

D-5077

Sub. Code

42111/41811/40511

DISTANCE EDUCATION

**COMMON FOR P.G.D.H.A., P.G.D.B.M., P.G.D.H.R.M.
DIPLOMA EXAMINATION, MAY 2022.**

First Semester

MANAGEMENT PRINCIPLES AND PRACTICES

(CBCS 2018-19 Academic Year onwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 2 = 20 marks)

Answer ALL the questions.

1. Define the scope of management.
2. What is MBO?
3. Define Henri Fayol's Theory.
4. Define Innovation.
5. Define Global Organizing.
6. What do you mean by Leadership Styles?
7. Define Holistic approach.
8. What is Co-ordination?
9. Define Leader.
10. What is Core Competence?

PART B — (5 × 5 = 25 marks)

Answer ALL questions, choosing either (a) or (b).

11. (a) Explain about Management and Society.

Or

- (b) Explain FW Taylor and Elton Mayo theories about management science.

12. (a) Explain the decision making in Projects and Budgets.

Or

- (b) List down the classification of organization and explain it.

13. (a) Define departmentalization. Explain about the span of control.

Or

- (b) Explain the general principles of staffing.

14. (a) Explain about Motivation theories.

Or

- (b) What is the role of communication in decision making?

15. (a) Explain about special control techniques.

Or

- (b) Write the importance in the organization.

PART C — (3 × 10 = 30 marks)

Answer any THREE questions.

16. Elaborately explain the Social Responsibility and Ethics.
 17. What is Motivation? Explain Physiological and Psychological aspects of Motivation.
 18. Explain the types, nature, significance and functions of leader.
 19. Explain elaborately about the objectives and the process of control devices of control.
 20. Discuss in detail about the relevance of values in management.
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D-5078

Sub. Code

41812

DISTANCE EDUCATION

P.G.D.H.A. EXAMINATION, MAY 2022.

First Semester

HOSPITAL ADMINISTRATION

(CBCS 2018 – 2019 Academic Year Onwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 2 = 20 marks)

Answer ALL questions

1. Write the meaning of Hospital Administration.
2. List the types of Hospital Administration.
3. What is personal policy?
4. Specify job analysis.
5. Write the scope of HR planning.
6. What is bonus?
7. Define wages.
8. Specify demotions.
9. What is e-record?
10. Specify accident prevention.

PART B — (5 × 5 = 25 marks)

Answer ALL questions choosing either (a) or (b)

11. (a) Explore the need and scope of Hospital administration.

Or

- (b) Discuss the challenges in hospital administration.

12. (a) Write the need and importance of human resource planning.

Or

- (b) Discuss the succession planning process in HR planning.

13. (a) Write the need and importance of executive development in HR planning.

Or

- (b) Explain the training methods for operatives and supervisors.

14. (a) Explore incentives and bonus administration of employee.

Or

- (b) Write about labour attrition and sweat equity.

15. (a) Discuss about multiplicity of trade unions.

Or

- (b) Explore the need and importance of workers participation in management.

PART C — (3 × 10 = 30 marks)

Answer any THREE questions

16. Explore the role and structure of human resource function in organization.
 17. Rationalize the importance and implication of features to the hospital administration.
 18. Examine the recruitment and selection process of HR planning.
 19. Discuss the scope and types of employee retention and explain its implication.
 20. Write the importance of personnel research and personnel audit.
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D-5079

Sub. Code

41813/40513

DISTANCE EDUCATION

COMMON FOR PGDHA, PGD (BM) DIPLOMA
EXAMINATION, MAY 2022.

First Semester

MANAGERIAL ECONOMICS

(CBCS 2018-19 Academic Year onwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 2 = 20 marks)

Answer ALL questions.

1. Explain foundation of Managerial Economics.
2. Define Role of Managerial Economics in decision making.
3. Explain the measures and role of Business decisions.
4. Write about short run production function.
5. Define changes in Market Equilibrium.
6. Explain the Game theory.
7. Explain Measurement of Profit.
8. Define per capital income.
9. Explain Recent developments in Indian Economy.
10. Define Traditional and Modern Theory of cost.

PART B — (5 × 5 = 25 marks)

Answer ALL questions, choosing either (a) or (b).

11. (a) Define General Foundations of Managerial Economics.

Or

- (b) Explain working of Economic system and circular flow activities.

12. (a) Explain production possibility curve.

Or

- (b) Describe cardinal and ordinal approaches to consumer behavior.

13. (a) Explain Marshallian approach and indifference curve analysis.

Or

- (b) Explain Marginalism and their role in Business decisions.

14. (a) Explain Managerial uses of Production function.

Or

- (b) Empirical Estimations of Production functions.

15. (a) Explain Trends and its implication in managerial decision.

Or

- (b) Explain Concept of Profit and Hawley (Risk) profit maximization.

PART C — (3 × 10 = 30 marks)

Answer any THREE out of Five questions.

16. Explain the relationship between Economic theory and Managerial Economics.
 17. Define Concept of Opportunity Cost and Incremental Concepts.
 18. Explain Laws of Demand and Elasticity of Demand.
 19. Explain Pricing and Output decisions under different Competitive Conditions.
 20. Briefly explain about theories of pricing, profit – planning and forecasting.
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D-5080

Sub. Code

41814

DISTANCE EDUCATION

P.G. DIPLOMA EXAMINATION, MAY 2022

First Semester

Hospital Administration

BUSINESS ENVIRONMENT

(CBCS 2018 – 2019 Academic Year Onwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 2 = 20 marks)

Answer ALL questions

1. Define Macro Economics.
2. Define environment.
3. Explain public sector.
4. Explain evaluation
5. Write a short note on business capital.
6. Write a note on Trade union.
7. Define WTO
8. Explain market role.

9. Write a note on IDRA.
10. Explain privatization.

PART B — (5 × 5 = 25 marks)

Answer ALL questions choosing either (a) or (b)

11. (a) Explain environment issues.

Or

- (b) Explain global environment.

12. (a) Describe public sectors in environment.

Or

- (b) Describe business environment.

13. (a) Political stability – Discuss.

Or

- (b) Political systems – Discuss.

14. (a) Explain FDI and collaboration.

Or

- (b) Explain foreign exchange.

15. (a) Explain Ecological environment.

Or

- (b) Explain co-operative sectors.

PART C — (3 × 10 = 30marks)

Answer any THREE questions

16. Briefly explain industrial development strategy.
 17. Explain the PESTLE.
 18. Describe workers participation in management.
 19. Reduction of carbon footprint.
 20. Explain new economic policy.
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D-5081

Sub. Code

41821

DISTANCE EDUCATION

P.G. DIPLOMA IN HOSPITAL ADMINISTRATION
EXAMINATION, MAY 2022.

Second Semester

HEALTH POLICY

(CBCS 2018 – 2019 Academic Year Onwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 2 = 20 marks)

Answer ALL questions

1. What is the aim of demography?
2. State the health planning.
3. Specify the National Health Policy.
4. Elucidate WHO.
5. Swell out UNDP.
6. What was the aim of Five Year plan?
7. Define medical ethics.
8. What is post modern?
9. Write the full form of OBST.
10. What is Dying Declaration?

PART B — (5 × 5 = 25 marks)

Answer ALL questions choosing either (a) or (b)

11. (a) Explore the Global Demographic Trends.

Or

- (b) Setout the change of population in different part of the world.

12. (a) Discuss about the Rock Feller Foundation.

Or

- (b) Explain about the CARE.

13. (a) Examine the linkages between Health and economic development.

Or

- (b) What do you understand by Medical Establishment?

14. (a) Discuss about the demand and supply in health economics.

Or

- (b) Explain the issues in economics of Health.

15. (a) Explain the Medical term pediatrics.

Or

- (b) List down the types of the most common medical malpractices.

PART C — (3 × 10 = 30 marks)

Answer any THREE questions

16. Interpret the demographic structure and health implications.
 17. Rationalize the plan outlays of Five Year Plans.
 18. Discuss about the Indian Council for Child Welfare and Ford Foundation.
 19. Illustrate the medical Insurance Policy and its importance.
 20. Explain the legal requirements to start up medical hospital.
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D-5082

Sub. Code

41822

DISTANCE EDUCATION

**P.G. DIPLOMA IN HOSPITAL ADMINISTRATION
EXAMINATION, MAY 2022.**

Second Semester

HEALTH CARE SYSTEM

(CBCS 2018-19 Academic Year onwards)

Time : Three hours

Maximum : 75 marks

SECTION A — (10 × 2 = 20 marks)

Answer ALL questions.

1. Define health care.
2. Role of corporate hospitals.
3. What is meant by false Antithesis?
4. Define Risk approach in Health Care.
5. Define occupational hazards.
6. Discuss Evolutionary health care delivery system.
7. Define Acupuncture.
8. Write about paramedical education.
9. Define cost benefits analysis.

10. Write about Holistic medicine.

SECTION B — (5 × 5 = 25 marks)

Answer ALL questions, choosing either (a) or (b).

11. (a) Explain the structure of Government Machinery.

Or

(b) Concept of health care in various levels.

12. (a) Explain the components of primary health care.

Or

(b) Discuss the implication of primary health care approach.

13. (a) Explain the Natural history of disease.

Or

(b) Explain the levels of primary preventive health care.

14. (a) Explain psycho-social hazards.

Or

(b) Evolution of health care delivery system.

15. (a) Explain logistics of training.

Or

(b) Explain Economics of Holistic medicine.

SECTION C — (3 × 10 = 30 marks)

Answer any THREE questions.

16. Derive Health Care System in India.
 17. Explain the role and functions of the Hospital at the First Referral Level.
 18. Discuss Risk approach in health care.
 19. Salient features of various committees in health care system.
 20. Explain organisational structure of health care system.
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D-5083

Sub. Code

41823

DISTANCE EDUCATION

P.G.D.H.A. DIPLOMA EXAMINATION, MAY 2022.

Second Semester

HOSPITAL SUPPORT SERVICES

(CBCS 2018-19 Academic Year onwards)

Time : Three hours

Maximum : 75 marks

SECTION A — (10 × 2 = 20 marks)

Answer ALL questions.

1. Nursing care-meaning.
2. Define hospital management.
3. Role of house keeping.
4. Define first aid measures.
5. Write short note on blood bank management.
6. Linen and Laundry – meaning.
7. Day – store meaning.
8. Define dietary service.
9. Role of General Kitchen.
10. Importance of Equipment Store.

SECTION B — (5 × 5 = 25 marks)

Answer ALL questions.

11. (a) Explain the role of Supportive Services.

Or

(b) Describe Nursing Care and Ward management.

12. (a) Discuss the documentation and records maintenance.

Or

(b) Importance of various services related to emergency.

13. (a) Explain the importance of blood bank management.

Or

(b) Meaning and importance of Laundry services.

14. (a) Explain hospital diets and its importance.

Or

(b) Importance and function of dietary services.

15. (a) Describe the role of hospital supportive services.

Or

(b) Explain Laboratory rules.

SECTION C — (3 × 10 = 30 marks)

Answer any THREE questions.

16. Briefly explain the methods of organising supporting services.
 17. Explain duties and responsibilities of laboratory.
 18. Explain linen and laundry services.
 19. Briefly explain the food distribution in general kitchen.
 20. Discuss about Food distribution in hospital support service.
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D-5084

Sub. Code

41824

DISTANCE EDUCATION

P.G.D.H.A EXAMINATION, MAY 2022.

Second Semester

HUMAN RESOURCE MANAGEMENT IN HOSPITALS

(CBCS 2018-19 Academic Year onwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 2 = 20 marks)

Answer ALL questions.

1. Define HRM.
2. What is Human Resource Planning?
3. Define Job analysis.
4. What is Policy?
5. What is Job evaluation?
6. Define Promotions.
7. Define Personality.
8. What is Group Behaviour?
9. Define Group Dynamics.
10. What is Organizational Climate?

PART B — (5 × 5 = 25 marks)

Answer ALL questions, choosing either (a) or (b).

11. (a) Write briefly nature of HRM in hospitals.

Or

- (b) Objectives of HRM in hospitals – Explain.

12. (a) Explain Job description.

Or

- (b) Recruitment Policy in Hospital – Explain.

13. (a) Write about Placement in Hospital.

Or

- (b) Explain Dismissal.

14. (a) Write about Employee Health Services.

Or

- (b) Explain Salary Structure in Hospitals.

15. (a) Write short notes on Group Norms in Hospitals.

Or

- (b) Explain Significance of Hospitals.

PART C — (3 × 10 = 30 marks)

Answer any THREE questions.

16. Discuss need and importance of HRM in Hospitals.
 17. Explain requirement and selection of employee in Hospitals.
 18. Explain transfer and types of Dismissal.
 19. Discuss Group Dynamics in Hospitals.
 20. Explain implications of organizational behaviour in Hospitals.
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