

D-5414

Sub. Code

30811

DISTANCE EDUCATION

M.A. (PM & IR) DEGREE EXAMINATION, MAY 2022.

First Semester

PRINCIPLES OF MANAGEMENT

(CBCS 2018 – 2019 Academic Year Onwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 2 = 20 marks)

Answer ALL questions.

1. Define management.
2. List out contributors towards management science and theories.
3. What do you mean MBO?
4. Explain Global organizing.
5. Write short notes on responsibility in organisation.
6. Explain career development.
7. What do you mean motivation?
8. Explain the term leadership.
9. List out the objectives of controlling.
10. Explain total quality management.

PART B — (5 × 5 = 25 marks)

Answer ALL questions, choosing either (a) or (b).

11. (a) Explain functions of management.

Or

- (b) Elaborate the contributions made by P.F. Drucker to management.

12. (a) Describe nature and principles of planning.

Or

- (b) Explain types of decision making.

13. (a) Analyse an importance of organizing in management.

Or

- (b) Explain line and staff functions.

14. (a) Describe principles of staffing.

Or

- (b) Explain leadership styles.

15. (a) Examine the importance of coordination in the organization.

Or

- (b) Critically analyse new perspectives in management.

PART C — (3 × 10 = 30 marks)

Answer any THREE out of Five questions.

16. Describe the contribution of Henri Fayol to management.
 17. Elaborate selection and recruitment process and career development stages.
 18. Explain the motivation theory of Maslow and Mc Gregor (X.Y).
 19. Examine the uses of communication to planning, organizing and coordinating.
 20. Analyse the relevance of values in management.
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D-5415

Sub. Code

30812

DISTANCE EDUCATION

M.A. (PM&IR) DEGREE EXAMINATION, MAY 2022.

First Semester

ORGANISATIONAL BEHAVIOUR

(CBCS 2018 – 2019 Academic Year Onwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 2 = 20 marks)

Answer ALL questions.

1. Write short notes on organizational behaviour.
2. What do you mean attitude?
3. Explain the meaning motivation.
4. Explain Team work.
5. Define power.
6. What do you mean stress management?
7. List out issues in organizational culture.
8. Write the importance network in Inter Personal Communication.
9. What are the causes of organizational change?
10. What is the meaning Organizational Development?

PART B — (5 × 5 = 25 marks)

Answer ALL questions, choosing either (a) or (b).

11. (a) Describe challenges and opportunities of organizational behaviour.

Or

- (b) Explain determinants of personality.

12. (a) Analyse the implications of emotional intelligence on managers.

Or

- (b) Write short notes on interpersonal communication.

13. (a) Explain the relevance of group dynamics to organizational behaviour.

Or

- (b) Describe effective use of power in an organization.

14. (a) Explain conflict process.

Or

- (b) Write briefly organizational climate.

15. (a) Describe an importance of organizational change.

Or

- (b) Explain features of organizational development.

PART C — (3 × 10 = 30 marks)

Answer any THREE questions.

16. Discuss factors influencing on development of personality.
 17. Explain motivation and job satisfaction and its importance on management.
 18. Explain types and sources and strategies to resolve conflict.
 19. Explain the meaning and significance of organizational culture.
 20. Describe the nature and scope of organizational development.
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D-5416

Sub. Code

30813

DISTANCE EDUCATION

M.A. (PM & IR) DEGREE EXAMINATION, MAY 2022.

First Semester

HUMAN RESOURCE MANAGEMENT

(CBCS 2018 – 2019 Academic Year Onwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 2 = 20 marks)

Answer ALL questions

1. List out any two objectives of Human Resource management.
2. Write short notes on personnel policy.
3. What are the sources of recruitment?
4. What do you mean interview?
5. Explain Human Resource audit.
6. What is meant social security measures?
7. What are the various retention methods?
8. Explain job evaluation.
9. What do you mean employee grievance?
10. Explain e-Record on employees.

PART B — (5 × 5 = 25 marks)

Answer ALL questions, choosing either (a) or (b)

11. (a) Explain functions of Human Resource management.

Or

- (b) Examine an importance of human factor in Human Resource management.

12. (a) Describe role of Human Resource manager.

Or

- (b) Explain training techniques.

13. (a) Analyse computer applications in Human Resource management.

Or

- (b) Describe wage and salary administration.

14. (a) Explain performance appraisal programs.

Or

- (b) Discuss job evaluation systems.

15. (a) Enumerate statutory and non-statutory benefits.

Or

- (b) Explain Grievance Handling procedure.

PART C — (3 × 10 = 30 marks)

Answer any THREE out of Five questions

16. Explain roles and responsibilities of HR department?
17. Discuss an importance and methods of training.

18. Describe employment retention strategies for production and services industry.
 19. Critically analyze the role of Employee Welfare on Employees performance.
 20. Explain function of HRM.
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D-5417

Sub. Code

30814

DISTANCE EDUCATION

M.A. (PM & IR) DEGREE EXAMINATION, MAY 2022.

First Semester

LABOUR LEGISLATIONS - I

(CBCS 2018 – 2019 Academic Year Onwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 2 = 20 marks)

Answer ALL questions

1. What do you mean safety?
2. Specify the objectives of workmen's compensation act 1923?
3. What is lock out?
4. What do you mean retrenchment?
5. Explain unfair labour practice.
6. What is standing committee?
7. List out two functions of inspectors.
8. Explain duties of Inspectors.
9. What are the problems faced while implementing contracts labour regulations and abolition act 1970?
10. Specify any two unfair practices.

PART B — (5 × 5 = 25 marks)

Answer ALL questions choosing either (a) or (b)

11. (a) Specify powers of authorities under Factories Act 1948.

Or

- (b) Explain role of commission for workmen's compensation.

12. (a) Describe the authorities for settlement of Industrial disputes.

Or

- (b) Explain (i) Lay off (ii) Closure

13. (a) Elucidate the powers of authorities under shops and establishments act 1947.

Or

- (b) Specify miscellaneous provisions specified in Employees State Insurance Act 1948.

14. (a) Explain salient features of Employees Provident fund and miscellaneous act 1952.

Or

- (b) What do you understand industrial dispute?

15. (a) Specify duties of inspectors.

Or

- (b) Point out the significance of contract labour regulation and abolition act 1970.

PART C — (3 × 10 = 30 marks)

Answer any THREE out of Five questions

16. Discuss various provisions of factories act 1948.
 17. Explain salient features of workmen's compensation act 1923.
 18. Describe the power and duties of authorities to settle industrial disputes.
 19. Explain salient features of Employees State Insurance Act 1948.
 20. Discuss exemption relating to the Act.
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D-5418

Sub. Code

30821

DISTANCE EDUCATION

M.A. (PM & IR) DEGREE EXAMINATION, MAY 2022.

Second Semester

PUBLIC PERSONNEL ADMINISTRATION

(CBCS 2018 – 2019 Academic Year Onwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 2 = 20 marks)

Answer ALL questions

1. Explain the meaning of Public Personnel administration.
2. Specify any four generalists services.
3. Mention any three objectives of career planning.
4. Explain the meaning of Bureaucracy.
5. Explain types of recruitment.
6. What do you mean performance appraisal?
7. What is promotion?
8. What do you mean training?
9. What is morale?
10. Write any three importance of Redressal of public grievances.

PART B — (5 × 5 = 25 marks)

Answer ALL questions choosing either (a) or (b)

11. (a) Write a note on scope of public personnel administration.

Or

- (b) Explain bases of bureaucracy.

12. (a) Describe types of civil services.

Or

- (b) Explain importance of training.

13. (a) Explain the role of public services in administrative system.

Or

- (b) Write a note on reservation in services.

14. (a) Explain the problems of recruitment.

Or

- (b) Explain the types of training.

15. (a) Explain rights of civil servants.

Or

- (b) Write a note on retirement benefits.

PART C — (3 × 10 = 30 marks)

Answer any THREE out of Five questions

16. Explain classification of services (Cadres)
17. Explain concept and importance of civil service.

18. Discuss the need and scope of training.
 19. Discuss discipline concepts of civil servants.
 20. Explain characteristics of public personnel administration in India.
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D-5419

Sub. Code

30822

DISTANCE EDUCATION

M.A.(PM & IR) DEGREE EXAMINATION, MAY 2022.

Second Semester

LABOUR LEGISLATIONS - II

(CBCS 2018 – 2019 Academic Year Onwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 2 = 20 marks)

Answer ALL questions

1. Write short notes on bonus.
2. Specify deduction from bonus payable.
3. Mention any three objectives of payment of wages act 1936.
4. Write short note on fixation of wage periods.
5. What do you mean fixing of minimum rate of wages?
6. Write any two objectives of minimum wages act 1948.
7. Write a note on standing orders.
8. What are the rights of trade union?
9. Explain standing orders.
10. What do you mean labour legislations?

PART B — (5 × 5 = 25 marks)

Answer ALL questions, choosing either (a) or (b).

11. (a) Explain adjustment of customary of interim bonus payable.

Or

- (b) Describe interim bonus linked with production.

12. (a) Describe the provisions relating to determination and recovery of the amount of gratuity with reference to payment of gratuity act 1972.

Or

- (b) Explain an importance of maintenance of registers and records.

13. (a) Elaborate the provisions related to procedure for fixing and receiving minimum wages specified in minimum wages act 1948.

Or

- (b) Write a note appointment of advisory board specified in Minimum Wages Act 1948.

14. (a) Explain sanding orders.

Or

- (b) Explain registration of trade union.

15. (a) Describe an importance of payment of wages act 1936.

Or

- (b) Write a note on an importance of trade union act 1926.

PART C — (3 × 10 = 30 marks)

Answer any THREE questions

16. Explain set on and set off allocable surplus specified in payment of bonus act.
 17. Explain salient features of payment of wages act 1936.s
 18. Discuss the significance of modification of standing orders.
 19. Discuss an importance of payment of gratuity act 1972.
 20. Highlight the rights and liabilities of trade unions.
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D-5420

Sub. Code

30823

DISTANCE EDUCATION

M.A.(PM & IR) DEGREE EXAMINATION, MAY 2022.

Second Semester

TRAINING AND DEVELOPMENT

(CBCS 2018 – 2019 Academic Year Onwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 2 = 20 marks)

Answer ALL questions

1. Write short notes of training.
2. Explain official training.
3. Mention any two types of selection of trainers.
4. What do you mean executive development.
5. Explain key performance parameter.
6. Write the nature of evaluation of training.
7. Write a note on IRR.
8. What do you mean ice breaking?
9. Explain cost benefit analysis.
10. What do you mean development?

PART B — (5 × 5 = 25 marks)

Answer ALL questions, choosing either (a) or (b)

11. (a) Explain need of training.

Or

(b) Describe horizontal and vertical level of training.

12. (a) Describe an importance of training on GST.

Or

(b) Explain an importance of employees training.

13. (a) Elaborate executive development programmes.

Or

(b) Write a note on evaluation of training.

14. (a) Explain ROI and CPA.

Or

(b) Explain latest scenario of assessing training.

15. (a) Describe Government policy on training.

Or

(b) Write a note on management associations.

PART C — (3 × 10 = 30 marks)

Answer any THREE questions

16. Explain the levels of training.

17. Explain duties and responsibilities of training managers.

18. Discuss the implications of evaluation of training.

19. Discuss learning cycles on training.
 20. Explain an importance of training on development.
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D-5421

Sub. Code

30824

DISTANCE EDUCATION

M.A.(PM & IR) DEGREE EXAMINATION, MAY 2022.

Second Semester

BUSINESS ENVIRONMENT

(CBCS 2018 – 2019 Academic Year Onwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 2 = 20 marks)

Answer ALL questions

1. Explain the meaning of business environment.
2. What do you mean PESTLE?
3. Write a note on fiscal policies.
4. Explain industrial relation.
5. Write short notes on technology policy?
6. IRDA – Expand.
7. List out any two legislations related to consumer protection.
8. What do you mean LPG?
9. Define privatization.
10. Who is called labour?

PART B — (5 × 5 = 25 marks)

Answer ALL questions choosing either (a) or (b)

11. (a) Explain the significance of business environment.

Or

- (b) Discuss industrial policies and promotion scheme.

12. (a) Elaborate the guidelines to industries.

Or

- (b) What do you mean comparative cost dynamics?

13. (a) Describe present economic environment.

Or

- (b) Discuss Export – Import policy?

14. (a) Enumerate the implications of socio-cultural environment on business.

Or

- (b) Describe ecological environment.

15. (a) Explain law of patents.

Or

- (b) Discuss the role of World Bank in global economic development.

PART C — (3 × 10 = 30 marks)

Answer any THREE questions

16. Explain the role of government in business.
17. Describe role of central bank on economic environment.

18. Discuss technology trends in India.
 19. Elaborate law on environmental protection.
 20. Explain basics of business environment.
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D-5422

Sub. Code

30831/34231

DISTANCE EDUCATION

**M.A. (PM & IR)/M.A. (PM & IR) (LATERAL ENTRY)
DEGREE EXAMINATION, MAY 2022.**

Third Semester

BUSINESS LAW

(CBCS 2018 – 2019 Academic Year Onwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 2 = 20 marks)

Answer ALL questions.

1. What do you mean Offer and Acceptance?
2. Explain Quasi Contract.
3. What do you mean Bailment?
4. Write briefly on Warranties.
5. Explain the term Negotiable Instrument.
6. What is the eligibility specified to be a partner?
7. Explain Articles of Association.
8. Who is the Director specified in Companies Act 1956?
9. What are AGM and EGM?
10. Explain the Role of Public Information Officer.

PART B — (5 × 5 = 25 marks)

Answer ALL questions, choosing either (a) or (b).

11. (a) Explain types of Consideration.

Or

- (b) Discuss the Rights of Surety.

12. (a) Describe the Rights of Bailor and Bailee.

Or

- (b) Discuss the Essentials of valid tender Performance.

13. (a) Explain the features of the Carriage by Road Act 2007.

Or

- (b) Describe the fundamental Principles of Life Insurance.

14. (a) Elaborate the meaning and test of Partnership.

Or

- (b) Discuss the Management and Administration.

15. (a) Explain Rationale behind Information Technology Act 2000.

Or

- (b) Enumerate the Obligation of Public Authority Specified in Right to Information Act 2005.

PART C— (3 × 10 = 30 marks)

Answer any THREE out of Five questions.

16. Explain Nature and Formation of Contract.
17. Discuss the Salient features of Negotiable Instruments Act 1881.

18. Explain Duties, Rights and Liabilities of the Carriers Act 1865.
 19. Explain the Importance features of Companies Act 1956.
 20. Discuss Salient features of Right to Information Act 2005.
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D-5423

Sub. Code

30832/34232

DISTANCE EDUCATION

M.A. (PM&IR)/M.A. (PM&IR) (Lateral Entry) DEGREE
EXAMINATION, MAY 2022.

Third Semester

MANAGEMENT INFORMATION SYSTEM

(CBCS 2018 – 19 Academic Year Onwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 2 = 20 marks)

Answer ALL questions.

1. Explain the meaning of Information System
2. Define Management Information System
3. What do you mean Decision Support System?
4. Write briefly Pitfalls in MIS.
5. What do you mean Internet?
6. Explain Video Conferencing.
7. Explain Digital Networks.
8. Write brief note on Electronic Data Inter-change.
9. Explain Input and Output Devices.
10. What do you mean Spoofing?

PART B — (5 × 5 = 25 marks)

Answer ALL questions, Choosing either (a) or (b).

11. (a) Explain various activities of Information System.

Or

- (b) Describe Characteristics of MIS.

12. (a) Discuss MIS vs Data processing

Or

- (b) Describe Artificial Intelligence and Expert System.

13. (a) Explain On-line Information Services.

Or

- (b) Describe Communication Networks.

14. (a) Explain MIS for Marketing.

Or

- (b) Discuss types of Social Media.

15. (a) Elaborate IS architecture and Management.

Or

- (b) Discuss risks to online operations.

PART C — (3 × 10 = 30 marks)

Answer any THREE out of Five questions.

16. Explain Components of Information System.

17. Describe Evolution and Elements of MIS.

18. Discuss MIS in Indian Organizations.
 19. Explain Client/ Server Computing.
 20. Describe types of Computer System Processing.
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D-5424

Sub. Code

30833/34233

DISTANCE EDUCATION

**M.A. (PM&IR)/M.A. (PM&IR) (Lateral Entry) DEGREE
EXAMINATION, MAY 2022.**

Third Semester

INDUSTRIAL RELATION MANAGEMENT

(CBCS 2018 – 19 Academic Year Onwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 2 = 20 marks)

Answer ALL questions.

1. Explain the Fundamental Rights.
2. What do you mean Trade Union Movement?
3. Explain ICFTU and WFTU?
4. Write short note on Labor Welfare Funds
5. Explain the concept of Industrial Relations.
6. What do you mean Works Committee?
7. Explain Code of Conduct.
8. What do you mean Industrial Peace?

9. Write briefly the importance of Safety Committee.
10. Explain House Journals.

PART B — (5 × 5 = 25 marks)

Answer ALL questions. Choosing either (a) or (b).

11. (a) Explain Salient features of Constitution of India.

Or

- (b) Discuss the Concept of Labor Movement.

12. (a) Explain the Role of Internal Trade Union.

Or

- (b) Enumerate Voluntary Welfare Measures.

13. (a) Discuss the Social Obligations of Industry.

Or

- (b) Describe the Grievance Procedure.

14. (a) Explain the Process of Collective Bargaining.

Or

- (b) Describe the importance of Employee Safety Programme.

15. (a) Explain Employee Communication.

Or

- (b) Discuss Employee Education and Social Development.

PART C — (3 × 10 = 30 marks)

Answer any THREE questions out of Five

16. Explain development of Trade Unionism in India.
 17. Describe International Labor Movement.
 18. Discuss Industrial Relation Machinery.
 19. Explain measures to stop Strikes and Lock outs.
 20. Explain Implications of Social Assistance and Social Security.
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D-5425

Sub. Code

30834/34234

DISTANCE EDUCATION

M.A. (PM&IR)/M.A. (PM&IR) (Lateral) DEGREE
EXAMINATION, MAY 2022.

Third Semester

PRINCIPLES OF ECONOMICS

(CBCS 2018 – 19 Academic Year Onwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 2 = 20 marks)

Answer ALL questions.

1. What are the methods of Economics?
2. Define Managerial Economics.
3. Explain Demand Analysis?
4. Write short note on concept of Production.
5. Explain Social Cost.
6. What do you mean fixed cost and Variable Cost?
7. Explain Monopoly.
8. What do you mean Firms Behavior?

9. Write briefly the Wage differentials.
10. Explain quasi rent.

PART B — (5 × 5 = 25 marks)

Answer ALL questions. Choosing either (a) or (b).

11. (a) Explain Scope of studying Economics.

Or

- (b) Discuss Micro Vs Macro Economics.

12. (a) Explain Demand Analysis

Or

- (b) Enumerate various factors of Production.

13. (a) Discuss the Cost function.

Or

- (b) Discuss Opportunity Cost Vs Real Cost.

14. (a) Explain Normal Profits.

Or

- (b) Discuss the importance of Competition.

15. (a) Explain the importance of Collective Bargaining.

Or

- (b) Differentiate Scarcity Vs Differential rents.

PART C — (3 × 10 = 30 marks)

Answer any THREE questions out of Five

16. Explain Nature and Scope of Managerial Economics.
 17. Discuss the Consumer Behaviour in India.
 18. Discuss Law of Variable Proportion.
 19. Explain Price discrimination under perfect Competition.
 20. Explain theory of Income and Employment.
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D-5426

Sub. Code

30841/34241

DISTANCE EDUCATION

M.A.(PM & IR)/ M.A.(PM & IR) (LATERAL ENTRY)
DEGREE EXAMINATION, MAY 2022.

Fourth Semester

COMPENSATION MANAGEMENT

(CBCS 2018 – 2019 Academic Year Onwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 2 = 20 marks)

Answer ALL questions

1. Define reward.
2. Explain wage settlement.
3. What do you mean minimum wage?
4. What is incentive plan?
5. Write short note on profit sharing.
6. List out objectives of job evaluation.
7. Explain KPP. Explain KPP.
8. Explain the meaning of performance compensation.
9. What do you mean bonus?
10. Explain international compensation.

PART B — (5 × 5 = 25 marks)

Answer ALL questions choosing either (a) or (b)

11. (a) Explain wage administration rules.

Or

- (b) Describe components of compensation?

12. (a) Discuss perfect and imperfect competition?

Or

- (b) How to design pay structure?

13. (a) Explain the term fringe benefits?

Or

- (b) What are the principles of job evaluation programme.

14. (a) Explain classification of rewards.

Or

- (b) Discuss structure of performance compensation.

15. (a) Elaborate key provisions of payment of wages act?

Or

- (b) Discuss the types of wage incentive plans.

PART C — (3 × 10 = 30 marks)

Answer any THREE out of Five questions

16. Discuss the factors influencing wage and salary administration?

17. Describe wage fixation factors?

18. Explain incentive schemes – monetary and non-monetary dimensions.
 19. Discuss Performance Linked compensation.
 20. Explain current trends in compensation.
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D-5427

Sub. Code

30842/34242

DISTANCE EDUCATION

M.A.(PM & IR) (Lateral Entry) DEGREE EXAMINATION,
MAY 2022.

Fourth Semester

GLOBAL HUMAN RESOURCE MANAGEMENT

(CBCS 2018 – 2019 Academic Year Onwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 2 = 20 marks)

Answer ALL questions

1. Explain the meaning International human resource management?
2. What do you mean compensation?
3. What do you mean multiculturalism?
4. Write short note on wage linked performance?
5. Explain international compensation?
6. What do mean brain drain?
7. Explain Taylor made training?
8. What do you mean cultural assimilation?
9. Define leadership?
10. Explain HR relations management.

PART B — (5 × 5 = 25 marks)

Answer ALL questions choosing either (a) or (b)

11. (a) Explain human resource planning.

Or

- (b) Discuss selection criteria for global assignments.

12. (a) Explain challenges of global placements.

Or

- (b) Enumerate organizational culture of MNCS.

13. (a) Discuss the problems of training and development.

Or

- (b) Explain the objectives of international compensation.

14. (a) Explain key issues in international relation.

Or

- (b) Describe challenges of IHRM

15. (a) Explain cultural adaptability of global HR integration.

Or

- (b) Explain approaches to HRM.

PART C — (3 × 10 = 30 marks)

Answer any THREE questions

16. Discuss the difference between HRM and IHRM?
17. Describe global HR integration process.

18. Explain direct and indirect compensation.
 19. Discuss the relevance of training and development on global HR training.
 20. Explain role of strategic management of international labour relations.
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D-5428

Sub. Code

30843/34243

DISTANCE EDUCATION

**M.A. (PM & IR) (LATERAL ENTRY)/ M.A. (PM & IR)
DEGREE EXAMINATION, MAY 2022.**

Fourth Semester

EMOTIONAL COMPETENCE

(CBCS 2018 – 2019 Academic Year Onwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 2 = 20 marks)

Answer ALL questions

1. Define critical thinking.
2. Explain power of intuition.
3. Write short note on emotions.
4. Explain mutual trust.
5. What do you mean optimism?
6. What do you mean job enrichment?
7. List out types of leaders.
8. Define co-operation.
9. Explain the term reward.
10. What do you mean competence training?

PART B — (5 × 5 = 25 marks)

Answer ALL questions choosing either (a) or (b)

11. (a) Explain source of gut feeling.

Or

- (b) How do you know one's inner resources?

12. (a) Explain trustworthiness.

Or

- (b) Describe personal competence.

13. (a) Explain leveraging diversity.

Or

- (b) Explain conflict management.

14. (a) How do you build bonds?

Or

- (b) Explain any two theories of motivation.

15. (a) Discuss stress management.

Or

- (b) How to recognize others emotions?

PART C — (3 × 10 = 30 marks)

Answer any THREE questions

16. Describe the meaning and significance of emotional intelligence.
17. Discuss career planning and its importance on one's life.

18. Explain the meaning of leadership and its types.
 19. Discuss the way of managing emotions.
 20. Examine the skills required to compete the emotions.
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D-5429

Sub. Code

30844/34244

DISTANCE EDUCATION

M.A.(PM & IR) (LATERAL ENTRY) DEGREE
EXAMINATION, MAY 2022.

Fourth Semester

ORGANISATIONAL DEVELOPMENT

(CBCS 2018 – 2019 Academic Year Onwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 2 = 20 marks)

Answer ALL questions

1. Explain the concept of organizational development.
2. What do you mean team intervention?
3. Write a note on action research.
4. What do you mean inter-group intervention.
5. Explain OD diagnosis.
6. Explain quality circle.
7. Explain the assessment of organizational development.
8. What do you mean structural intervention?
9. Explain Team Work.
10. Who is called consultant?

PART B — (5 × 5 = 25 marks)

Answer ALL questions choosing either (a) or (b)

11. (a) Explain scope of organizational development.

Or

- (b) Discuss classification of interventions.

12. (a) Elaborate process of action research.

Or

- (b) Explain application of action research.

13. (a) Describe T-group training.

Or

- (b) Discuss ethical standards in organizational development.

14. (a) Enumerate the key consideration and issues in organizational development.

Or

- (b) Explain the future of organizational development.

15. (a) Discuss the lessons drawn from abroad in organizational development.

Or

- (b) Explain management by objectives.

PART C — (3 × 10 = 30 marks)

Answer any THREE questions

16. Explain history of organizational development.

17. Describe use and varieties of action research.

18. Discuss personal, interpersonal and group process intervention.
 19. Elaborate the conditions for success and failure of implementation organizational development.
 20. Analyze the Indian experiences in organizational development.
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