questions.

1. What is demography?
2. What is national health policy?
3. What is CARE?
4. Write two duty of Tuberculosis Association of India.
5. Write the expansion UNICEF.
6. What is input in health economics?
7. What is health sector?
8. Write the importance of death certificate.
9. What is anesthesia?
10. What is license? Write its importance in the medical side.

SECTION B — (5 × 5 = 25 marks)

Answer ALL the questions, choosing either (a) or (b).

11. (a) Explain the National Health policy.

Or

- (b) Explain the Health planning.

12. (a) Explain WHO.

Or

- (b) Explain UNICEF.

13. (a) Write about insurance policy.

Or

- (b) Explain doctor patient relationship.

14. (a) Explain the principles of medical ethics.

Or

- (b) Explain the voluntary health organizations.

15. (a) Explain the functions of UNDP.

Or

- (b) Explain the role of medical officer.

SECTION C — (3 × 10 = 30 marks)

Answer any THREE questions.

16. Explain various health policy help the community to enhance life security.
17. Explain the health plan and features of WHO.

18. Explain nature of demand and supply in health economics.
 19. Explain medical negligences and its punishments.
 20. Explain voluntary health organization and its contributions in the health policy.
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D-7143

Sub. Code

41822

DISTANCE EDUCATION

P.G.D.H.A. EXAMINATION

MAY 2021 EXAMINATION

&

MAY 2020 ARREAR EXAMINATION

Second Semester

HEALTH CARE SYSTEM

(CBCS 2018 – 2019 Academic Year Onwards)

Time : Three hours

Maximum : 75 marks

SECTION A — (10 × 2 = 20 marks)

Answer ALL the questions.

1. 'Meaning of Health Care' write.
2. Corporate hospitals.
3. 'Primary care'.
4. Health problems due to industrialization.
5. Psycho-social hazards.
6. "Yoga".
7. "Naturopathy"
8. "Home remedy".
9. Medical education system.
10. "Unani"

SECTION B — (5 × 5 = 25 marks)

Answer ALL the questions, choosing either (a) or (b).

11. (a) Explain the basics of health care systems in Government hospitals.

Or

- (b) Explain the basics of health care systems in private hospitals.

12. (a) Write the principles of primary health care centers.

Or

- (b) Write the role and functions of the hospital at the first referral level.

13. (a) Write definition and scope of occupational health.

Or

- (b) Write the natural history of any one diseases and write the levels of prevention.

14. (a) Write the chemical hazards and its prevention and control.

Or

- (b) Write naturopathy and its holistic approach to health.

15. (a) Write tertiary health care.

Or

- (b) Write “paramedical education”.

SECTION C — (3 × 10 = 30 marks)

Answer any THREE questions.

16. Explain Red Cross Society and its service.
 17. “A new course of action for health” - implications of the primary health care approach.
 18. Explain brief history of evolution and changing trends in evolution of health care delivery system.
 19. Explain organizational structure of health care system at district level.
 20. Describe cost-benefit analysis in health care services.
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D-7144

Sub. Code

41823

DISTANCE EDUCATION

P.G.D.H.A. EXAMINATION

MAY 2021 EXAMINATION

&

MAY 2020 ARREAR EXAMINATION

Second Semester

HOSPITAL SUPPORT SERVICES

(CBCS 2018 – 2019 Academic Year Onwards)

Time : Three hours

Maximum : 75 marks

SECTION A — (10 × 2 = 20 marks)

Answer ALL the questions.

1. Methods of organizing in hospital supports services.
2. Role of supports services.
3. Ward management – Meaning.
4. Duties of laboratories.
5. First aid measures.
6. General rules of safety.
7. Blood bank management.
8. Type of service – Meaning.
9. Dietary service – Define.
10. General kitchen – Meaning.

SECTION B — (5 × 5 = 25 marks)

Answer ALL the questions, choosing either (a) or (b).

11. (a) Explain clerical and support services for hospitals.

Or

- (b) Describe nursing care and ward management.

12. (a) Explain duties and responsibilities of laboratories.

Or

- (b) Describe ambulance service and its importance.

13. (a) Explain the meaning and importance of various service relate to emergency.

Or

- (b) Describe general rules of safety.

14. (a) Explain the safety of laboratories.

Or

- (b) Describe the meaning and importance of linen and laundry.

15. (a) Describe the importance and function of dietary services.

Or

- (b) Explain the difference between general kitchen and special kitchen.

SECTION C — (3 × 10 = 30 marks)

Answer any THREE questions.

16. Briefly explain the role of supportive service in hospital management.
 17. Explain the importance of documentation and records.
 18. Briefly explain emergency services and first aid measures.
 19. Describe the laundry arrangement and washing arrangement.
 20. Briefly explain general kitchen and food distribution.
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D-7145

Sub. Code

41824

DISTANCE EDUCATION

P.G.D.H.A. EXAMINATION

MAY 2021 EXAMINATION

&

MAY 2020 ARREAR EXAMINATION

Second Semester

HUMAN RESOURCE MANAGEMENT IN HOSPITALS

(CBCS 2018 – 2019 Academic Year Onwards)

Time : Three hours

Maximum : 75 marks

SECTION A — (10 × 2 = 20 marks)

Answer ALL the questions.

1. Objectives of HR management.
2. Role of HRM in hospitals.
3. Define job specification.
4. Write a short note on recruitment policy.
5. Define wage and salary structure.
6. Write a short note on training method and evaluation of training.
7. Define group dynamics.
8. Write short note on motivation and perception.

9. Define group cohesiveness
10. Write short note on organizational culture.

SECTION B — (5 × 5 = 25 marks)

Answer ALL the questions, choosing either (a) or (b).

11. (a) Define human resource management. Explain need and importance of HRM.

Or

- (b) Describe job analysis and job description.

12. (a) Explain transfer types cost dismissals.

Or

- (b) Describe training methods and evaluation of training.

13. (a) Explain working condition and safety welfare of employees.

Or

- (b) Discuss the irrelevance to organizational behaviour in hospitals management.

14. (a) Explain the organizational behaviour.

Or

- (b) Describe need and nature of management of change in hospitals.

15. (a) Explain HR policies in hospitals.

Or

- (b) Describe the functional rules of the human resource department in healthcare.

SECTION C — ($3 \times 10 = 30$ marks)

Answer any THREE questions.

16. Explain the recruitment policy sources, methods of employees.
 17. Describe organizational behavior.
 18. Explain training methods and evaluation.
 19. Describe individual behavior and learning attitudes.
 20. Explain the meaning and significance of organizational culture.
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