## **B.Com.** DEGREE EXAMINATION, MAY 2023.

### **ONLINE PROGRAMME EXAMINATIONS**

### First Year - First Semester

### PRINCIPLES OF MANAGEMENT

### (CBCS – 2020 onwards)

Time : 2 Hours

Maximum : 75 Marks

## Part A

 $(33 \times 1 = 33)$ 

Answer **all** questions.

All questions carry equal marks.

Multiple choice questions.

- 1. \_\_\_\_\_ is also known as military or scalar organization.
  - (a) Formalorganization
  - (b) Line organization
  - (c) Informal organization
  - (d) Functional organization
- 2. The <u>managers</u> in a line and staff organization play an advisory role and provide suggestions.
  - (a) Staff (b) line
  - (c) Functional (d) Informal
- 3. Management is a <u>directed</u> process as it aims at achieving specified goals.
  - (a) Continuously (b) Future
  - (c) Goal (d) Deliberately

4.	This function of Management related to placing the right person at the right job is							
	(a)	<b>e</b> .	(b)	Staffing				
	• •	Planning	(d)	-				
5.	resu (a) (c)	ults are in accordan Controlling	-	Coordinating				
6.	Dec	ision-making is the	case	of				
	(a)	Planning	(b)	Organizing				
	(c)	Staffing	(d)	Directing				
7.		her management hority in organization		els retains decision-making said to be				
	(a)	Decentralized	(b)	Centralised				
	(c)	Fragmented	(d)	Coordinated				
8.	Em of	ployee relationship	s are	major element of occupation				
	(a)	Marketing manag	ger					
	(b)	Account manager						
	(c)	Finance manager						
	(d)	(d) Human resource manager						
9.		piring, guiding and r fullest potential	l mot	civating people to perform to				
	(a)	Staffing	(b)	Co-ordination				
	(c)	Leadership	(d)	Control				
			2	N-0240				

10.		ders who involv xing.	e the	eir subordinates in decision		
	(a)	Democratic	(b)	Autocratic		
	(c)	Bureaucratic	(d)	Laissez Faire		
11.	The	formal control de	als wit	th		
	(a)	Price and shared	l Valu	es		
	(b)	Rules and Proce	dures			
	(c)	Trust				
	(d)	Competition				
12.	Hov	v many steps are t	here ii	n the controlling process?		
	(a)	2	(b)	3		
	(c)	4	(d)	5		
13.	Scre	eening Control is o	therw	rise called as ———		
	(a)	Feed forward Co	ntrol			
	(b)	Concurrent Control				
	(c)	Feedback Contro	ol			
	(d)	Cascade Control				
14.			roach	involves recollecting past		
	-	eriences.				
	(a)	Democratic				
	(b)	Contingency				
	(c)	Human relations	3			
	(d)	Cognitive				

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15.	The	Subject of OB is —		——— in nature.
	(a)	Interdisciplinary		
	(b)	Inward looking		
	(c)	Management orie	nted	
	(d)	Interactive		
16.				personality so much that it a person does is a ————
	(a)	Global Trait	(b)	Central Trait
	(c)	Specific trait	(d)	Cardinal Trait
17.	Cog	nitive dissonance re	esear	ch has mostly focused on:
	(a)	Attitude change	(b)	Behaviour change
	(c)	Both (a) and (b)	(d)	Neither (a) nor (b)
18.		is an or ch will influence an		zed set of feelings and beliefs vidual's behavior.
	(a)	Personality	(b)	Attitude
	(c)	Behavior	(d)	Learning
19.	-			— attitude focus on their le, situations and events.
	(a)	Нарру	(b)	Neutral
	(c)	Negative	(d)	Positive
20.	it.	is esse	ntial	for learning and strengthens
	(a)	Reinforcement	(b)	Experience
	(c)	Behavior	(d)	Value
			4	N-0240

21.		ouraging employee rest in the work ass		take more initiative and l is ————
	(a)	Control	(b)	Co-ordination
	(c)	Motivation	(d)	Staffing
22.	The	ory X and Theory Y	were	introduced by
	(a)	Herzberg	(b)	McGregor
	(c)	Maslow	(d)	Sigmund Freud
23.		norms of the g nbers in the case of		are decided by the group
	(a)	Formal group	(b)	Task group
	(c)	Strategic group	(d)	Informal group
24.	Tea	m are characterized	l by tl	neir ——— size.
	(a)	Small	(b)	Medium
	(c)	Larger	(d)	Heavy
25.		———— trust is	an es	esential element of a team.
	(a)	Obligation	(b)	Mutual
	(c)	Competent	(d)	Availability
26.	indi	is one ovidual's needs, wan		e most basic influences on an nd behavior.
	(a)	Brand	(b)	Culture
	(c)	Product	(d)	Price
27.		descri		changes in an individual's rience.
	(a)	Lifestyle	(b)	Learning
	(c)	Perception	(d)	Cognitive dissonance

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28.	power	$\mathbf{is}$	the	ability	of	а	person	to
	influence another by his	s kn	lowle	dge. Skil	lls a	nd	talent.	

(a) Leadership (b) Ir	nternal
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(c) External (d) Expert

- 29. A person who performs a repetitive or monotonous job which is being experiences
  - (a) Neustees (b) Distress
  - (c) Hypo stress (d) Hyper stress
- 30. \_\_\_\_\_ culture is found in a decentralized set up.
  - (a) Organic (b) Authoritarian
  - (c) Mechanistic (d) Participative
- 31. The occurrence of post decision anxiety is related to the concept of \_\_\_\_\_\_
  - (a) Extensive decision making
  - (b) Cognitive dissonance
  - (c) Limited decision making
  - (d) Marketing strategy
- 32. Learned predispositions to respond to an object or class of objects in a consistently favorable or unfavorable way is the definition of :
  - (a) Intentions (b) Behaviours
  - (c) Aptitudes (d) Attitudes
- 33. A set of shared values, attitudes, beliefs, artifacts and other symbols is called:
  - (a) Reference group (b) Culture
  - (c) Group influence (d) Norms

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**Part B** (7 × 6 = 42)

Answer **all** questions choosing either (a) or (b).

34. (a) Define organization structure. Why it is needed?

Or

- (b) Enumerate the role and importance of management in the present society.
- 35. (a) Explain the obstacles of effective planning.

 $\mathbf{Or}$ 

- (b) Describe the principles and steps that constitute the organizing process.
- 36. (a) What are the qualities of good leadership?

Or

- (b) Explain the various steps involved in control process.
- 37. (a) Discuss the role of organizational behavior in an organization.

 $\mathbf{Or}$ 

- (b) List the personal factors that influence individual behavior.
- 38. (a) Mention the components of attitudes.

Or

(b) Explain Abraham Maslow's theory of Motivation.

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39. (a) Explain the external factors influencing formal groups.

Or

- (b) Describe the steps in team building process.
- 40. (a) Discuss the major functions of a leader.

Or

(b) Describe the major reasons for organizational polics.

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# **B.Com. DEGREE EXAMINATION, MAY 2023**

# **ONLINE PROGRAMME EXAMINATIONS**

## First Year — First Semester

## **BUSINESS COMMUNICATION**

# (CBCS – 2020 onwards)

Time : 2 Hours

Maximum : 75 Marks

# Part A

 $(33 \times 1 = 33)$ 

Answer all questions.

1.	The term communis derived from ——— word			
	(a)	Greek	(b)	Latin
	(c)	Chinese	(d)	English
2.	The	information the rec	eiver	gets is called ———
	(a)	Message	(b)	Output
	(c)	Input	(d)	Source
3.	Com	munication is the -		—— of business
	(a)	Backbone	(b)	Life blood
	(c)	Nervous system	(d)	Both (a) and (b)
4.		vation can be ntives	achi	eved through
	(a)	Monetary	(b)	Social
	(c)	Non-monetary	(d)	Legal

- 5. \_\_\_\_\_\_ is the main part of report
  - (a) Conclusion (b) Recommendations
  - (c) Description (d) References

6. A memo is an example for

- (a) Internal Communication
- (b) External Communication
- (c) Lateral Communication
- (d) Written Communication
- 7. Minutes of resolutions is only resolutions
  - (a) Recorded (b) Development
  - (c) Decision-making (d) Authenticated
- 8. The official record of the proceeding of a meeting is known as ———
  - (a) Agenda (b) Minutes
  - (c) Prospectus (d) Report
- 9. ——— reports are prepared and presented at regular and prescribed intervals
  - (a) Periodic reports (b) Special reports
  - (c) Informal reports (d) Non-periodical reports
- 10. \_\_\_\_\_ is also referred to as critical/judgmental listening
  - (a) Discriminative listening
  - (b) Biased listening
  - (c) Evaluative listening
  - (d) Appreciative listening

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11.							
	mak	xing					
	(a)	Business letter	(b)	Report			
	(c)	Document	(d)	Specific reports			
12.	А—	———— is also ki	nown	as a 'cover letter'			
	(a)	Resume	(b)	Curriculum vitae			
	(c)	Application latter	(d)	Sales letter			
13.	For	mal interview is also	o kno	own as ———			
	(a)	Planned interview	7				
	(b)	Unstructured interview					
	(c)	(c) Group interview					
	(d)	None of these					
14.	Dur	nning letters are als	o call	ed			
	(a)	Collection letters					
	(b)	Letter of credit					
	(c)	Complaint letters					
	(d)	Suggestion letters	5				
15.			powe	erful agent of persuasion and			
	cont	trol					
	(a)	Speaker	(b)	Receiver			
	(c)	Speech	(d)	Decoder			
16.	Pres	ss reports refers to -					
	(a)	Reports in newspa	apers				
	(b)	Reports through le	etter	8			
	(c)	Oral Communicat	ion				
	(d)	Written Communi	icatio	on			

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- 17. CWO stands for ———
  - (a) Cash with offer (b) Cash with order
  - (c) Cash with option (d) Cash with opinion
- 18. Effective advice
  - (a) Is both man-oriented and work oriented
  - (b) Is given in the workers interest
  - (c) Promotes understandings
  - (d) All the above
- 19. The main objective of communication is
  - (a) Information and persuasion
  - (b) Skill and personality development
  - (c) Control and management
  - (d) Need
- 20. The most basic type of listening is known as
  - (a) Discriminative listening
  - (b) Comprehensive listening
  - (c) Appreciative listening
  - (d) Evaluative listening
- 21. Audio-visual communication is most suitable for mass \_\_\_\_\_\_ and mass \_\_\_\_\_\_
  - (a) Publicity and education
  - (b) Policies and political
  - (c) Save and store
  - (d) Publicity and polices

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22.	Wor	ds that have more than one meaning are called as
	(a)	Equivocal terms
	(b)	Jargon
	(c)	Trigger words
	(d)	Biased language
		ch of the following is not an element of back matters usiness report?
	(a)	Appendix (b) List of references
	(c)	Bibliography (d) Conclusion
24.	Whie	ch of the following/is are business letters?
	(a)	Refusal letter
	(b)	Customer relation letter
	(c)	Order status letter
	(d)	All of these
25.	Men	tal turbulence refers to
	(a)	Inability to understand
	(b)	Confusion in the mind of receive
	(c)	Confusion in the mind of sender
	(d)	Inability to speak
		minimum number of members necessary for a ting is called as —————

- (a) Quorum (b) Resolution
- (c) Proxy (d) Prospectus

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27.	The downward communication flow from					
	(a)	A subordinate to a superior				
	(b)	A subordinate to a subordinate				
	(c)	A superior to a superior				
	(d)	(d) A superior to a subordinate				
28.	Phy	sical barriers to co	mmur	nication are		
	(a)	Time and distance	e			
	(b)	Interpretation of	words	8		
	(c)	Denotations				
	(d)	Connotations				
29.		aim of ——— erment	s	should be the organizations		
	(a)	Order	(b)	Warning		
	(c)	Suggestion	(d)	Counseling		
30.	All	the media availal groups	ole ca	an be broadly classified into		
	(a)	Two	(b)	Three		
	(c)	Four	(d)	Five		
31.	Colo	ours also have a —		effect		
	(a)	Psychological	(b)	Physiological		
	(c)	Sociological	(d)	Socio psychological		
			6	N-0241		

- 32. Diagonal communication is also known as
  - (a) Cross ward communication
  - (b) Horizontal communication
  - (c) Vertical communication
  - (d) Any of the above

33. Focal expressions and gestures are known as ———

- (a) Face to face communication
- (b) Oral communication
- (c) Both (a) and (b)
- (d) Multimedia communication

#### Part B

 $(7 \times 6 = 42)$ 

Answer **all** questions choosing either (a) or (b).

34. (a) Explain in detail the various function of business communication.

Or

- (b) Explain the types of communication.
- 35. (a) What is effective listening? Explain the barriers of effective listening.

Or

- (b) What are the essentials of good style explain?
- 36. (a) Explain the internal communication and types of internal communication.

Or

(b) What is formal and informal communication? What are its advantages and disadvantages?

37. (a) Explain the business letter and types of letter.

Or

- (b) What is Memo? What are the advantages and disadvantages of memo? How to write effective memo?
- 38. (a) Explain the types of reports and different formats.

Or

- (b) Explain the research and planning.
- 39. (a) What is a meeting? State the advantages and disadvantages of a meeting.

 $\mathbf{Or}$ 

- (b) Explain the different types of resumes.
- 40. (a) What is job interview? Characteristics of job interview.

Or

(b) Explain the importance of communication in report writing.

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### **B.Com. DEGREE EXAMINATION, MAY 2023**

## **ONLINE PROGRAMME EXAMINATIONS**

### First Year — First Semester

### **BUSINESS ENVIRONMENT**

### (CBCS - 2020 onwards)

Time : 2 Hours

Maximum : 75 Marks

## Part A

 $(33 \times 1 = 33)$ 

Answer all questions.

Choose the correct answer.

- 1. Macro environment consists of
  - (a) Political (b) Demographic
  - (c) Culture of society (d) All the above
- 2. Business environment consists of
  - (a) Micro (b) Macro
  - (c) Both (d) None
- 3. Which of the following does the economic factors come under
  - (a) Internal (b) Micro
  - (c) Macro (d) None

- 4. Odd one out
  - (a) Economic factors
  - (b) Political factors
  - (c) Demographic factors
  - (d) Labour unions
- 5. Economic environment consists of
  - (a) Economic system
  - (b) Economic policy
  - (c) Economic condition
  - (d) All the above
- 6. Which one of the following comes under Cultural environment?
  - (a) Values
  - (b) Legal
  - (c) Political
  - (d) Government
- 7. Socio cultural environment refers to
  - (a) Social values
  - (b) Government
  - (c) Education Level
  - (d) Political
- 8. Political environment comes under
  - (a) Internal environment
  - (b) External environment
  - (c) Economic environment
  - (d) None

 $\mathbf{2}$ 

- 9. The predominant economic system in the world today is
  - (a) Social economy
  - (b) Mixed economy
  - (c) Capitalist economy
  - (d) None

### 10. Indian economy is

- (a) Developed economy
- (b) Underdeveloped economy
- (c) Developing economy
- (d) None

## 11. Most Financial system contain elements of

- (a) Give and take market
- (b) Top-down Central plan
- (c) Both
- (d) None
- 12. Financial system often and influence.
  - (a) Regulated, indirect
  - (b) Unregulated, direct
  - (c) Regulated, direct
  - (d) None
- 13. The judicial system of country is an example of
  - (a) Political (b) Legal
  - (c) Social (d) None
- 14. In the term pestle Analysis, L refers to
  - (a) Loyal (b) Logical
  - (c) Legal (d) None

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- 15. The regulatory role of government involves formulating, implementing direct and indirect measures to regulate economic activities
  - (a) Private (b) Public
  - (c) Both (d) None
- 16. In Free market mechanism, the government Intervention is \_\_\_\_\_\_ for the growth of an economy.
  - (a) Prohibited (b) Permitted
  - (c) Allowed (d) Facilitated

### 17. New economic policy introduced in

(a)	1991	(b)	1891
(c)	1791	(d)	1921

- 18. Which one of the following is function of
  - (a) Increase growth rate of economy
  - (b) Stabilization
  - (c) Enhance participation of private player
  - (d) All the above
- 19. Key driver of globalisation is
  - (a) Market convergence
  - (b) Exchange rate
  - (c) Both
  - (d) None
- 20. Which of the following is competitive force in the global economy?
  - (a) Globalisation (b) Industrialisation
  - (c) Innovation (d) Poverty

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21.	Hea	dquarters of WTC	)	
	(a)	Delhi	(b)	Mumbai
	(c)	Antarctica	(d)	Switzerland
22.		are/is	the	type of inter-governmental
	agre	eement.		
	(a)	Trade Bloc	(b)	Free trade
	(c)	Both	(d)	None
23.				should play positive role in social responsibility.
	(a)	Management	(b)	Corporate
	(c)	Both	(d)	None
24.	An e	effective CSR prog	gram o	can have positive impact on
	(a)	Companies		
	(b)	Employees		
	(c)	Consumer		
	(d)	All the above		
25.	Whi	ch one of the follo	wing	- public sector?
	(a)	Enforcement		
	(b)	Public Education	n	
	(c)	Infrastructure		
	(d)	All the above		
26.	Exa	mple of Public sec	tor in	clude
	(a)	Government ser	vices	
	(b)	Military law enf	orcem	ient
	(c)	Both		

- (d) None
- $\mathbf{5}$

27.	ICICI is the name of				
	(a) Chemical industries				
	(b) Financial institutions				
	(c) Corporation				
	(d) Bureau				
28.	Glit Edged market related to				
	(a) Bullion market				
	(b) Government securities				
	(c) Both				
	(d) None				
29.	Indian economy is world's ————— largest economy.				
	(a) First				
	(b) Fourth				
	(c) Fifth				
	(d) Third				
30.	Japan follows ———— economy.				
	(a) Capitalist				
	(b) Mixed				
	(c) Socialist				
	(d) None				
31.	Which one of the following doesn't follow socialist economy?				
	(a) Cuba				
	(b) China				
	(a) North Karaa				

- (c) North Korea
- (d) India

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- 32. Organisations depend upon which environment?
  - (a) Technological environment
  - (b) Socio economic environment
  - (c) Legal environment
  - (d) External environment

33. Study of Human population is called as ———— Environment.

- (a) Political
- (b) Demographic
- (c) Global
- (d) Economic

#### Part B $(7 \times 6 = 42)$

Answer **all** questions choosing either (a) or (b).

34. (a) Explain the concept of Business and it's Environment.

Or

- (b) Define economic policy and list out its importance.
- 35. (a) Explain Indian Business Culture and its significance role.

Or

- (b) What do you mean by Indian Constitution and Business? Explain in brief.
- 36. (a) Explain mixed economy and its characteristics.

Or

(b) Explain the role of FDI.

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37. (a) What is legal environment and point out its importance?

Or

- (b) Explain the conciliary and judicial role of government.
- 38. (a) Point out the significance of New economic policy on liberalisation.

 $\mathbf{Or}$ 

- (b) Write the advantages and problems with privatisation.
- 39. (a) Discuss about Trading Blocs.

Or

- (b) List out the social Responsibility of Business towards different grouping.
- 40. (a) Explain Joint sectors and private sectors.

Or

(b) Write the nature of Indian economy.

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### B.Com. DEGREE EXAMINATION, MAY 2023.

### **ONLINE PROGRAMME EXAMINATIONS**

### First Year – First Semester

### FINANCIAL ACCOUNTING

#### (CBCS - 2020 onwards)

Time : 2 Hours

Maximum : 75 Marks

Part A

 $(33 \times 1 = 33)$ 

#### Answer **all** questions.

- 1. The main purpose of this \_\_\_\_\_\_ accounting is to ascertain profit or loss during a specific period, to show financial position of the business.
  - (a) Financial accounting
  - (b) Cost accounting
  - (c) Management account
  - (d) Human resource accounting
- 2. Which one of the following is not a main objective of accounting?
  - (a) Systematic recording of transactions
  - (b) Ascertainment of the profitability of the business
  - (c) Ascertainment of the financial position of the business
  - (d) Solving tax disputes with tax authorities

- 3. According to the going concern concept, a business entity is assumed to have
  - (a) A long life (b) A very short life
  - (c) A indefinite life (d) A medium life
- 4. Disclosure of Accounting Policies is dealt in
  - (a) AS-2 (b) AS-1
  - (c) AS-5 (d) AS-19
- 5. Assets are held for the purpose of
  - (a) Earning revenue
  - (b) Resale
  - (c) Conversion into cash
  - (d) Stock
- 6. Which one of the following is an example of Real account?
  - (a) Capital account
  - (b) Building account
  - (c) Sundry creditors
  - (d) Outstanding account
- 7. Cash book prepared on imprest system is:
  - (a) Two column cash book
  - (b) Cash book
  - (c) Petty cash book
  - (d) Purchase book
- 8. Credit sales are recorded in
  - (a) Sales book (b) Cash book
  - (c) Journal proper (d) Purchases book
    - $\mathbf{2}$

- 9. The preparation of a Trial balance helps in
  - (a) Locating errors in principle
  - (b) Locating errors of omission
  - (c) Locating clerical errors
  - (d) Locating compensatory errors
- 10. Sales to Don Bosco Rs. 50,500 posted to his account as Rs. 55,000 would affect \_\_\_\_\_.
  - (a) Sales account
  - (b) Don Bosco account
  - (c) Cash account
  - (d) Purchases account
- 11. Goods of the value of Rs. 1,500 taken by the proprietor for his personal use should be debited to
  - (a) Drawing account (b) Sales account
  - (c) Purchases account (d) Stock account
- 12. Provision for bad debts is calculated on
  - (a) Creditors (b) Sales
  - (c) Purchases (d) Debtors
- 13. Interest on capital is credited to \_\_\_\_\_\_ account.
  - (a) Expenses account
  - (b) Income account
  - (c) Capital account
  - (d) Asset account

### 14. Which of the options is an example of business liability?

- (a) Creditors (b) Cash
- (c) Building (d) Land
  - 3

- 15. The main purpose of preparing a bank reconciliation statement is
  - (a) To know the bank balance
  - (b) To compare the entries in the cash and pass books
  - (c) To correct the cash after comparing with pass books
  - (d) To reconcile cash balance as per pass book with the balance in the pass book
- 16. A bank reconciliation statement is prepared by
  - (a) Banker
  - (b) Accountant of the business
  - (c) Auditors
  - (d) Registrar
- - (a) Interest on loan (b) Salary
  - (c) Commission (d) Interest on capital
- 18. When a Goodwill Account is raised, the credit is given to the old partner's capital account in \_\_\_\_\_\_.
  - (a) Old profit sharing ratio
  - (b) Gaining ratio
  - (c) New profit sharing ratio
  - (d) None of the options are correct
- 19. In case of retirement of partner, profit on revaluation is credited to the capital account of partner
  - (a) Profit sharing ratio
  - (b) Equally
  - (c) Capital ratio
  - (d) None of the above

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20.	20. In case of retirement of a partner, goodwill at value is credited to the accounts of ———.							
	(a)	Retiring partner						
	(c)	New partner		All partner				
21.	On t	the death of a partner in a firm payments are made to						
41.	(a)	Capital A/c						
	(a) (c)	Current A/c	(b) (d)	Executor's Loan A/c				
			. ,					
22.	_	reciation is a proce			—.			
	(a)	Valuation	. ,	Allocation				
	(c)	Reduction	(d)	Depreciatio	n			
23.	The	main objective	of	providing	depreciation is			
	(a)	To calculate true	-					
	(b)	To calculate finar	ncial p	position				
	(c)	To reduce tax but	rden					
	(d)	To reduce profit						
24.		ility of a sharehol shares allotted to h		s limited to –	of			
	(a)	Paid up Value						
	(b)	Called up value						
	(c)	Face value						
	(d)	<b>Reserve</b> Price						
25.	On issue of shares Premium is							
	(a)	Profit						
	(b)	Income						
	(c)	Revenue Receipt						
	(d)	Capital Profit						
			5		N-0243			

- 26. To whom dividend is given at a fixed rate in a company?
  - (a) To equity shareholders
  - (b) To preference shareholders
  - (c) To debenture holders
  - (d) To promoters
- 27. The balance of the forfeited shares account after re-issue of forfeited shares is transferred to
  - (a) Statement of Profit & Loss
  - (b) Share Capital A/c
  - (c) Capital Reserve A/c
  - (d) General Reserve A/c
- 28. Bonus issue must be authorized
  - (a) By the board of directors
  - (b) Article of association of the company
  - (c) Shareholders by ordinary resolution
  - (d) All of the above
- 29. Which account is generally used for rectification of errors?
  - (a) Memorandum account
  - (b) Suspense account
  - (c) Rectification account
  - (d) Adjustment account
- 30. In triple column cash book, cash withdrawn from bank for office use will appear in
  - (a) Debit side of the cash book only
  - (b) Both sides of the cash book
  - (c) Credit side of the cash book only
  - (d) Credit side of the bank account

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- 31. In double entry book-keeping posting means
  - (a) To record the transactions from the journal to ledger
  - (b) To record the transactions in the journal
  - (c) To record the transactions in the subsidiary books
  - (d) To record the transactions in the cash book
- 32. When a bill is drawn by A on B, it is debited in the books of A to
  - (a) Cash account
  - (b) B's account
  - (c) Bills Receivable account
  - (d) Bills Payable account
- 33. Purchases for office furniture on account is recorded in
  - (a) General journal (b) Cash book
  - (c) Purchases book (d) Sales book

Part B  $(7 \times 6 = 42)$ 

Answer **all** questions choosing either (a) or (b).

34. (a) List out the users of accounting information.

 $\mathbf{Or}$ 

- (b) Describe any four accounting concepts.
- 35. (a) State the rules for debit and credit entries with suitable examples.

Or

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	(b) Prepar followi		column cash bo n of Mr. Ganesh.	ook from the		
	Date	Particulars		Rs.		
	1.1.2016	Cash in han	Cash in hand			
	6.1.2016	Cash purcha	5,000			
	10.1.2016	Wages paid	100			
	11.1.2016	Cash sales	15,000			
	12.1.2016	Cash receive	4,950			
		and allowed	50			
	19.1.2016	Cash paid to	6,175			
		discount rec	75			
	27.1.2016	Cash paid to	1,000			
	28.1.2016	•	Purchased goods for cash			
36.	(a) Prepar	re a trial b	alance of Shri.	5,175 Babu as on		
	March	, 31, 2018.				
	March	, 31, 2018. Rs.		Rs.		
	apital		Buildings	7,00,000		
С	apital reditors	Rs. 9,20,000 1,88,520	Machinery	7,00,000 1,20,000		
C B	capital creditors Sills payable	Rs. 9,20,000 1,88,520 69,300	Machinery Furniture	7,00,000 1,20,000 16,400		
C B S	apital Freditors Bills payable ales	Rs. 9,20,000 1,88,520	Machinery Furniture Debtors	7,00,000 1,20,000 16,400 1,56,000		
C B S P	capital creditors Sills payable ales crovisions for	Rs. 9,20,000 1,88,520 69,300 12,13,500	Machinery Furniture Debtors Opening Stock	7,00,000 1,20,000 16,400 1,56,000 1,50,400		
C B S P D	Capital Creditors Bills payable ales Provisions for Doubtful debts	Rs. 9,20,000 1,88,520 69,300 12,13,500 13,200	Machinery Furniture Debtors Opening Stock Cash in hand	7,00,000 1,20,000 16,400 1,56,000 1,50,400 9,880		
C B S P D Iı	Capital Creditors Sills payable ales Provisions for Doubtful debts nterest (Cr.)	Rs. 9,20,000 1,88,520 69,300 12,13,500 13,200 3,400	Machinery Furniture Debtors Opening Stock Cash in hand Insurance	7,00,000 1,20,000 16,400 1,56,000 1,50,400 9,880 7,830		
C B S P D In C	Capital Creditors Sills payable ales Provisions for Ooubtful debts Interest (Cr.) Cash at Bank	Rs. 9,20,000 1,88,520 69,300 12,13,500 13,200 3,400 1,45,340	Machinery Furniture Debtors Opening Stock Cash in hand Insurance Bad Debts	7,00,000 1,20,000 16,400 1,56,000 1,50,400 9,880 7,830 6,130		
C B S P D In C B	Capital Creditors Sills payable ales Provisions for Doubtful debts nterest (Cr.) Cash at Bank Sills Receivable	Rs. 9,20,000 1,88,520 69,300 12,13,500 13,200 3,400 1,45,340 58,440	Machinery Furniture Debtors Opening Stock Cash in hand Insurance Bad Debts Travelling expens	7,00,000 $1,20,000$ $1,6,400$ $1,56,000$ $1,50,400$ $9,880$ $7,830$ $6,130$ es $3,250$		
C B S P D In C B P	Capital Creditors Sills payable ales Provisions for Ooubtful debts Interest (Cr.) Cash at Bank Sills Receivable Purchases	Rs. 9,20,000 1,88,520 69,300 12,13,500 13,200 3,400 1,45,340 58,440 8,55,220	Machinery Furniture Debtors Opening Stock Cash in hand Insurance Bad Debts Travelling expens Audit Fees	7,00,000 $1,20,000$ $1,6,400$ $1,56,000$ $1,50,400$ $9,880$ $7,830$ $6,130$ es $3,250$ $4,000$		
C B S P D In C B P C	Capital Creditors Sills payable ales Provisions for Doubtful debts Interest (Cr.) Cash at Bank Sills Receivable Curchases	$\begin{array}{c} \text{Rs.} \\ 9,20,000 \\ 1,88,520 \\ 69,300 \\ 12,13,500 \\ 13,200 \\ 3,400 \\ 1,45,340 \\ 58,440 \\ 8,55,220 \\ \text{s} \\ 12,910 \end{array}$	Machinery Furniture Debtors Opening Stock Cash in hand Insurance Bad Debts Travelling expens Audit Fees Discounts (Dr.)	7,00,000 $1,20,000$ $1,6,400$ $1,56,000$ $1,50,400$ $9,880$ $7,830$ $6,130$ es $3,250$ $4,000$ $6,200$		
C B S P D In C B P C C	Capital Creditors Sills payable ales Provisions for Ooubtful debts Interest (Cr.) Cash at Bank Sills Receivable Curchases Carriage inward Carriage outwar	$\begin{array}{c} \text{Rs.} \\ 9,20,000 \\ 1,88,520 \\ 69,300 \\ 12,13,500 \\ 13,200 \\ 3,400 \\ 1,45,340 \\ 58,440 \\ 8,55,220 \\ \text{s} \\ 12,910 \\ \text{ds} \\ 8,000 \end{array}$	Machinery Furniture Debtors Opening Stock Cash in hand Insurance Bad Debts Travelling expens Audit Fees	7,00,000 $1,20,000$ $1,6,400$ $1,56,000$ $1,50,400$ $9,880$ $7,830$ $6,130$ es $3,250$ $4,000$		
C B S P D In C B P C C C C C	Capital Creditors Sills payable ales Provisions for Doubtful debts Interest (Cr.) Cash at Bank Sills Receivable Curchases	$\begin{array}{c} \text{Rs.} \\ 9,20,000 \\ 1,88,520 \\ 69,300 \\ 12,13,500 \\ 13,200 \\ 3,400 \\ 1,45,340 \\ 58,440 \\ 8,55,220 \\ \text{s} \\ 12,910 \\ \text{ds} \\ 8,000 \end{array}$	Machinery Furniture Debtors Opening Stock Cash in hand Insurance Bad Debts Travelling expens Audit Fees Discounts (Dr.)	7,00,000 $1,20,000$ $1,6,400$ $1,56,000$ $1,50,400$ $9,880$ $7,830$ $6,130$ es $3,250$ $4,000$ $6,200$		

Or

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- Explain the objectives and characteristics of final (b) accounts.
- 37. (a) From the following balances extracted at the close of the year ended 31st March, 2016, prepare Profit and Loss account of Mr. Ravi as at that date:

	Rs.		Rs.
Gross profit	55,000	Repairs	500
Carriage on sales	500	Telephone expenses	520
Office rent	500	Interest (Dr.)	480
General expense	900	Fire insurance premium	900
Discount to customers	360	Bad debts	2,100
Interest from bank	200	Apprentice premium(Cr)	1,500
Travelling expenses	700	Printing and Stationery	2,500
Salaries	900	Trade expenses	300
Commission	300		

#### Or

- Describe the reasons for preparation of Bank (b) Reconciliation Statement.
- On 1.1.17 Mr. Prasanna draw a 3 months bill on 38. (a) Mr. Kannan for Rs. 5,000. It was accepted by Kannan and returns it to Parasanna. Prasanna discount the bill with his bank at 6% p.a. on the due date the bill was honoured.

Pass Journal entries in the books of Prasanna and Kannan.

 $\mathbf{Or}$ 

(b) What are the contents of partnership deed?

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- 39. (a) Ram, Shyam and Rahim are partners sharing profits in the ratio of 4 : 3 : 2. Shyam retires and the goodwill is valued at Rs, 21,600. No goodwill appears as yet in the books of the firm. Assuming that Ram and Rahim share profits in the future in the ratio of 5 : 3, pass entries for goodwill separately under the following conditions:
  - (i) When goodwill account is raised.
  - (ii) When goodwill account is raised but written off.

#### Or

- (b) A limited company purchased a machinery on 1.6.2007 for Rs. 2,10,000. On 1<sup>st</sup> October 2009 it purchased another machinery for Rs. 1,00,000. On 1<sup>st</sup> October 2009, it sold the first machinery purchased on 1.6.2007 for Rs. 180,000. Accounts are closed every year on 31<sup>st</sup> March. Depreciation is written off at 10% per annum on Diminishing Balance method. Prepare Machinery account for the first three years.
- 40. (a) Mention the procedure involved in formation of companies.

Or

(b) X limited forfeited 100 shares of Rs. 10 each fully called up from Mr. Y. Mr. Y has paid on application money of Rs. 3 per share and allotment money of Rs. 2 per share. Out of the forfeited shares, 80 shares were reissued to Mr. Z at Rs. 8 per share as fully paid up. Pass necessary journal entries.

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### **B.Com. DEGREE EXAMINATION, MAY 2023**

## **ONLINE PROGRAMME EXAMINATIONS**

### **First Year – Second Semester**

### FINANCIAL MANAGEMENT

### (CBCS - 2020 onwards)

Time : 2 Hours

Maximum : 75 Marks

**Part A**  $(33 \times 1 = 33)$ 

### Answer **all** questions.

- 1. The primary goal of the financial management is
  - (a) To maximize the return
  - (b) To minimize the risk
  - (c) To maximize the wealth of owners
  - (d) To maximize profit
- 2. \_\_\_\_\_ is concerned with the duties of the financial managers in the business firm,
  - (a) Financial management
  - (b) Accounting management
  - (c) Personnel management
  - (d) Merger

- 3. Which one of the following is not a financial budget?
  - (a) Cash budget
  - (b) Capital budget
  - (c) Budgeted funds flow statement
  - (d) Sales budget
- 4. Present value takes?
  - (a) Compounding rate
  - (b) Deflation rate
  - (c) Inflation rate
  - (d) Discounting rate
- 5. Capital assets pricing model was introduced by
  - (a) William shape (b) John cina
  - (c) Jan mossin (d) Jan morison
- 6. The relationship between the operating income and earnings per share is known as
  - (a) Financial leverage
  - (b) Operating leverage
  - (c) Composite leverage
  - (d) Working capital leverage
- 7. Capital budgeting decisions are of
  - (a) Long term nature (b) Short term nature
  - (c) Both of the above (d) None of the above
    - $\mathbf{2}$

- 8. Which of the following is not included in capital structure?
  - (a) Long term debt (b) Preferred stock
  - (c) Current assets (d) Retained earnings
- 9. Which market provides instruments for managing the financial risk?
  - (a) Money market
  - (b) Bond market
  - (c) Derivatives market
  - (d) Commodity market
- 10. Accounting standard for lease is
  - (a) As 17 (b) As 18
  - (c) As 19 (d) As 20
- 11. Operating lease is a
  - (a) Revocable contract
  - (b) Non revocable contract
  - (c) Operating contract
  - (d) None of the above
- 12. —— working capital refers to the firm's investment in current assets.
  - (a) Zero (b) Net
  - (c) Gross (d) Distinctive
- 13. ——— net working capital will arise when current assets exceed current liabilities.
  - (a) Summative (b) Negative
  - (c) Excessive (d) Positive

14.	Dividend is defined	under	section	 under
	company act 2013.			

- (a) 2(25) (b) 2(15)
- (c) 2(5) (d) 2(35)

15. Dividend can be paid in the form of

- (a) Share (b) Security
- (c) Cash (d) All of the above
- 16. Which of the following would be found in a cash budget?
  - (a) Capital expenditure
  - (b) Provision for doubtful debts
  - (c) Depreciation
  - (d) Expenditure

# 17. Net profit+ Non Cash expenditure =

- (a) Cash profit (b) Cash flow
- (c) Out of Cash (d) Cash gross profit
- 18. Inventory consists of
  - (a) Intangible property
  - (b) Tangible property
  - (c) (a) or (b)
  - (d) (a) and (b)
- 19. \_\_\_\_\_ indicates the level of each particular item of stock at any point of time.
  - (a) Bill of material
  - (b) A bin card
  - (c) Material requisition note
  - (d) All of the above

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- 20. The cost of the debt capital is calculated on the basis of
  - (a) Net proceeds
  - (b) Annual interest
  - (c) Annual depreciation
  - (d) Capital
- 21. \_\_\_\_\_ is an example of fixed asset
  - (a) Value stock (b) Live stock
  - (c) Income stock (d) None of these
- 22. Which formula is used to measure the degree of operating leverage?
  - (a) EBT/EBIT (b) Contribution/EBIT
  - (c) EBIT/EBT (d) EBIT/contribution
- 23. EPS will be zero at
  - (a) Financial breakeven point
  - (b) Operating breakeven point
  - (c) Both (a) and (b) Above
  - (d) None
- 24. Which of the following is the term that describes the amount of time taken for a capital budgeting project to recover its initial investment?
  - (a) Investment period
  - (b) Redemption period
  - (c) Payback period
  - (d) Maturity period
- 25. The total of short term and long term sources of finance of an entity is its
  - (a) Capital structure
  - (b) Financial structure
  - (c) Money structure
  - (d) Short term structure

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- 26. Modigliani Miller defined the value of levered entity as
  - (a)  $V_1 = Vu + PVINTS$
  - (b) V = Vu + INTS
  - (c) V = Vu PVINTS
  - (d) None of these
- 27. Dividend policy of a company mainly concerns with (i) dividend payout and / or (ii) Stability of dividend
  - (a) Only (i) is correct
  - (b) Only (ii) is correct
  - (c) Both (i) and (ii) are correct
  - (d) Both (i) and (ii) are incorrect

28. Hirer is entitled to claim —

- (a) Depreciation (b) Salvage value
- (c) hp payments (d) None of the above
- 29. What are the different types of underlying assets?
  - (a) Stock (b) Bonds
  - (c) Currency (d) Stock indices
- 30. Statement of cash flows includes
  - (a) Financing activities
  - (b) Operating activities
  - (c) Investing activities
  - (d) All of the above
- 31. Cash received from debtors come under
  - (a) Source of funds
  - (b) Source of cash
  - (c) Application of funds
  - (d) No flow of fund

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- 32. The cash discount is given to customer for
  - (a) Early payments
  - (b) Good business relations
  - (c) Bulk purchase
  - (d) Frequent purchase
- 33. \_\_\_\_\_ is an agreement to have debts collected by a third party entity for a fee.
  - (a) Aging (b) Factoring
  - (c) Forming (d) Crediting

#### Part B $(7 \times 6 = 42)$

Answer **all** the questions by choosing either (a) or (b).

34. (a) Attempt a short note on the responsibility of financial management.

 $\mathbf{Or}$ 

- (b) Why is shareholders wealth maximization important? Explain.
- 35. (a) Enumerate the various types of budgets.

Or

- (b) Find the present value of Rs.1500 receivable in the 20<sup>th</sup> year end, if the rate of discount is 8 per cent.
- 36. (a) A company issues 10000, 10% preference shares of Rs.100 each. Cost of issue is Rs.2 per share. Calculate cost of preference capital if these shares are issued (i) at par (ii) at a premium of 10% discount and (iii) at a discount of 5%

 $\mathbf{Or}$ 

(b) Distinguish between operating and financial leverage.

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37. (a) Explain the important steps in the capital budgeting process.

Or

- (b) Give a critical appraisal of the traditional approach and the Modigliani — Miller approach to the problems of capital structure.
- 38. (a) Compare Equity shares, preference shares and debentures.

 $\mathbf{Or}$ 

- (b) Elaborate the advantages of leasing.
- 39. (a) The apex company which earns Rs.5 per share, is capitalized @ 10% and has a return on investment of 12% using Walter's dividend policy model, determine (i) the optimum payout and (ii) the price of share at this layout.

Or

- (b) Describe various factors influencing working capital
- 40. (a) Discuss about the motives for holding cash.

 $\mathbf{Or}$ 

(b) Mention the four elements of credit policy.

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# **B.Com. DEGREE EXAMINATION, MAY 2023**

# **ONLINE PROGRAMME EXAMINATIONS**

# First Year - Second Semester

# HUMAN RESOURCE MANAGEMENT

#### (CBCS – 2020 onwards)

Time : 2 Hours

Maximum : 75 Marks

**Part A**  $(33 \times 1 = 33)$ 

Answer **all** questions.

- 1. Human resources departments are ———
  - (a) Line departments
  - (b) Authority departments
  - (c) Service departments
  - (d) Functional departments
- 2. Which among the following describes the skills that are available with in the company? ———
  - (a) Human resource inventory
  - (b) HRIS
  - (c) Skills inventory
  - (d) Management inventory

- 3. Who has said that hrm is not a one shot deal?
  - (a) Fayol (b) Taylor
  - (c) Teray (d) Mc fauland
- 4. \_\_\_\_\_ is the process of getting results analyished through others
  - (a) Delegation (b) Mandating
  - (c) Ordering (d) Working
- 5. Personal management consists of all of the following except
  - (a) Training
  - (b) Recruitment
  - (c) Administration of earning
  - (d) Manpower planning
- 6. \_\_\_\_\_ is the forces of forecasting an organization future demand for and supply of the right type of people in the right number
  - (a) Human resource planning
  - (b) Recruitments
  - (c) HRM
  - (d) Human capital management
- 7. Which of the following factors state the importance of human resource planning?
  - (a) Creating highly talented personnel
  - (b) International strategies
  - (c) Resistance to change and move
  - (d) All of the above

 $\mathbf{2}$ 

8.	——— provides information on the human attributes in terms of education, skills, aptitudes and experience necessary to perform a job effectively			
	(a)	Job description	(b)	Job specification
	(c)	Job analysis	(d)	Job evaluation
9.		factual statements specific job is know		ne duties and responsibilities
	(a)	Job description	(b)	Job satisfaction
	(c)	Job analysis	(d)	Job evaluation
10.		recruitment and l of people ———	selec	tion process aimed at right
	(a)	At right place	(b)	At right time
	(c)	To do right things	(d)	All the above
11.		ruitment or manpo in the employment		selection process is the first
	(a)	Labour	(b)	Management
	(c)	(a) and (b)	(d)	None of the above
12.		unit acts		a learning house in screening tic
	(a)	Personal	(b)	Selection
	(c)	Production	(d)	All the above
13.		can be defined on for the right job	as p	rocess of choosing in the right
	(a)	Selection	(b)	Recruitment
	(c)	Induction	(d)	Orientation
			3	N-0245

- 14. Campus selection is a ——— source of recruitment
  - (a) Fresh (b) Modern
  - (c) Internal (d) External
- 15. Top management is interested in how ham is contributing towards
  - (a) Regagnisation
  - (b) Training of employees
  - (c) Profit making
  - (d) Profit making and challenging
- 16. A period of time spent doing a job as feat being qualified to do it is refered to as \_\_\_\_\_
  - (a) Apprenticeship training
  - (b) Educational training
  - (c) Expresher training
  - (d) Internship training
- 17. ——— Is the formal and systematic modification of behaviors through learning.
  - (a) Training (b) Education
  - (c) Instruction (d) None
- 18. Training occurs as a result of ———
  - (a) Instruction (b) Education
  - (c) Development (d) All the above
- - (a) Specific (b) General
  - (c) Important (d) Over all

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- 20. A <u>is a process of evaluating an employees</u> performance of a job in terms of its requirements.
  - (a) Performance management
  - (b) Performance analysis
  - (c) Performance appraisal
  - (d) Performance evaluation
- 21. Performance appraisal aims at \_\_\_\_\_
  - (a) Goals of employees
  - (b) Goals of organization
  - (c) Both (a) or (b)
  - (d) Neither (a) or (b)
- 22. \_\_\_\_\_ is not a step of performance appraisal.
  - (a) Communication standards
  - (b) Comparing actual with standards
  - (c) Discussing the results
  - (d) Adjusting the standards
- 23. According to Taylors differential plan the worker is paid according to his?
  - (a) Degree of efficiency
  - (b) Degree of understanding
  - (c) Degree of flexibility
  - (d) Degree of loyality
- 24. How many components are there in remuneration?

(a) 4	(b) 5
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(c) 6 (d) 7

 $\mathbf{5}$ 

- 25. Which is the component of remuneration?
  - (a) Fringe benefits (b) Commitment
  - (c) External equity (d) Motivation
- 26. The —— refers incentives to variable pay
  - (a) National tribunal
  - (b) International labour office
  - (c) Labour court
  - (d) None of the above
- 27. ——— are variable rewards granted to employees according to variations in this performance.
  - (a) Remuneration (b) Perk
  - (c) Fringe benefits (d) Incentives
- 28. The programs designed to provide counseling to these employees having emotional or personal problems are classified as ———
  - (a) Safety promotion
  - (b) Employee assistance program
  - (c) Wellness promotion
  - (d) Health promotion
- 29. The benefit plan which allow wearless to choose from the range of benefit plans in called ———
  - (a) Capeteria benefit plan
  - (b) Utilisation benefit plan
  - (c) Integrated benefit plan
  - (d) Relocation benefit plan

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30.	<b>F</b>	ownown ont is the a	nncail	o of				
JU.		powerment is the o						
	(a)	Motivation	(b)		nplish	ment		
	(c)	Helplessness	(d)					
31.	Job indi		expa	nding	the	content	of	an
	(a)	Enrichment	(b)	Nour	ishme	nt		
	(c)	Empowerment	(d)	Lord				
32.	Som	eone who lives ar	nd wo	rks in	a fore	eign cour	ntry i	is a
	(a)	Expatiate						
	(b)	Holding labor						
	(c)	International jet	setter					
	(d)	Immigrate						
33.	HRN	A as practiced by n	nultin	ational	orgar	nization i	is	
	(a)	Global HRM	(b)	Dome	estic H	RM		
	(c)	Personal practice	e (d)	Inter	nation	al HRM		
		Pa	rt B			(7	×6=	42)
	An	swer <b>all</b> questions	by ch	oosing	either	• (a) or (b	).	
34.	(a)	Explain the in management.	nport	ance	of hu	ıman r	esou	rces
			Or					
	(b)	Differentiate pe resources manag			ageme	ent and	hur	nan
35.	(a)	What are the step	ps in l	numan	resou	rce planı	ning?	
			Or					
	(b)	Explain the conc details.	ept ar	nd func	tions	of job an	alysi	s in
			7			N	-024	5

36. (a) Explain the types of recruitment.

Or

- (b) Mention briefly about the process of selection.
- 37. (a) How large is induction programme planning? Explain in detail.

Or

- (b) What is training and explain its types?
- 38. (a) Is performance appraisal good or bad explain your reason?

Or

- (b) Explain the nature and significance of wages and salary administration?
- 39. (a) What are the types of incentive scheme?

Or

- (b) How important is employee counselling in HRM?
- 40. (a) What are the process of employee enforcement?

 $\mathbf{Or}$ 

(b) Comprise and explain about the domestic and international HRM.

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#### B.Com. DEGREE EXAMINATION, MAY 2023

#### **ONLINE PROGRAMME EXAMINATIONS**

## First Year - Second Semester

#### MARKETING MANAGEMENT

#### (CBCS – 2020 onwards)

Time : 2 Hours

Maximum : 75 Marks

 $(33 \times 1 = 33)$ 

Part A

Answer **all** questions.

- 1. Marketing is a process which aims at ———.
  - (a) Production
  - (b) Profit-making.
  - (c) The satisfaction of customer needs
  - (d) Selling products
- 2. Which of the following statements is true about a monopolist is a ————.
  - (a) Price taker (b) Price maker
  - (c) Price acceptor (d) Price thinker

3. \_\_\_\_\_ concept is based on those companies who believe in this philosophy that quality of goods or services of good standard can easily attract customers.

- (a) Marketing concept
- (b) Production concept
- (c) Product concept
- (d) Selling concept

- 4. Which of the statement is not true for selling?
  - (a) Focuses on the need of seller
  - (b) Aims at maximizing sales
  - (c) Involves fragmented approach to sell
  - (d) Selling is limited to exchange of goods and services

5. \_\_\_\_\_ process by which a firm determine whether their strategic choice as implemented in meeting the objectives.

- (a) Evaluation of strategies
- (b) SWOT analysis
- (c) Screening of strategies
- (d) None of these
- 6. Factors which are beyond the control of a business are called ————.
  - (a) Supply (b) Demand
  - (c) Profit (d) External factors
- 7. Who suggested product, pricing, place, promotion all these in a company represents "Market Mix"?
  - (a) Neil Borden (b) Neilsen
  - (c) Philip Kotler (d) Stephen Morse
- 8. A reduction in price on purchase during a stated period of time is known as
  - (a) Sale (b) Discount
  - (c) Allowance (d) None of these
- 9. Strategic marketing planning establishes the ———
  - (a) Resource base provided by the firm's strategy
  - (b) Economic impact of additional sales
  - (c) Tactical plans that must be implemented by the entire organization
  - (d) Basis for any marketing strategy

 $<sup>\</sup>mathbf{2}$ 

- 10. If a product like ice cream is getting purchased on regular basis then it is important to sell it through ————.
  - (a) Personal Selling
  - (b) Many retailers
  - (c) Direct selling to the consumer from ice cream factory
  - (d) The producer gives it to the wholesaler then they will sell it to the consumers
- 11. A product must have the quality of ———.
  - (a) Having a good design
  - (b) Satisfying the want and needs of customers.
  - (c) Same appearance as other products
  - (d) Both (a) and (b)
- 12. ——— means they cannot be stored for future sales.
  - (a) Intangibility (b) Perishability
  - (c) Inseparability (d) Variability
- 13. ——— ensures repeat purchase and helps marketers overcome competition from other firms.
  - (a) Brand awareness (b) Brand loyalty
  - (c) Brand association (d) Trademark
- 14. A brand that can assure legal protection and restrict its use to a single seller is called
  - (a) Trademark (b) Brand image
  - (c) Brand association (d) None of the above
- 15. The approach used when the marketer wants the consumer to respond on an emotional, rather than rational basis is \_\_\_\_\_\_.
  - (a) Predatory pricing
  - (b) Economy pricing
  - (c) Psychological pricing
  - (d) Penetration pricing

- 16. Which of the following are possible pricing objectives
  - (a) To maximise profits

\_\_\_\_

(b) To achieve a target market share

(c) To match the competition, rather than lead the market

- (d) All of these
- 17. <u>means the set of marketing intermediaries</u> through which the goods flow from the producer to consumer.
  - (a) Channel of distribution
  - (c) Direct marketing
  - (c) Intensive distribution
  - (d) Wide distribution
- 18. The strategy of using as many out lets as possible is called
  - (a) Intensive distribution
  - (b) Cohesive distribution
  - (c) Wide distribution
  - (d) All of these
- 19. In a small market ——— is better.
  - (a) Three level channel
  - (b) Two level channel
  - (c) Direct marketing
  - (d) All of these
- 20. Advertising, Publicity, Personal Selling and Sales promotion, are also termed as four elements of a ———.
  - (a) Promotion Mix (b) Marketing Mix
  - (c) Place Mix (d) Sales Mix
    - 4

- 21. The process of direct communication between the sales person and a prospect is called ————.
  - (a) Personal selling (b) Direct marketing
  - (c) Advertising (d) None of these
- 22. <u>tool of the promotional mix consists of short-</u> term incentives to encourage the purchase or sale of a product or service.
  - (a) Advertising (b) Public relations
  - (c) Direct marketing (d) Sales promotion
- 23. To be effective, the process of market segmentation must meet \_\_\_\_\_\_basic requirement?
  - (a) The firm must avoid focusing on non-variables such as profitability and volume.
  - (b) The market segment must have measurable purchasing power and size.
  - (c) The company must expand beyond its marketing capabilities to capture growing markets.
  - (d) The market segment must reflect the population's changing attitudes and lifestyles.
- 24. The Toyota Corporation which producers several different brands of cars is an example of ———.
  - (a) Mass marketing
  - (b) Segmented marketing
  - (c) Niche marketing
  - (d) Micro marketing
- 25. Which of the following statements is true about consumer behaviour?
  - (a) Consumer behaviour is the study of microeconomics
  - (b) Consumer behaviour is the study of macroeconomics
  - (c) Consumer behaviour is the study of income analysis
  - (d) None of the above

 $\mathbf{5}$ 

- 26. \_\_\_\_\_ is one of the most basic influences on an individual's needs, wants, and behaviour.
  - (a) Brand (b) Culture
  - (c) Product (d) Price
- 27. Green marketing is a part of ———
  - (a) Social marketing
  - (b) Service marketing
  - (c) Relationship marketing
  - (d) Rural marketing
- 28. The extended P's of service marketing mix is ———.
  - (a) People, product, place
  - (b) Price, physical evidence, promotion
  - (c) Physical evidence, process, People
  - (d) Product, process, physical environment
- 29. Advertisement is a type of
  - (a) Outdoor marketing
  - (b) Indirect marketing
  - (c) Share marketing
  - (d) Relationship marketing
- 30. The analysis which helps to diagnose the competitive forces and to identify the strength and weakness is called
  - (a) SWOT analysis
  - (b) Competitive analysis
  - (c) Structural analysis
  - (d) Financial analysis

- 31. If a consumer does not wish to associate themselves with the brand or its products, this phenomenon is called ——.
  - (a) Brand portfolio
  - (b) Brand dilution
  - (c) Brand bonding
  - (d) Brand awareness

- (a) External (b) Micro
- (c) Macro (d) Remote
- 33. A firm is using when it charges a high, premium price for a new product with the intention of reducing the price in the future.
  - (a) Price skimming (b) Trial pricing
  - (c) Value pricing (d) Market-penetration pricing

Part B 
$$(7 \times 6 = 42)$$

Answer **all** questions by choosing either (a) or (b).

34. (a) What is marketing? How does it different from selling, distribution and retailing?

Or

- (b) Explain impact of marketing concepts and its applicability.
- 35. (a) Explain need and importance of environmental analysis.

Or

(b) What is marketing mix? Explain the components of traditional marketing mix.

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36. (a) Describe marketing plan and its types?

Or

- (b) What are the steps involved in new product launch? Discuss with the help of a suitable example.
- 37. (a) Discuss the importance of Brands and Branding.

Or

- (b) What are the different factors affecting Pricing Decisions? Explain.
- 38. (a) Given below is a list of products. What kind of distribution channel (direct or indirect) would you recommend for each of these products and why?

(i) Dishwashers (ii) New model of motorcycle.

 $\mathbf{Or}$ 

- (b) What is Promotion Mix? Explain its components.
- 39. (a) Discuss the various stages of personal selling process.

Or

- (b) Explain the various benefits of market segmentation.
- 40. (a) Describe the stages of buying process.

Or

(b) Write short notes on the following.

## (i) E-commerce

- (ii) E-marketing
- (iii) Mobile marketing.

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#### B.Com. DEGREE EXAMINATION, MAY 2023.

# **ONLINE PROGRAMME EXAMINATIONS**

#### **First Year – Second Semester**

#### MERCANTILE LAW

#### (CBCS - 2020 onwards)

Time : 2 Hours

Maximum : 75 Marks

**Part A**  $(33 \times 1 = 33)$ 

Answer **all** the questions.

- 1. The Indian Contract Act, applies to the\_\_\_\_\_.
  - (a) Whole of India excluding Jammu and Kashmir
  - (b) Whole of India including Jammu and Kashmir
  - (c) States notified by the Central Government from time to time
  - (d) None of the above.

2. \_\_\_\_\_\_ is forbidden by law.

- (a) Valid contract (b) Illegal agreement
- (c) Voidable contract (d) Unenforceable contract
- 3. Drawing cash from ATM, sale by fall of hammer at an auction sale, etc., are example of
  - (a) Express contract (b) Implied contract
  - (c) Tacit contract (d) Unlawful contract

- 4. \_\_\_\_\_\_ is made by words written.
  - (a) Express contract
  - (b) Implied contract
  - (c) Tacit contract
  - (d) Unlawful contract

involved in Contract of sale

- (a) Seller and Buyer
- (b) Agent and Principle
- (c) Customer and Sales man
- (d) Customer and supplier

\_\_\_\_\_ is appointed to do specific acts for the

6.

5.

(a) Sub Agent

Principal.

- (b) Specific Agents
- (c) Co-agents
- (d) General Agent
- 7. The sale of Goods Act enforces in the year\_\_\_\_\_\_
  (a) 1935 (b) 1930
  - (c) 1945 (d) 1955
- 8. The subject matter of the contract under Sale of goods Act must be\_\_\_\_\_
  - (a) Money
  - (b) Goods
  - (c) Immovable Goods
  - (d) Goodwill

 $\mathbf{2}$ 

9. Minimum promissory note.		_ parties are required in case of
	(a) Three	(b) Two
	(c) Four	(d) Ten
10.	A Negotiable instrum	ent must be in
	(a) Numbers	(b) Writing
	(c) Coloured paper	(d) Valid
11.	To start a partners minimum number of	hip business, what should be the partners?
	(a) 2	(b) 10
	(c) 4	(d) 20
12.	The written agreen	nent of partnership is known as
	(a) Partnership con	tract
	(b) Agreement	
	(c) Partnership dee	d
	(d) Partnership Act	;
13.	A public limited of number	company must have minimum r of directors.
	(a) Not less then 3	(b) Not less then 5
	(c) Not less then 2	(d) Not less then 10
14.	Which company share	es can be freely transferable?
	(a) Private company	у

- (b) Public company
- (c) Both (a) and (b)
- (d) Royal company

- 15. Which of the following are Consumer Disputes Redressal Agencies?
  - (a) Panchayat Commission
  - (b) Municipal Commission
  - (c) State Commission
  - (d) None of the above
- 16. Consumer Protection Act is significant to\_\_\_\_\_
  - (a) Immovable Goods
  - (b) Movable Goods
  - (c) Particular Goods and Services
  - (d) All Goods and Services.
- 17. When did Fema Act 1999, come into force? (The Foreign Exchange Management Act, 1999).
  - (a) 01 April 2000 (b) 01 March 1999
  - (c) 01 June 2000 (d) 23 April 1999
- 18. Foreign exchange transactions involve monetary transactions\_\_\_\_\_
  - (a) Among residents of the same country
  - (b) Between residents of two countries only
  - (c) Between residents of two or more countries.
  - (d) Among residents of at least three countries.
- 19. Which section of the Competition Act, 2002 deals with Compensation in case of contravention of orders of Commission?
  - (a) Section 42A of the Competition Act, 2002
  - (b) Section 44 of the Competition Act, 2002
  - (c) Section 43 of the Competition Act, 2002
  - (d) Section 41 of the Competition Act, 2002

- 20. Section 29 of the Competition Act, 2002 deals with
  - (a) Power to issue interim orders
  - (b) Procedure for investigation of combinations
  - (c) Inquiry into combination by commission
  - (d) Rectification of orders
- 21. The main global contributing factors to greenhouse-gas emissions are\_\_\_\_\_.
  - (a) Electricity production and transportation
  - (b) Industrial processes
  - (c) Agricultural processes
  - (d) Agriculture and transportation.
- 22. One of the following is the first major environmental protection act to be promulgated in India?
  - (a) Environmental Act
  - (b) Air act
  - (c) Water act
  - (d) Competition Act, 2002.
- 23. Intellectual Property Rights (IPR) protect the use of information and ideas that are of ————.
  - (a) Ethical value
  - (b) Moral value
  - (c) Social value
  - (d) Commercial value
- 24. Symbol of Maharaja of Air India is\_\_\_
  - (a) Copyright (b) Patent
  - (c) Trademark (d) Goodwill

 $<sup>\</sup>mathbf{5}$ 

- 25. Who was the President of India who signed the Information Technology Act, 2000?
  - (a) A P J Abdul Kalam
  - (b) K R Narayanan
  - (c) Atal Bihari Vajpayee
  - (d) Pratibha Patil
- 26. "Digital signature" is defined under which section of IT Act, 2000?
  - (a) Section 1 (b) Section 2
  - (c) Section 8 (d) Section 6
- 27. What is the MSME Public Procurement Portal called?
  - (a) MSME Samjhauta (b) MSME Sambandh
  - (c) MSME Sandesh (d) MSME Sampark
- 28. A Micro Enterprise is an enterprise where investment in plant and machinery does not exceed (According to MSMED Act, 2006):
  - (a) Rs. 15 Lakh (b) Rs. 20 Lakh
  - (c) Rs. 25 Lakh (d) Rs. 30 Lakh
- 29. According to enforceability, the contracts may be classified as \_\_\_\_\_
  - (a) Valid contracts (b) Void contracts
  - (c) Voidable contracts (d) All of the above
- 30. When a person sells the goods by infringing the copying or trademark of the others, there is breach of an implied.
  - (a) Condition as to title
  - (b) Condition as to description
  - (c) Conditions as to merchantability
  - (d) Unconditional order.

- 31. The companies which are formed under special charter granted by the king or queen of England are called
  - (a) Statutory companies
  - (b) Registered companies
  - (c) Chartered companies
  - (d) Government companies.
- 32. 'At sight' under section 21 of the Negotiable Instrument Act, 1881, means \_\_\_\_\_.
  - (a) On presentation
  - (b) On demand
  - (c) On coming into vision
  - (d) On absent.

# 33. <u>BUYER BEWARE</u>". is the concept of "LET THE

- (a) Information Center
- (b) Unfair Trade Practices
- (c) Caveat Emptor
- (d) Buyer Kingdom

#### Part B $(7 \times 6 = 42)$

Answer **all** questions choosing either (a) or (b).

- 34. (a) State the objectives of commercial law. Or
  - (b) State the classification with regard to the forms of contracts.
- 35. (a) Discuss the different methods by which an agency may be created.

Or

(b) Explain the rights of an unpaid seller.

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36. (a) State the differences between bill of exchange and promissory note.

Or

- (b) What are the salient features that are found in a partnership agreement?
- 37. (a) State the requirements for acquiring certificate to commence business.

Or

- (b) Explain the Redressal Mechanism available to consumers under the Consumer Protection Act, 1986.
- 38. (a) What are differences between FERA and FEMA?

Or

- (b) What are the features of competition Act 2002?
- 39. (a) What are the objectives of the Environment Protection Act, 1986?

 $\mathbf{Or}$ 

- (b) What are the conditions to be satisfied by an invention to be patentable?
- 40. (a) What are the features of Information technology Act 2000?

Or

(b) What are Micro, Small and Medium Enterprises (MSME) and how MSME (Manufacturing) are different from MSME (Services)?

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#### **B.Com. DEGREE EXAMINATION, MAY 2023**

#### **ONLINE PROGRAMME EXAMINATIONS**

#### Second Year - Third Semester

#### **E – COMMERCE**

#### (CBCS – 2020 onwards)

Time : 2 Hours

Maximum : 75 Marks

**Part A**  $(33 \times 1 = 33)$ 

Answer **all** questions.

- 1. The dimension of e-commerce that enables commerce across national boundaries is called \_\_\_\_\_.
  - (a) Interactivity (b) Global reach
  - (c) Richness (d) Ubiquity
- 2. A \_\_\_\_\_\_ describes the flow of information at your e-commerce site and the infrastructure that will be used in the system.
  - (a) System design (b) Logical design
  - (c) Tactical design (d) Physical design
- 3. The component of TCP/IP that provides the Internet's addressing scheme and is responsible for the actual delivery of packets is \_\_\_\_\_.
  - (a) TCP
  - (b) IP
  - (c) The Network Layer
  - (d) The Application Layer

- 4. A \_\_\_\_\_\_ is a B2B trading network that links a particular seller with its own trading partners.
  - (a) Bit stream (b) Virtual network
  - (c) Web community (d) Private trading network
- 5. The largest component of a Web site budget is
  - (a) System maintenance
  - (b) System development
  - (c) Content design and development
  - (d) Telecommunication
- 6. The protocol which allows the file transfer between computers is
  - (a) TCP/IP (b) FTP
  - (c) HTTP (d) SOA
- 7. \_\_\_\_\_\_ are networks that connect people within a company to each other and to the company network.
  - (a) Internets (b) Intranets
  - (c) Extranets (d) Components
- 8. The most common form of securing channels is through

(a)	S-HTTP	(b)	VPNs
(c)	$\operatorname{SSL}$	(d)	PPTP

9. Information sent over the Internet commonly uses the set of rules called \_\_\_\_\_\_.

(a)	TCP/IP	(b)	FTP
(c)	HTTP	(d)	GOPHER
		2	

10.		breaks into other ls and destroys info	-	ple's computer systems and ion?
	(a)	Hackers	(b)	Softwares
	(c)	Hacktivists	(d)	Script kiddies
11.		ate Key cryptograp tography.	hy is	also known as
	(a)	Public key	(b)	Symmetric
	(c)	Asymmetric	(d)	Trojan horse
12.	unre	means eadable text.	conv	verting readable text to
	(a)	Conversion	(b)	Decryption
	(c)	Encryption	(d)	Decoding
13.	An e	lectronic check is o	ne for	rm of what?
	(a)	E-commerce	(b)	Online banking
	(c)	E-cash	(d)	Check
14.	supp	ects manufacture	ers,	v a business process that retailers, customers and chain to develop and deliver
	(a)	E-commerce	(b)	EDI
	(c)	SCM	(d)	Networking
15.		ide security and in		and information designed to ation for payment is called a
	(a)	Digital wallet	(b)	Pop up ad

- (c) Shopping cart (d) Encryption
  - 3

16.	3. The user reaches this page when they specify the address of a website.				
	(a) Home page	(b) Web page			
	(c) Summary page	(d) URL			
17.	is an ear	rly form of E-commerce.			
	(a) SCM	(b) EDI			
	(c) Both of these	(d) SOA			
18.	is an distributed, collabor systems.	n application layer protocol for orative, hypermedia information			
	(a) HTML	(b) HTTP			
	(c) Both of these	(d) FTP			
19.	The ability to change the customer is called	the product to better fit the needs of l			
	(a) Customization	(b) Personalization			
	(c) Privacy	(d) Accessibility			
20.	India has enacted	the first IT Act in the year			
	(a) 2001	(b) 2002			
	(c) 2009	(d) 2000			
21.		cting customers to pass along a g message to friends, family, and as			
	(a) Affiliate marketi	ing			
	(b) Viral marketing	ſ			
	(c) Permission mark	keting			

(d) Blog marketing

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22.		azon.com is well- ·keting technique?	know	rn, for which e-commerce
	(a)	Banner ads	(b)	Pop-up ads
	(c)	Affiliate programs	(d)	Viral marketing
23.	Auc	tion sites like eBay	tend	to use pricing.
	(a)	Dynamic	(b)	Fixed
	(c)	Trigger	(d)	Utilization
24.		npanies use bloyee related Corpo		networks to automate processes.
	(a)	B2G	(b)	B2E
	(c)	B2B	(d)	P2P
25.	serv	streamlin vice capabilities thro		e flow of information and self automation.
	(a)	SCC	(b)	CRM
	(c)	CRP	(d)	SCM
26.		industry is less a lry among existing o		tive for suppliers when the etitors is:
	(a)	High	(b)	Low
	(c)	More	(d)	Less
27.	Who	o protects system fro	om ex	ternal threats?
	(a)	Firewall	(b)	EDI
	(c)	ERP	(d)	Script kiddies
28.	To :	accept a credit card account w		payment, we have to open a ur bank.
	(a)	Savings bank	(b)	Current account
	(c)	Merchant account	(d)	Fixed account
			5	N-0248

- 29. ERP stands for
  - (a) Enterprise Resolution Planning
  - (b) Enterprise Reverse Planning
  - (c) Enterprise Resource Planning
  - (d) Electronic Resource Planning
- 30. SET is developed by association led by \_\_\_\_\_.
  - (a) Master card and Visa
  - (b) Master card
  - (c) Visa
  - (d) Rupay
- 31. \_\_\_\_\_ is basically a TV commercial that runs in the browser window.
  - (a) Banner ads (b) Floating ads
  - (c) Interstitials (d) Unicast ads
- 32. A \_\_\_\_\_ provides a way to associate the message with the sender and is thee quivalent of an ordinary signature.
  - (a) Cyber signature (b) Digital signature
  - (c) SSL (d) EDI
- 33. E-mail which contain useless material is termed as
  - (a) Spam (b) Useless mail
  - (c) Trunk mail (d) Junk mail

Part B  $(7 \times 6 = 42)$ 

Answer **all** questions by, choosing either (a) or (b).

34. (a) What are the advantages and disadvantages of E-Commerce?

Or

- (b) Explain the consumer oriented applications of electronic commerce.
- 35. (a) Explain the different types of protocols.

Or

- (b) What are the functions of a firewalls?
- 36. (a) Explain the E-Commerce based WWW architecture.

Or

- (b) Explain the acronyms for HTTP and HTML.
- 37. (a) Explain the importance of using XML technology.

Or

- (b) Explain the process involved in e-marketing value chain.
- 38. (a) Explain different kinds of threads in E-Security.

Or

- (b) How do firewalls work'? Explain.
- 39. (a) List the three types of Electronic Tokens.

Or

(b) Explain the process of E-CRM.

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40. (a) Discuss the components of Supply Chain Management.

Or

(b) Define knowledge management. Explain its tools.

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# B.Com. DEGREE EXAMINATION, MAY 2023 ONLINE PROGRAMME EXAMINATIONS

## Second Year – Third Semester

## AUDITING

### (CBCS – 2020 onwards)

Time : 2 Hours

Maximum : 75 Marks

**Part** – **A**  $(33 \times 1 = 33)$ 

Answer **all** questions.

- 1. Auditing refers to
  - (a) Preparation and checking of accounts
  - (b) Examination of accounts of business units only
  - (c) Examination of accounts of professional accounts
  - (d) Checking of Vouchers

## 2. Main object of auditing in

- (a) Deduction of error
- (b) To find out whether P and L and B/S show true and fair state affairs
- (c) Deduction of frauds
- (d) Deduction and prevention of frauds and errors
- 3. The process of financial audit begins with ——
  - (a) Planning (b) Testing
  - (c) Reporting (d) Internal control

- 4. Auditing is compulsory for
  - (a) Small scale business Enterprises
  - (b) All partnership firms
  - (c) All joint stock companies
  - (d) All proprietary concern
- 5. Propriety audit refers to
  - (a) Verification of accounts
  - (b) Examination accounts of propriety concerns
  - (c) Enquiry against justification and necessity of expenses
  - (d) Audit of Govt. companies
- 6. Propriety is normally undertaken in case of
  - (a) Joint Stock Company
  - (b) Government Company
  - (c) Statutory Corporation
  - (d) Government Department
- 7. Interim audit refers to
  - (a) Examination of accounts continuously
  - (b) Examination of accounts intermittently
  - (c) Audit work to find out and check interim profit of a company
  - (d) Carrying on audit for bonus purposes at the end of the year
- 8. Final Audit implies
  - (a) Audit of accounts at the end of the year
  - (b) Finally Checking of accounts to reveal frauds
  - (c) Audit for submitting report immediately at the end of the year
  - (d) Audit of banking companies

 $\mathbf{2}$ 

- 9. A continuous audit is specially needed for
  - (a) Any trading Concern
  - (b) Small Concerns
  - (c) Banking companies
  - (d) Any manufacturing companies
- 10. Joint audit implies
  - (a) Audit of two concerns together
  - (b) Audit of Joint stock companies
  - (c) Audit of Joint sector companies
  - (d) Audit by two firms of CA
- 11. Management audit means
  - (a) Audit undertaken on behalf of the management
  - (b) Evaluating performance of various management process and function
  - (c) Audit undertaken on behalf of government to punish management
  - (d) Compulsory audit
- 12. Detection of errors and fraud in audit is
  - (a) Primary Object (b) Secondary Object
  - (c) Specific Object (d) None of the above
- 13. Internal auditor is appointed and removed by the
  - (a) Management (b) Shareholders
  - (c) Government (d) C and AG
    - 3

- 14. Effective internal check system reduces
  - (a) The liability of auditors
  - (b) Work of auditor
  - (c) Both work as well as auditor
  - (d) Responsibilities of an auditor
- 15. Internal Check is a part of
  - (a) Internal audit
  - (b) Internal Accounting
  - (c) External audit
  - (d) Internal Control
- 16. Internal check is carried on by
  - (a) Special staff
  - (b) Internal Auditor
  - (c) Accountant
  - (d) The members of the staff among themselves
- 17. Misappropriation of goods may be checked by
  - (a) Proper supervision over stock
  - (b) Checking of employees
  - (c) Punishment of employee
  - (d) None of the above
- 18. Vouching implies
  - (a) Inspection of receipt
  - (b) Examination of vouchers to check authenticity of records
  - (c) Surprise checking of accounting records
  - (d) Examining the various assets

- 19. A person qualified for appointment as a company auditor is
  - (a) A guarantee
  - (b) A body corporate
  - (c) Officer or employee of company
  - (d) None of them
- 20. Contingent liability is a
  - (a) Trade liability
  - (b) Possible liability
  - (c) Outstanding Liability
  - (d) None of the above
- 21. Which of the following statement is correct?
  - (a) Valuation is a part of verification
  - (b) Verification is a part of valuation
  - (c) Valuation has nothing to do with verification
  - (d) Auditor is a valuer
- 22. Stock should be valued at
  - (a) Cost
  - (b) Market Price
  - (c) Cost price or market price whichever is lower
  - (d) Cost less depreciation
- 23. Auditor is not valuer was stated in
  - (a) Kingston cotton mills case
  - (b) London and General bank case
  - (c) Lee. V. Neuchatel Co. Ltd case
  - (d) London oil storage Co. Case

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- 24. Outstanding expenses should be verified with the help of
  - (a) Cash Book
  - (b) Balance Book
  - (c) Journal Proper
  - (d) None of these
- 25. First auditor of a company is appointed by the
  - (a) Share holder
  - (b) Central Govt.
  - (c) Company law board
  - (d) Board of directors
- 26. Normally a company auditor is appointed by the
  - (a) Central Government
  - (b) Share holder
  - (c) Board of directors
  - (d) Company law board
- 27. A special auditor is appointed by the
  - (a) Share holder
  - (b) Board of directors
  - (c) Central Government
  - (d) CAG
- 28. A government co-auditor may be appointed by the
  - (a) CAG
  - (b) Shareholder
  - (c) Central Government
  - (d) None of these

- 29. A company auditor can be removed before expiry of his term by
  - (a) Shareholder
  - (b) Board of directors
  - (c) Central Government
  - (d) State Government
- 30. Which of the following percentage of nominal number of shares should be received with application?
  - (a) 10% (b) 15%
  - (c) 5% (d) 6%
- 31. Auditor should see that amount received for premium on issue of shares should be shown in
  - (a) Subscribed Capital
  - (b) Capital Reserve account
  - (c) Securities Premium reserve account
  - (d) Paid-up capital accounts
- 32. Shares cannot be issued at discount under section
  - (a) 76
    (b) 75
    (c) 53
    (d) 89
- 33. Interest on calls paid in advance, according to Table A, should not exceed
  - (a) 12% (b) 5%
  - (c) 10% (d) 14%

### Part – B

 $(7 \times 6 = 42)$ 

### Answer the **all** questions.

34. (a) Difference between efficiency audit and cost audit.

Or

(b) Explain the techniques of audit.

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35. (a) Explain the Procedure for implementing accounting control.

Or

- (b) Differentiate internal audit and independent financial audit.
- 36. (a) Write the Vouching cash book.

 $\mathbf{Or}$ 

- (b) Explain the methods of window dressing.
- 37. (a) Explain the methods of audit evidence and sampling.

Or

- (b) Brief the limitations of test checking.
- 38. (a) Various between price risks and exchange rate financial instruments like derivation.

Or

- (b) Explain the Branch audit and role of auditors.
- 39. (a) Explain the :
  - (i) Auditor's remuneration
  - (ii) Removal of auditors.

 $\mathbf{Or}$ 

- (b) Explain the Powers of Cost auditor.
- 40. (a) Explain the power and duties of auditors and advantages.

Or

(b) Explain the types of audit report.

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## **B.Com. DEGREE EXAMINATION, MAY 2023**

# **ONLINE PROGRAMME EXAMINATIONS**

# ${\bf Second \ Year-Third \ Semester}$

## MERCHANT BANKING AND FINANCIAL SERVICES

## (CBCS - 2020 onwards)

Time : 2 Hours

Maximum : 75 Marks

# Part A

 $(33 \times 1 = 33)$ 

Answer All the questions.

- 1. Underwriting is a contract of
  - (a) Indemnity (b) Bailment
  - (c) Guarantee (d) Pledge
- 2. Public issue involves no ——
  - (a) Intermediaries
  - (b) Exchange
  - (c) Share holder
  - (d) Underwriter
- 3. Category i merchant bankers can act as
  - (a) Only as advisor
  - (b) Underwriter
  - (c) Consultant
  - (d) All issue management functions

- 4. Which of the following defines "issue" in Risk and issue management?
  - (a) Something that has happened or a current problems
  - (b) Something that hasn't happened yet but has some probability of occurring
  - (c) Potential future problems
  - (d) Problems with staff
- 5. The lead manager is under an obligation to accept a minimums underwriting obligation of ———— of the total underwriting commission.
  - (a) 5% (b) 7%
  - (c) 9% (d) 12%
- 6. Pricing of issue is part of management
  - (a) Pre-issue management
  - (b) Post-issue management
  - (c) Underwriting of public issue
  - (d) Advisors to the issue
- 7. In case of issue of shares, the under writing commission shall not exceed
  - (a) 5% of the issue price
  - (b) 5% of the nominal value
  - (c) 10% of the market Price
  - (d) 10% of the nominal value

 $\mathbf{2}$ 

- 8. Upmarket application has to be distributed to underwriters in the ratio of
  - (a) Gross liability Ratio
  - (b) Last Agreed Ratio
  - (c) Net liability Ratio
  - (d) Equal Ratio
- 9. To work as an underwriter in India a certificate of registration must be obtained from which of the following institutions?
  - (a) SBI (b) CBI
  - (c) SEBI (d) CIBIL
- 10. What is a seasonal equity offering?
  - (a) An offering of shares by shareholders for repurchase by the issuer
  - (b) Shares of stock that have been recommended for purchase by the SEC
  - (c) Sale of newly issued equity shares by a firm that is currently publiced owned
  - (d) A set number of equity share that are issued and offered to the public annually
- 11. Earo-Convertible Zero-Bonds are similar to
  - (a) Convertible bonds
  - (b) Non-Convertible bonds
  - (c) General Euro-Bonds
  - (d) Euro convertible Bonds

- 12. A Company can raise foreign currency funds by issuing \_\_\_\_\_\_ in a foreign country.
  - (a) Equity shares
  - (b) Preference share
  - (c) Bonds
  - (d) Debentures
- 13. Which of the following statements in not true with regard to money market?
  - (a) It involves low market risk
  - (b) It is situated at specific locations
  - (c) Deals in useemend and short term debt instruments
  - (d) The instruments traded are highly liquid
- 14. \_\_\_\_\_ is a link between servers and borrowers, helps to establish a link between savers and investors
  - (a) Marketing
  - (b) Financial Market
  - (c) Money market
  - (d) Capital Market
- 15. A depository is
  - (a) An electronic transfer through dematerialization
  - (b) A fixed deposit in a bank
  - (c) A transfer of physical securities
  - (d) Surveillance on price manipulation

- 16. NSDL is established in the year
  - (a) 8 August 1993
  - (b) 8 August 1994
  - (c) 8 August 1995
  - (d) 8 August 1996
- 17. Depository participants are the link between the depository and the
  - (a) Stock Exchange
  - (b) Share holders (owners)
  - (c) Government
  - (d) Depository participants
- 18. Which of the following is the most important source of funds for savings institutions?
  - (a) Borrowings from the federal Home loan bank
  - (b) Small time and savings deposits
  - (c) Repurchase agreements
  - (d) Direct federal fund borrowings
- 19. What is an open-ended mutual fund?
  - (a) It is the one that has an option to invest in any kind of security
  - (b) It has units available for sale and repurchase at all times
  - (c) It has an upper limit on its ANV
  - (d) It has a fixed fund size

 $\mathbf{5}$ 

- 20. Mutual funds are constituted in India as
  - (a) Trusts
  - (b) Limited liability partnership
  - (c) Companies
  - (d) Non- Government organizations
- 21. Which of the following banks launched the first mutual fund in India?
  - (a) SBI
  - (b) Canara Bank
  - (c) Bank of India
  - (d) Indian Bank
- 22. \_\_\_\_\_ Leas contracts are usually non cancellable.
  - (a) Financial lease
  - (b) Operating lease
  - (c) Leverage lease
  - (d) Gross boarder lease
- 23. In ——— lease, leasing company assumes risk of obsolescence
  - (a) Financial lease
  - (b) Operating lease
  - (c) Leverage lease
  - (d) Gross boarder lease
- 24. Hire purchase Act passed in the year

(a)	1969	(b)	1982
(c)	1972	(d)	1976

- 25. In India, Banks are permitted to carry on Hire purchase business
  - (a) Directly
  - (b) Through its departments
  - (c) Through subsidiary
  - (d) Indirectly
- 26. Pfizer's acquisition of Pharmacia is an example of
  - (a) Horizontal merger
  - (b) Vertical merger
  - (c) Conglomerate merger
  - (d) Gross-border merger
- 27. Walt Disney's acquisition of ABC television network is an example of
  - (a) Horizontal merger
  - (b) Vertical merger
  - (c) Conglomerate merger
  - (d) Gross-border merger
- 28. \_\_\_\_\_ is the variability in a security's returns resulting fluctuation in the aggregate market
  - (a) Market Risk
  - (b) Inflation Risk
  - (c) Credit Risk
  - (d) Intend Risk
- 29. A group of security is known as:
  - (a) Investment (b) Portfolio
  - (c) Security (d) Gambling
    - $\overline{7}$

- 30. ——— is the excess of the bond over its conversion value.
  - (a) Market Convention
  - (b) Convention Premium
  - (c) Convention Discount
  - (d) Convention Ratio
- 31. Which of the following clearly defines venture capital?
  - (a) It is a fund provided to industries at times of incurring losses
  - (b) It is a long-term start-up capital provided to new entrepreneurs
  - (c) It is a fund provided for renovation of industries
  - (d) It is a short-term capital
- 32. Which of the following give finance to young, start-up companies?
  - (a) Venture capital firm
  - (b) Finance company
  - (c) Small-business finance company
  - (d) Capital- creation company
- 33. Which out the following is not a type of bank guarantee?
  - (a) Bill Guarantee
  - (b) Performance Guarantee
  - (c) Financial Guarantee
  - (d) Deferred payment Guarantee

## Part B $(7 \times 6 = 42)$

Answer **all** the questions by choosing either (a) or (b).

34. (a) What are the Process of Merchant Banking in India?

 $\mathbf{Or}$ 

- (b) State the Post-issue Management.
- 35. (a) What are the Advantages of Underwriting?

Or

- (b) Explain the Sources of funding are available to companies.
- 36. (a) What are the Importance of Financial Services?

 $\mathbf{Or}$ 

- (b) State the Depository Process in India.
- 37. (a) Explain the SEBI Regulations for Mutual Funds.

Or

- (b) Distinction between a financial lease and operating lease.
- 38. (a) What are the advantages of Hire Purchase system?

Or

(b) What are the Benefits of Mergers and Acquisitions?

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39. (a) Explain the Importance of Portfolio Management.

Or

- (b) Difference between the Securitisation Vs. Factoring.
- 40. (a) Explain the Investor's Rights.

Or

(b) Explain the Functions of Factoring.

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## **B.Com. DEGREE EXAMINATION, MAY 2023**

# **ONLINE PROGRAMME EXAMINATIONS**

## Second Year — Third Semester

## MANAGERIAL ECONOMICS

#### (CBCS – 2020 onwards)

Time : 2 Hours

Maximum : 75 Marks

**Part A**  $(33 \times 1 = 33)$ 

Answer **all** questions.

Choose the correct answer.

- 1. Managerial economics generally refers to the integration of economic theory with business
  - (a) Ethics (b) Management
  - (c) Practice (d) All of the above
- 2. Managerial economics is ——.
  - (a) Dealing only micro aspect
  - (b) Only a normative science
  - (c) Deals with practical aspect
  - (d) All of the above

- 3. Which of the following are determinations of demand for product  $\setminus$  service?
  - (a) Price of the product  $\setminus$  service
  - (b) Income of the buyer
  - (c) Desire to purchase the product\service
  - (d) All of the above
- 4. An inferior goods is a commodity whose with an increase in income?
  - (a) Demand falls (b) Demand rises
  - (c) Supply falls (d) Supply rises
- 5. If the price elasticity of demand for a good is 0.5 then the demand for the goods is ——?
  - (a) Inelastic (b) Elastic
  - (c) Unitary elastic (d) All of the above
- 6. The actual values for elasticity of demand of a product opr service ranges from ———.
  - (a) Zero to infinity (b) One to infinity
  - (c) Zero to one (d) None of the above
- 7. In the case of unitary elastic demand shape kof demand curve?
  - (a) Vertical line
  - (b) Horizontal line
  - (c) Rectangular buy per bola
  - (d) Steep

 $\mathbf{2}$ 

- 8. Which one of the following is an internal infuecing pricing?
  - (a) Demand
  - (b) Competition
  - (c) Distribution channel
  - (d) Product life cycle
- 9. method is also knows as sales force-composite method or collective opinion method
  - (a) Opinion survey
  - (b) Expert opinion
  - (c) Delphi method
  - (d) Consumer interview method
- 10. Total revenue with be maximum at the point where marginal revenue is?
  - (a) One (b) Zero
  - (c) <1 (d) >1
- 11. Which is a characteristic of the market?
  - (a) One area
  - (b) Presence of both buyer and seller
  - (c) Single price of the commodity
  - (d) All of the above
- 12. Which one is feature of monopolistic competition?
  - (a) Differentiated product
  - (b) Selling cost
  - (c) Imperfact knowledge of the market
  - (d) All the above

- 13. \_\_\_\_Shows the overall output generated at a given level of input:
  - (a) Cost function
  - (b) Production function
  - (c) ISO cost
  - (d) Marginal rate of technical substitution
- 14. An ISO quant is \_\_\_\_\_ to an ISO cost line at equilibrium point
  - (a) Convex (b) Concave
  - (c) Tangent (d) Perpendicular
- 15. At the point of inflexion the marginal product is
  - (a) Increasing (b) Decreasing
  - (c) Maximum (d) Negative
- 16. Wages and salaries paid to the employees are
  - (a) Out of pocket cost (b) Book costs
  - (c) Incremental cost (d) None of the above
- 17. The following costs relate to functioning of a firms as a production units
  - (a) Micro level economic cost
  - (b) Macro-level economic cost
  - (c) Both (a) and (b)
  - (d) None of the above
- 18. The traditional profit maximizing theory of the firm has been criticized by some economists because?
  - (a) Firms do not know how to maximize profits
  - (b) Firms have other aims
  - (c) It does not explain monopolistic competition.
  - (d) Both (a) and (b)

- (a) Sole properties
- (b) Partnership
- (c) Public limited companies
- (d) Monopolies
- 20. Managerial utility function is expressed as
  - (a) U=s(s,m,i) (b) U=s(s,m)
  - (c) U=f(s,m,i) (d) U=f(s,m)
- 21. Profit restriction is the maximum sales ideology
  - (a) Marshall key (b) Bomal key
  - (c) Allen Key (d) None of these
- 22. In penetration pricing a business firm seeks to access deeper market interaction by keeping prices \_\_\_\_\_
  - (a) Higher (b) Competitive
  - (c) Low (d) Flexible
- 23. Marketers set the price of a product or services in a step procedure?
  - (a) Four (b) Five
  - (c) Six (d) None of the above
- 24. Which of the following is also referred to as mark up pricing?
  - (a) Cost pricing (b) Cost plus pricing
  - (c) Marginal Pricing (d) Discount pricing
- 25. Which of the following is the most common method for pricing?
  - (a) Fuel cost pricing (b) Marginal cost pricing
  - (c) Going rate pricing (d) Promotional pricing

 $\mathbf{5}$ 

- 26. A monopoly will not only charge a higher price it will also produce ——— out put than a competitive market would produce.
  - (a) More (b) Loss
  - (c) Better (d) Poorer
- 27. Blistery monopoly means.
  - (a) Two sellers two buyers
  - (b) Two sectored and single buyer
  - (c) Single seller and single buyer
  - (d) Single seller and two buyer
- 28. In contestable markets large oligopolistic firms end up behaving like?
  - (a) Monopolistically competitive firms
  - (b) A Cartel
  - (c) Perfectly competitive firms
  - (d) A Monopoly
- 29. Which of the following is defined as the study of individual units in an economy?
  - (a) Micro economics
  - (b) Macro economics
  - (c) Income and employment theory
  - (d) None of the above
- 30. The value of goods and services produced by residents of a country and the value of their property is called?
  - (a) Gross domestic product
  - (b) Net domestic product
  - (c) Gross national income
  - (d) Net national income

31.	Implicit cost added in;	
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- (a) According Cost
- (b) Economic Cost
- (c) Both (a) and (b)
- (d) None of the above
- 32. Accounting profit\_\_\_\_\_ Explicit Costs.
  - (a) Total Revenue (b) Total Cost
  - (c) Implicit cost (d) None of these
- 33. The primary purpose of the RBI monetary policy is to maintain
  - (a) Wealth (b) Exchange
  - (c) Growth (d) Price stability

Part B 
$$(7 \times 6 = 42)$$

Answer **all** questions by choosing either (a) or (b).

34. (a) What are the six principles of managerial economics?

Or

- (b) What is demand analysis explain different types of demand?
- 35. (a) What are the objectives of demand forecasting?

Or

(b) What are managerial concepts?

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36. (a) What is cost and production analysis in managerial economics?

Or

- (b) What is the primary objective of cost analysis in managerial economics?
- 37. (a) What is profit maximization and its importance?

Or

- (b) What are the four pricing policies an explain it.
- 38. (a) How is the price determined under perfect competition.

Or

- (b) What is monopoly an explain its types?
- 39. (a) What is managerial economics? Explain the difference between micro and macro economics.

Or

- (b) Difference between consumption and investment functions.
- 40. (a) What is economic stability? What are two measures of economic stability?

Or

(b) What are business cycle and its phases?

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## **B.Com DEGREE EXAMINATION, MAY 2023**

# **ONLINE PROGRAMME EXAMINATIONS**

## Second Year — Fourth Semester

#### Commerce

# **INSURANCE MANAGEMENT**

#### (CBCS – 2020 onwards)

Time : 2 Hours

Maximum : 75 Marks

**Part A**  $(33 \times 1 = 33)$ 

Answer **all** questions.

Choose the correct answer.

- 1. \_\_\_\_\_ is a social device for eliminating or reducing the loss of society from certain risk.
  - (a) Premium (b) Policy
  - (c) Insurance (d) Contract
- 2. Insurance provides security against
  - (a) Risk (b) Losses
  - (c) Both (a) and (b) (d) None of them
- 3. The \_\_\_\_\_ is the party who agrees to compensate the other person against possible losses
  - (a) Insured (b) Insurer
  - (c) Assured (d) None

4.		The is the party who gets his life or property insured against risks.		
	(a)	Insured	(b)	Insurer
	(c)	Assurer	(d)	None
5.		The insurer agrees to compensate the insured in onsideration of a sum of money is called		
	(a)	Premium	(b)	Policy
	(c)	Subject matter	(d)	None
6.	The things or property insured is called ———— of the insurance		red is called ——— of the	
	(a)	Subject matter	(b)	Insurable interest
	(c)	Policy	(d)	None
7.	A contract of insurance is a agreement.			agreement.
	(a)	Contingent	(b)	Constant
	(c)	Both	(d)	None of these
8.	The in —	•	Assu	arance Society Ltd. formed
	(a)	1870	(b)	1970
	(c)	1960	(d)	1865
9.	——— was the first Indian Insurance Company			lian Insurance Company
	(a) Bombay Mutual Assurance Society Ltd.			
	(b)	) Bombay Insurance Society Ltd.		
	(c)	Insurance Regulatory Development Authority		
	(d)	General Insurance	Corp	poration
10.	Risk is evaluated on the basis of theory		s of theory	
	(a)	Variability	(b)	Contingency
	(c)	Probability	(d)	All
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- 11. From the following, which is not a type of risk?
  - (a) Speculative risks (b) Dynamic risks
  - (c) Fundamental (d) Quantitative
- 12. Insurable interest means \_\_\_\_\_\_ interest
  - (a) Individual (b) Social
  - (c) Monetary (d) All of these
- 13. Which of the following insurance contract is not based on the principle of indemnity.
  - (a) Fire insurance (b) Marine insurance
  - (c) Life insurance (d) All
- 14. Time Policies relate to:
  - (a) Fire insurance
  - (b) Hull insurance
  - (c) Personal Accident insurance
  - (d) Workmen's Compensation insurance
- 15. Which clause specifies the perils insured in a scheduled form of policy?
  - (a) Preamble Clause (b) Recital Clause
  - (c) Operative Clause (d) Consideration Clause
- 16. Which of the following types of insurances is mandatory?
  - (a) Motor Own Damage
  - (b) Motor Third Party Legal Liability
  - (c) Personal Accident Insurance
  - (d) Product Liability

- 17. The minimum paid up capital required for a General Insurance Company is Rs ———
  - (a) 25 crores (b) 50 crores
  - (c) 75 crores (d) 100 crores
- 18. In 'Hit and Run' cases, claims are settled from ——
  - (a) Solarium Fund
  - (b) IRDA's contingency Fund
  - (c) Insuring Company's reserves
  - (d) Motor Third Party Pool
- 19. Select the expanded form of FPA as used in insurance
  - (a) Freight Payable Assured
  - (b) Free of Particular Average
  - (c) Fire Perils Added
  - (d) Fixed Peripherals Added
- 20. Select the expanded form of ALOP used in insurance
  - (a) Advance Loss of Profits insurance
  - (b) Agreed Loss of Profits insurance
  - (c) Additional Loss of Profits insurance
  - (d) Associated Loss of Profits insurance
- 21. Which of the following terms matches closest with 'Professional indemnity cover'?
  - (a) Hospitals Nursing homes
  - (b) Insurance Companies
  - (c) Commercial Banks
  - (d) Practicing Surgeons
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- 22. Insurance cannot prevent the occurrence of risk but it provides for the \_\_\_\_\_
  - (a) Losses of risk
  - (b) Occurrence of risk
  - (c) Chance of risk
  - (d) None of these
- 23. The document which embodies the contract in insurance is called ———
  - (a) Security (b) Policy
  - (c) Certificate (d) None of these
- 24. \_\_\_\_\_ principle in insurance means maximum truth.
  - (a) Subrogation
  - (b) Cause proxima
  - (c) Insurable interest
  - (d) Uberrima fides
- 25. Which of the following terms matches closest with 'Composite Policy'?
  - (a) Shopkeepers' insurance
  - (b) Janatha Personal Accident insurance
  - (c) Critical Care Health insurance
  - (d) Marine Cargo insurance
- 26. Members of the Insurance Advisory Committee are drawn to represent the interests of different groups like:
  - (a) Surveyors, agents, advocates
  - (b) Commerce, transport,
  - (c) Consumer for a industry, intermediaries.
  - (d) Research bodies, organizations engaged in safety and loss prevention

 $\mathbf{5}$ 

- 27. A Surveyor's role includes:
  - (a) Checking the admissibility of the loss
  - (b) Quantification of the loss
  - (c) Giving comments on the loss
  - (d) Reporting major losses to IRDA
- 28. Which of the following covers is dissimilar to the other four options?
  - (a) Loss of Passport
  - (b) Loss of Profits
  - (c) Loss of checked in baggage
  - (d) Delay in receiving checked in baggage
- 29. Which of the following types of insurances is dissimilar to the other four options?
  - (a) Builders' Risks insurance
  - (b) Hut insurance
  - (c) Crop insurance
  - (d) Livestock insurance
- 30. Which of the following terms matches closest with 'Asbestosis'?
  - (a) Products (b) Pension
  - (c) Rough Weather (d) Workmen's Compensation
- 31. Regarding 'Exclusions' find out the incorrect statement.
  - (a) Exclusions are indicated in the policy
  - (b) Exclusions are perils or circumstances not covered
  - (c) Exclusions limit the coverage under the policy
  - (d) Exclusions do not deal with risk coverage
    - 6

- 32. Which of the following statements is incorrect in respect of brokers?
  - (a) Brokers require to undergo training before being licensed
  - (b) Brokers are appointed by insured to take care of their interests
  - (c) Brokers have to pass examinations before being licensed
  - (d) Brokers should be registered companies of firms
- 33. Which of the following terms is dissimilar to the other four options?
  - (a) Jettison (b) Hit and Run
  - (c) Sue and Labor (d) Salvage

Part B

Answer **all** questions by choosing either (a) or (b).

34. (a) Discuss in detail how risk can be measured.

Or

- (b) What is Risk Management? Discuss its concepts and objectives.
- 35. (a) Write a detailed note on importance of insurance industry.

Or

(b) Discuss in role of financial reporting in managing insurance operations.

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 $(7 \times 6 = 42)$ 

36. (a) Explain the Life Insurance.

Or

- (b) Briefly discuss the marine insurance and its various policies.
- 37. (a) Distinguish between Life Insurance and Non-Life Insurance.

 $\mathbf{Or}$ 

- (b) List out the functions and organization of insurers.
- 38. (a) Write the role of risk evaluation in the process of insurance product formation.

Or

- (b) Explain about the Insurance underwriting and need for insurance Underwriting.
- 39. (a) Write down the factors affecting the insurance claim management system.

Or

- (b) Explain the health insurance.
- 40. (a) Write a detailed note on tools of managing expenses in the insurance companies.

Or

(b) Explain the role of insurance companies in insurance security.

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#### **B.Com. DEGREE EXAMINATION, MAY 2023**

#### **ONLINE PROGRAMME EXAMINATIONS**

## Second Year – Fourth Semester

#### Commerce

#### **BUSINESS STATISTICS**

#### (CBCS – 2020 onwards)

Time : 2 Hours

Maximum : 75 Marks

# Part A

 $(33 \times 1 = 33)$ 

Answer **all** questions.

- 1. Which of the following values is used as a summary measure for a sample, such as sample mean?
  - (a) Population parameter
  - (b) Sample parameter
  - (c) Sample statistics
  - (d) Population mean
- 2. Which of the following is a branch of statistics?
  - (a) Descriptive statistics
  - (b) Inferential statistics
  - (c) Industry statistics
  - (d) Both (a) and (b)
- 3. The control charts and procedures of descriptive statistics which are used to enhance a procedure can be classified into which of these categories?
  - (a) Behaviourial tools (b) Serial tools
  - (c) Industry statistics (d) Statistical tools

- 4. Which of the following can also be represented as sample statistics?
  - (a) Lowercase Greek letters
  - (b) Roman letters
  - (c) Associated Roman alphabets
  - (d) Uppercase Greek letters
- 5. To which of the following options do individual respondents, focus groups, and panels of respondents belong?
  - (a) Primary data sources
  - (b) Secondary data sources
  - (c) Itemized data sources
  - (d) Pointed sources
- 6. Which are the variables whose calculation is done according to the weight, height and length known as?
  - (a) Flowchart Variables
  - (b) Discrete Variables
  - (c) Continuous Variables
  - (d) Measuring Variables
- 7. Which method used to examine inflation rate anticipation, unemployment rate, and capacity utilization to produce products?
  - (a) Data exporting technique
  - (b) Data importing technique
  - (c) Forecasting technique
  - (d) Data supplying technique

- 8. Specialised process such as graphical and numerical methods are utilised in which of the following?
  - (a) Education statistics
  - (b) Descriptive statistics
  - (c) Business Statistics
  - (d) Social statistics
- 9. What is the scale applied statistics, which imparts a difference of magnitude and proportions, is considered as?
  - (a) Exponential scale (b) Goodness scale
  - (c) Ratio scale (d) Satisfactory scale
- 10. Review of performance appraisal, labour turnover rates, planning of incentives, and training programs are the examples of which of the following?
  - (a) Statistics in production
  - (b) Statistics in marketing
  - (c) Statistics in finance
  - (d) Statistics in personnel management
- 11. The central processing unit of a computer consists of
  - (a) Input, output and processing
  - (b) Control unit, Arithmetic logic unit and primary storage
  - (c) Control unit, Arithmetic logic unit and secondary storage
  - (d) None of the above
- 12. The process of arranging record with in a file is called
  - (a) Ordering (b) Arranging
  - (c) Sequencing (d) Sorting
    - 3

13.	The median of 10,12,14,16,18 will be
-----	--------------------------------------

(a)	12	(b)	16
(c)	15	(d)	14

14. Spearman's method is the calculating coefficient of correlation by

- (a) Irvin Fischer (b) Charles Spearmen
- (c) Lorenz (d) Karl Pearson

15. Maximum value of correlation is

(a)	2	(b)	1.5
$\langle \rangle$	1	(1)	0

(c) 1 (d) 0

16. Graph of variables having linear relation will be

- (a) Curved (b) Hyperbola
- (c) Straight Line (d) None of the above

## 17. Chunk sampling is known as

- (a) Quota sampling
- (b) Convenience sampling
- (c) Judgment sampling
- (d) Cluster sampling

## 18. 'Parameter' refers to the characteristics of the

- (a) Population (b) Universe
- (c) Both (d) None of these
- 19. Co-variance between two variables is
  - (a) The average of the product of deviations taken from their averages
  - (b) A is further divided by the product of their standard deviations
  - (c) A is further divided by the product of their arithmetic average
  - (d) None of these

4

- 20. Which of the following software has application in both mathematics and statistics?
  - (a) SPSS (b) SAS
  - (c) R (d) None of these
- 21. If the two regression coefficients are 0.8 and 0.2, then the value of coefficient of correlation is

	(a)	+0.16	(b)	-0.40
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- (c) -0.16 (d) +0.40
- 22. Which formula may be used for calculation of coefficient of correlation?
  - (a)  $X = byx \times bxy$  (b)  $r = \sqrt{byx} \times bxy$
  - (c)  $r = \sqrt{byx} + bxy$  (d) None of these
- 23. Which one of the following is not involved in the characteristics of business?
  - (a) Business ethics is a dynamic philosophy
  - (b) Business ethics is based on moral value
  - (c) Business ethics influenced by sociocultural values
  - (d) Business ethics is not inspired by social welfare
- 24. Which of the following is not an input device?
  - (a) Printer (b) Keyboard
  - (c) Mouse (d) Light Pen
- 25. \_\_\_\_\_errors are made when we accept a null hypothesis is which is not true
  - (a) Type II (b) Type I
  - (c) Both (a) and (b) (d) None of these

 $\mathbf{5}$ 

- 26. If the probability of inclusion of every unit of the population in the sample is equal, it is called
  - (a) Simple Random Sampling
  - (b) Stratified Random Sampling
  - (c) Systematic Sampling
  - (d) None of these
- 27. Which one of the following is not included under the characteristics of useful hypothesis?
  - (a) Sampling
  - (b) Empiricism
  - (c) Related with existing theories
  - (d) Related with available techniques
- 28. If correlation is not perfect, it is known as
  - (a) Perfect correlation (b) Limited correlation
  - (c) Linear correlation (d) Non-Linear correlation
- 29. For 3 X 2 contingency table, the degree of freedom for testing the hypothesis is
  - (a) 6 (b) 2
  - (c) 3 (d) 4
- 30. Schedules help us in collecting
  - (a) Secondary Data
  - (b) Qualitative Data
  - (c) Primary Data
  - (d) None of these
- 31. Positive error may be (if A Real value, E = Estimate value)
  - (a) A / E (b) E / A
  - (c) A < E (d) E > A
    - 6

- 32. The statistical data in the original form before any statistical technique are used to refine, process or summarise is called
  - (a) Finished good
  - (b) Secondary Data
  - (c) Raw or Primary Data
  - (d) Data
- 33. How many type of data are there in statistics
  - (a) 2 (b) 3
  - (c) 4 (d) 5

# Part B $(7 \times 6 = 42)$

Answer all questions, choosing either (a) or (b).

34. (a) Explain the functions of statistics.

Or

- (b) Explain the objectives of statistical average.
- 35. (a) Elaborate the probability.

 $\mathbf{Or}$ 

- (b) Explain the case study on Poisson distribution.
- 36. (a) Determining the sample size in estimation.

Or

- (b) Explain the statistics used for testing of hypothesis.
- 37. (a) Explain the characteristics of Chi-square test.

 $\mathbf{Or}$ 

(b) Briefly discussed the ANOVA.

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38. (a) Explain the factors influencing the size of correlation coefficient.

Or

- (b) Detailed the methods of forecasting.
- 39. (a) Advantages of business forecasting:

Or

- (b) Detailed in the application of multiple regressions.
- 40. (a) Explain the method of moving averages.

Or

(b) Explain the methods of constructing consumer price index.

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## B.Com. DEGREE EXAMINATION, MAY 2023.

## **ONLINE PROGRAMME EXAMINATIONS**

## Second Year - Fourth Semester

# Commerce

# **OFFICE MANAGEMENT**

## (CBCS – 2020 onwards)

Time : 2 Hours

Maximum : 75 Marks

# **Part A** $(33 \times 1 = 33)$

Answer **all** questions.

- 1. A report is written for a clear purpose and to a particular audience. It should always be
  - (a) Accurate (b) Well structured
  - (c) Concise (d) All of these
- 2. Need for disposal of records arises due to
  - (a) Lack of storage space
  - (b) Increasing cost of filing and storing records
  - (c) Increasing volume of records
  - (d) All of the above

- 3. FAR stands for
  - (a) Fixed Assets Register
  - (b) Fixed Assets Reacquisition
  - (c) Fixed Assets Remark
  - (d) None of these
- 4. \_\_\_\_\_ machine is used to record speech on different media.
  - (a) Duplicating
  - (b) Dictating
  - (c) Telephone answering
  - (d) None of the above
- 5. A receptionist should possess which of the following skill(s)?
  - (a) Interpersonal skills
  - (b) Administrative skills
  - (c) Organizational skills
  - (d) All of the above
- 6. As a 'liaison officer', a secretary
  - (a) Is required to discharge the responsibility of organizing and managing day-to-day work of the office
  - (b) Act as a link between business executives and outside parties
  - (c) Both (a) and (b)
  - (d) None of the above

 $\mathbf{2}$ 

- 7. O and M in context of office management refers to
  - (a) Overall Management of the Office
  - (b) Office and Management
  - (c) Objectives and Methods
  - (d) Organization and Methods
- 8. \_\_\_\_\_is concerned with developing an organizational chart, classifying various office jobs, assigning work, fixing responsibility and achieving coordination in office jobs.
  - (a) Office systems and procedures
  - (b) Office organization
  - (c) Personnel administration
  - (d) None of the above
- 9. Inquiries, orders, payments and sales reports are examples of
  - (a) Inward mail (b) Outward mail
  - (c) Both (a) and (b) (d) None of these
- 10. Mechanical aids used in the mail department comprise
  - (a) Letter opening machine
  - (b) Paper folding machine
  - (c) Addressing machine
  - (d) All of the above
- 11. Which is the last step in the process of handling inward mail?
  - (a) Recording the mail
  - (b) Distributing the mail
  - (c) Scrutiny of mail
  - (d) Sorting of mail
- 3

- 12. \_\_\_\_\_ is an examination of the underlying evidence which is in support of the accuracy of the transaction.
  - (a) Auditing (b) Routine checking
  - (c) Vouching (d) None of these
- 13. Reprography' means
  - (a) Graphical presentation of purchases
  - (b) Making copies of documents
  - (c) Making remarks on the graphs presented
  - (d) None of the above
- 14. The factor(s) which affect the designing of a 'form' are
  - (a) Paper quality (b) Paper size
  - (c) Both (a) and (b) (d) None of these
- 15. Implies punching of small holes in a straight line so that some portion of the form can be detached.
  - (a) Titling (b) Perforating
  - (c) Punching (d) None of the above
- 16. Which among the following is not an advantage of office machines and equipments?
  - (a) Office machines are labour saving machines
  - (b) Some machines are liable to get obsolete in short span of time
  - (c) Work done by machines is accurate
  - (d) Machines do the work faster

- 17. The last step in the conduct of a meeting is
  - (a) Voting
  - (b) Closing of meeting
  - (c) Recording the minutes of the meeting
  - (d) None of the above
- 18. Which of the following is not a part of the organizing process?
  - (a) Assignment of responsibilities
  - (b) Establishing reporting relationship
  - (c) Specialisation
  - (d) Division of work
- 19. Organising doesn't include \_\_\_\_\_
  - (a) By whom will be done
  - (b) When will be done
  - (c) What will be done
  - (d) How will be done
- 20. Who reports to whom is made clear by \_\_\_\_\_
  - (a) Organising process
  - (b) Management process
  - (c) Planning process
  - (d) None of the above
- 21. Grouping the activities on the basis of the product line is a part of \_\_\_\_\_
  - (a) Formal organization
  - (b) Divisional structure
  - (c) Informal organization
  - (d) Functional structure

 $\mathbf{5}$ 

- 22. The form of organization known for giving rise to rumours is called \_\_\_\_\_
  - (a) Decentralized organization
  - (b) Formal organization
  - (c) Centralized organization
  - (d) Informal organization
- 23. Name the type of organization that is deliberately designed by top management to achieve a common organizational objective.
  - (a) Corporate organization
  - (b) Divisional organization
  - (c) Formal organization
  - (d) Informal organization
- 24. Delegation is \_\_\_\_\_
  - (a) Optional
  - (b) Compulsory
  - (c) None of the options are correct
  - (d) Both (a) and (b)
- 25. Decision-making authority can be pushed down to a lower level and this is related to \_\_\_\_\_
  - (a) Centralization
  - (b) Delegation
  - (c) Decentralization
  - (d) None of the options are correct

#### 26. Decentralization is

- (a) Optional
- (b) Compulsory
- (c) None of the options are correct
- (d) Both (a) and (b)
- 27. For fast communication and to get correct feedback, the following organization is suitable for
  - (a) Functional structure
  - (b) Informal organization
  - (c) Divisional structure
  - (d) Formal organization
- 28. The office management simply means to
  - (a) Eliminate (b) Withdraw
  - (c) Control (d) Decide
- 29. Which of the following methods used for dictating letters by the executive?
  - (a) Dictating to a shorthand-writing stenographer
  - (b) Dictating recorded in a dictating machine
  - (c) Dictation directly to the typist
  - (d) All the above
- 30. Stencil Duplicator was invented in

(a)	1881	(b)	1891
-----	------	-----	------

- (c) 1911 (d) 1921
- 31. 'Diazo' is also known as
  - (a) Ozalid (b) Blue-Printing
  - (c) Both (a) and (b) (d) Photostatic Process
    - $\mathbf{7}$

- 32. Franking Machine is used for \_\_\_\_\_
  - (a) Affixing postage stamps on envelops
  - (b) Inserting the folded letters into the envelops
  - (c) Opening envelops of different sizes
  - (d) None of the above
- 33. Messages can be communicated quick and inexpensively from one place to another by means of \_\_\_\_\_ Through the post and telegraph office
  - (a) Telegrams
  - (b) Phonograms
  - (c) Reply-paid Telegram
  - (d) All the above

## **Part B** (7× 6= 42)

Answer **all** questions choosing either (a) or (b).

34. (a) Define the term Office. Explain the various functions of an office management.

Or

- (b) Detailed in the role of the office manager.
- 35. (a) Explain the functions of modern office.

#### $\mathbf{Or}$

(b) Explain the office layout and need for office layout.

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36. (a) Explain the factors to be considered while selecting furniture for an office.

Or

- (b) Detailed in the training and types of training.
- 37. (a) Briefly explain the various aspects relating to the purchase of stationeries and supplies.

Or

- (b) What do you meant Forms and Explain the types of Forms.
- 38. (a) Narrate the modern methods of Filling.

Or

- (b) What is meant by data processing system? Also, point out he uses and limitations of EDP.
- 39. (a) Explain the different barriers to communication and suggest the measures to overcome barriers of communication.

Or

(b) Describe the problems of noise in an office.

9

40. (a) State the major classifications of mailing.

 $\mathbf{Or}$ 

\_\_\_\_

(b) What is data? Explain its types.

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## **B.Com DEGREE EXAMINATION, MAY 2023**

## **ONLINE PROGRAMME EXAMINATION**

## Commerce

# Second Year — Fourth Semester

## MANAGEMENT ACCOUNTING

#### (CBCS – 2020 onwards)

Time : 2 Hours

Maximum : 75 Marks

 $(33 \times 1 = 33)$ 

# Answer **all** questions

Part A

1. Management accounting can be viewed as \_\_\_\_\_.

- (a) Marketing oriented Accounting
- (b) Management oriented Accounting
- (c) Accounting oriented Management
- (d) Manager oriented Management
- 2. \_\_\_\_\_ is the study of managerial aspects of financial accounting.
  - (a) Cost accounting
  - (b) Financial accounting
  - (c) Management accounting
  - (d) Business accounting

- 3. The purpose of management accounting is to help \_\_\_\_\_ make decisions.
  - (a) Managers (b) Investors
  - (c) Marketers (d) Banks
- 4. Which one of the following is not a financial budget?
  - (a) Cash budget
  - (b) Capital budget
  - (c) Budgeted funds flow statement
  - (d) Sales budget
- 5. Budgetary control helps in implementation of
  - (a) Standard costing
  - (b) Marginal costing
  - (c) Ratio analysis
  - (d) Technical analysis
- 6. Which of the following would be the best example of a capital budgeting decision?
  - (a) Purchasing new machinery to replace an existing one
  - (b) Transferring money to your creditor's account
  - (c) Payment of electricity bill for your factory
  - (d) None of the above

 $\mathbf{2}$ 

7. V	Varehouse 1	rent is a	part of	·
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- (a) Prime cost
- (b) Factory cost
- (c) Distribution cost
- (d) Production cost
- 8. Operating costing is a \_\_\_\_\_.
  - (a) Method of costing
  - (b) Technique of costing
  - (c) Norm of costing
  - (d) Procedure of costing
- 9. The costing method where fixed factory overheads are added to inventory is called \_\_\_\_\_.
  - (a) Activity-based costing
  - (b) Absorption costing
  - (c) Marginal costing
  - (d) All of the above

.

- 10. Contribution margin in marginal costing is also known as
  - (a) Net income
  - (b) Gross profit
  - (c) Marginal income
  - (d) None of the above

3

- 11. Which one of the following is financial budget ?
  - (a) Cash budget
  - (b) Working capital budget
  - (c) Capital budget
  - (d) All of the above
- 12. Which one of the following items is not a tool used for financial analysis?
  - (a) Comparative Statements
  - (b) Ratio Analysis
  - (c) Common Size Statements
  - (d) Statement of Dividend Distribution
- 13. If working capital is Rs. 1,00,000 and current ratio is 2:1, then the amount of current asset is \_\_\_\_\_.
  - (a) Rs. 1,00,000
  - (b) Rs. 2,00,000
  - (c) Rs. 1,50,000
  - (d) Rs. 2,50,000
- 14. Current Ratio is \_\_\_\_\_.
  - (a) Solvency Ratio
  - (b) Liquidity Ratio
  - (c) Activity Ratio
  - (d) Profitability Ratio

- 15. Gross working capital is based on :
  - (a) Accrual concept
  - (b) Money measurement concept
  - (c) Going concern concept
  - (d) Realization concept
- 16. The working capital ratio is :
  - (a) Working capital / sales
  - (b) Working capital / total assets
  - (c) Current assets / current liabilities
  - (d) Current assets / sales
- 17. The ratio of net sales to working capital is called :
  - (a) Working capital sales ratio
  - (b) Profitability ratio
  - (c) Liquidity ratio
  - (d) Solvency ratio
- 18. Funds flow statement is prepared on the basis of
  - (a) Profit and loss account of the current year
  - (b) The balance sheet of the previous and current year
  - (c) Both (a) and (b)
  - (d) None of the above

 $\mathbf{5}$ 

- 19. Funds flow statement is also known as \_\_\_\_\_.
  - (a) Statement of sources and uses of funds
  - (b) Statement of sources and application of funds
  - (c) Statement of funds flow
  - (d) All of the above
- 20. Statement of cash flows includes
  - (a) Financing Activities
  - (b) Operating Activities
  - (c) Investing Activities
  - (d) All of the Above
- 21. In cash flows, when a company invests in fixed assets and short-term financial investments results in
  - (a) Increased Equity
  - (b) Increased Liabilities
  - (c) Decreased Cash
  - (d) Increased Cash
- 22. When current ratio is 2:1 and if equal increase in current assets and current liabilities would result in \_\_\_\_\_.
  - (a) No change in current ratio
  - (b) Increase in current ratio
  - (c) Decrease in current ratio
  - (d) Current ratio will double

- 23. If activity ratio of a firm is 80% and capacity ratio is 120%. Find out its efficiency ratio.
  - (a) 150% (b) 100%
  - (c) 80% (d) 66.67%
- 24. Funds flow statement is prepared to \_\_\_\_\_.
  - (a) Ascertain the item-wise outflow of funds in a given period
  - (b) Identify changes in working capital
  - (c) Identify reasons behind changes in working capital
  - (d) All of the above
- 25. The term 'flow of funds' means \_\_\_\_\_.
  - (a) Change in working capital
  - (b) Change in funds
  - (c) Both (a) and (b) are incorrect
  - (d) Both (a) and (b) are correct
- 26. In fund flow statement, repayment of long-term loans is
  - (a) Application of funds
  - (b) Sources of cash
  - (c) Application of cash
  - (d) Sources of funds

- 27. A cash flow statement is a statement which portrays the changes in the cash position between
  - (a) Two accounting periods
  - (b) Three accounting periods
  - (c) Four accounting periods
  - (d) Five accounting periods
- 28. In order to calculate EPS, Profit after Tax and Preference Dividend is divided by :
  - (a) MP of Equity Shares
  - (b) Number of Equity Shares
  - (c) Face Value of Equity Shares
  - (d) None of the above
- 29. In case of \_\_\_\_\_\_ preference shares, the arrears of dividend are carried forward and paid out of the profits of the subsequent years.
  - (a) Participating
  - (b) Convertible
  - (c) Cumulative
  - (d) Redeemable

- 30. \_\_\_\_\_ Preference shares carry the right to cumulate the dividends
  - (a) Converted
  - (b) Cumulative
  - (c) Non-converted
  - (d) None
- 31. High inflation levels in the economy leads to \_\_\_\_\_\_ in the supply of money.
  - (a) Increase
  - (b) Decrease
  - (c) No change
  - (d) None of the above
- 32. Which of the following concepts is the opposite of inflation?
  - (a) Deflation (b) Stagflation
  - (c) Recession (d) None of the above
- 33. Which method of Human Resource Accounting states that only scarce people should comprise the value of human resources?
  - (a) Replacement Cost Method
  - (b) Historical Cost Method
  - (c) Opportunity Cost Method
  - (d) Economic Value Method

**Part B**  $(7 \times 6 = 42)$ 

Answer **all** questions by choosing either (a) or (b).

34. (a) Discuss the Features and Functions of Management Accounting.

 $\mathbf{Or}$ 

- (b) Explain about the different types of budgets.
- 35. (a) Describe the Steps involved in standard costing.

Or

(b) Calculate materials mix variance from the following:

Material Standard Actual

- X 90 Units @ Rs. 12 Each 100 Units @ Rs. 12 Each
- Y 60 Units @ Rs. 15 Each 50 Units @ Rs. 16 Each
- 36. (a) From the following data calculate :
  - (i) P/v ratio
  - (ii) Profit, when selling price is reduced by 20%
  - (iii) New break-even point if selling price is reduced by 20%. Fixed expenses Rs. 4,000, Break-even point Rs. 10,000.

Or

(b) What are the advantages and disadvantages of Marginal Costing?

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37.	(a)	From the a firm, p Ratios.	following prepare			-	-	
	Ŷ	ear	1998	1999	2000	2001	2002	2003
Pı		ses Rs. (in lkhs)	1672	1789	1873	1923	2123	1463
				Or				
	(b)	What are t	he limit	ations o	of Ratio	analy	sis?	
38.	(a)	Explain t statement				d in a	a cash	flow
	(b)	Describe finance.	he vari	ous kir	nds of	workin	ıg capi	tal in
39.	(a)	What are flow analy		rence b	etween	cash f	low and	d fund
				Or				
	(b) A company, working at 50% capacity, manufacture 10,000 units of a product. At 50% capacity, th product cost is Rs. 200. The breakup of the cost i as below.		y, the					
			Cost pe	er unit				
	Mat	erial	Rs. 100	)				
	Wag	es	30	)				
	Fact	ory	30	) (40% f	ixed)			
	Adm	inistration	20	) (50% f	ixed)			

At 60% working, raw material cost goes up by 2% and sales price fails by 2%. At 80% working, the raw material cost increases and sales price decreases by 5%. Prepare a statement to show profitability at 60% and 80% capacity.

overheads

11
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40. (a) What are the factors influencing dividend policy?

Or

(b) Explain in detail about the Divisional Performance analysis.

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## **B.Com. DEGREE EXAMINATION, MAY 2023**

#### **ONLINE PROGRAMME EXAMINATIONS**

## Third Year – Fifth Semester

#### Commerce

# INTERNATIONAL MARKETING

#### (CBCS - 2020 onwards)

Time : 2 Hours

Maximum : 75 Marks

 $(33 \times 1 = 33)$ 

Answer **all** questions.

Part A

- 1. When a firm uses the same marketing strategies abroad as that used at home, it probably is \_\_\_\_\_\_
  - (a) Ethnocentric (b) Polycentric
  - (c) Geocentric (d) Reginocentric
- 2. <u>decisions.</u> factors affects international marketing
  - (a) Political (b) Economical
  - (c) Social (d) All of the above
- 3. The one significant reason for the Trade to become global is \_\_\_\_\_
  - (a) Trans National Company
  - (b) Multi National Enterprises
  - (c) Multi National Company
  - (d) Global Corporation

(a)	Global (b) Transnational
(c)	International (d) None of the above
mar envi	international market goes beyond the keter and becomes more involved in the market ronment in the countries in which it is do ness.
(a)	Export (b) Import
(c)	Multinational (d) Domestic
Inte	SWOT analysis, which two elements are part of rnal Environment?
(a)	Weaknesses and threats
(b)	Strengths and opportunities
(c)	Strengths and weaknesses
(d)	Weaknesses and threats
The com	Environmental factor is more linked with pany is called ———
	Political Environment
	Legal Environment
(a)	
(a) (b)	Micro Environment
(a) (b) (c)	
(a) (b) (c) (d)	Micro Environment
(a) (b) (c) (d)	Micro Environment Macro Environment

9. The WTO was established in the year

(a)	1995	(b)	2000
(c)	2005	(d)	1998

- 10. Which of the following alternative market entry modes offers the least risk?
  - (a) International Joint Ventures
  - (b) International Consortia
  - (c) Mergers and Acquisitions
  - (d) Contract Manufacturing
- 11. \_\_\_\_\_ are a partnership of two or more companies that join forces to create a separate legal entity.
  - (a) Licensing (b) Standardization
  - (c) Franchising (d) Export
- 12. Analysing consumer grievances is a part of research related to \_\_\_\_\_\_
  - (a) Price (b) Product
  - (c) Promotion (d) Behavior
- 13. \_\_\_\_\_ the study of sales generated by a good or service to determine the reasons for its success or failure, and how its sales performance can be improved.
  - (a) Cost Analysis (b) Situation Analysis
  - (c) Demand Analysis (d) Decision Analysis
- 14. Which is intangible among the following?
  - (a) Product
  - (b) Services
  - (c) Products and services
  - (d) Sales

3

- 15. At which stage in the International Trade Cycle does a country usually import foreign goods?
  - (a) Introduction stage (b) Growth stage
  - (c) Maturity stage (d) Saturation stage
- 16. Selling the same product at different prices is known as
  - (a) Price lining
  - (b) Dual pricing
  - (c) Geographical pricing
  - (d) Monopoly pricing

17. Skimming pricing strategy is \_\_\_\_\_

- (a) Prices start high and slowly decline over time
- (b) Prices start low and gradually increases over time
- (c) Prices remain constant
- (d) All of the above
- 18. Logistics management is a part of \_\_\_\_\_
  - (a) Production
  - (b) Marketing channel
  - (c) Supply Chain Management
  - (d) Consumption
- 19. Marketing channel that involves no intermediaries to make their products available to final buyers is classified as \_\_\_\_\_\_
  - (a) Indirect Channel (b) Flexible Channel
  - (c) Static Channel (d) Direct channel
    - 4

20.	Wha	at is a distribution ch	nanne	el?
	(a)	A group of distribu	tors	
	(b)	A shop or other ret	ail oi	atlet
	(c)	A product's route t	hroug	gh the supply chain
	(d)	A means of transpo	orting	g goods
21.		ch of the followir notion?	ng is	s more attractive tool for
	(a)	Sales Promotion	(b)	Personal Sale
	(c)	Publicity	(d)	Advertising
22.		motion mix includ ing, Advertising and		Sales Promotion, Personal
	(a)	Marketing	(b)	Sales
	(c)	Publicity	(d)	Advertising
23.	EXI	M policy is a period of	of —	
	(a)	10 Years	(b)	2 Years
	(c)	1 Year	(d)	5 Years
24.	ECO	C is responsible for		
	(a)	Marine insurance	(b)	Export credit insurance
	(c)	Cargo insurance	(d)	Life insurance
25.	Ship	oping Bill is a ———		
	(a)	Regulatory Docum	ent	
	(b)	Commercial Docun	nent	
	(c)	A bill given by a sh	ippir	ng company
	(d)	None of the above		

 $\mathbf{5}$ 

- 26. Export Marketing involves ———.
  - (a) No Documentation
  - (b) Limited Documentation
  - (c) Extensive Documentation
  - (d) New documentation
- 27. Duty Drawback is available for \_\_\_\_\_
  - (a) Import duty and central excise on indigenous components
  - (b) Import duty on imported components
  - (c) Central excise on indigenous components
  - (d) Import duty, central excise and VAT
- 28. The decrease in the value of domestic currency in relation to foreign currency due to fluctuations in the foreign exchange rate is \_\_\_\_\_\_
  - (a) Devaluation (b) Appreciation
  - (c) Depreciation (d) Demonetisation
- 29. Due to appreciation of domestic currency, \_\_\_\_\_
  - (a) Exports rise (b) Imports rise
  - (c) Exports falls (d) Import Falls
- 30. Which of the following institutions cannot be included I the international financial and monetary system?
  - (a) World Bank
  - (b) Banks for international settlements
  - (c) IMF
  - (d) WTO

31.	International	Monetary	Fund	$\mathbf{is}$	headquartered	in
-----	---------------	----------	------	---------------	---------------	----

- (a) Washington, United States
- (b) New York City, United States
- (c) Geneva, Switzerland
- (d) Tokyo, Japan
- - (a) Swap points
  - (b) Currency Swap
  - (c) Currency Put option
  - (d) Currency Call option
- 33. ADR/GDR can be issued
  - (a) Only be Companies listed in BSE
  - (b) By listed or unlisted companies
  - (c) Only by listed companies
  - (d) None of the above

## **Part B** $(7 \times 5 = 42)$

Answer **all** questions by choosing either (a) or (b).

34. (a) Differentiate between Domestic Marketing VS International Marketing.

Or

- (b) Explain the components of International Economic Environment.
- 35. (a) Explain the functions and objectives of WTO.

Or

(b) What is franchising? And explain how does Franchise work?

$$\overline{7}$$

36. (a) Elaborate the importance of International Marketing Research.

Or

- (b) What are the various bases of Segmenting International Markets?
- 37. (a) What is Dumping in International Marketing? Explain with suitable example.

Or

- (b) Explain the factors influencing the choice of Channel of Distribution in International Marketing.
- 38. (a) Explain the various Sales Promotion tools used in International Marketing.

Or

- (b) Discuss the various Export Incentives offered by the government.
- 39. (a) What are the difference between Pro Forma Invoice and Commercial Bill?

Or

- (b) Discuss the concept and benefits of SEZ's.
- 40. (a) Explain the concept of forward exchange rates.

#### Or

(b) Discuss the role of International Monetary Fund.

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N-0257

## B.Com. DEGREE EXAMINATION, MAY 2023.

#### **ONLINE PROGRAMME EXAMINATIONS**

## Commerce

## Third Year - Fifth Semester

## **RETAIL MARKETING MANAGEMENT**

#### (CBCS – 2020 onwards)

Time : 2 Hours

Maximum : 75 Marks

 $(33 \times 1 = 33)$ 

# Answer **all** questions.

1. The word Retail is derived from the \_\_\_\_\_word.

Part A

- (a) Latin (b) French
- (c) English (d) German

2. Retailer is a person who sells the goods in a \_\_\_\_\_

- (a) Large quantities (b) Small quantities
- (c) Both (a) & (b) (d) None of these
- 3. The main objective of the management is
  - (a) Profitability
  - (b) Sales growth
  - (c) Return on investment
  - (d) All of these

4.	In r	etailing there is a di	irect	interaction with	_
	(a)	Producer	(b)	Customer	
	(c)	Wholesaler	(d)	All of these	
5.	Reta	ailing creates			
	(a)	Time utility	(b)	Place utility	
	(c)	Ownership utility	(d)	All of these	
6.		activities per	forme	ed by the retailers.	
	(a)	Assortment of offe	rings		
	(b)	Holding Stock			
	(c)	Extending Service	s		
	(d)	All of these			
7.	The	term stakeholders	whicł	includes	
	(a)	Stock holders	(b)	Consumers	
	(c)	Suppliers	(d)	All the above	
8.		-	w a	retailer is perceived	by
		sumers and others.			
	(a)	Image	(b)	Sales	
	(c)	Profit	(d)	None of these	
9.	The	functions of manag	emen	t start with	
	(a)	Buying	(b)	Planning	
	(c)	Organizing	(d)	Supervising	
10.	"Ma	nagement is what a	man	ager does" given by.	
	(a)	Henry Fayol	(b)	F.W. Taylor	
	(c)	Dinkar Pagare	(d)	None of these	
			2	N-025	57

11.	Human	resource	management	process	$\operatorname{consists}$	of

- (a) Recruitment (b) Selection
- (c) Training (d) All of these

12. \_\_\_\_\_\_is the process of seeking and attracting pool of people from which candidates for job vacancies can be selected

- (a) Selection (b) Advertisement
- (c) Compensation (d) Recruitment
- 13. \_\_\_\_\_\_ gives the nature and requirements of specific jobs.
  - (a) Human resource planning
  - (b) Job description
  - (c) Job analysis
  - (d) None of these

14. \_\_\_\_\_ is a kind of internal sources of recruitment.

- (a) Promotion (b) Employee recommendation
- (c) Transfer (d) All of these
- 15. Attracting potential employees is more difficult in case of
  - (a) Internal recruitment
  - (b) External of recruitment
  - (c) Both (a) & (b)
  - (d) None of these
- 16.  $\_$  is the next step after recruiting the retail personnel.
  - (a) Supervision (b) Compensation
  - (c) Training (d) Selection

3

- 17. \_\_\_\_\_ test measure a person's capacity or potential capability to learn and perform a job.
  - (a) Aptitude test (b) Proficiency test
  - (c) Interest test (d) Personality test
- 18. A traditional format that sell 20-80 percent of groceries and other consumable product at discounted prices
  - (a) Dollar Store (b) Discounted stores
  - (c) Chain store (d) off price store
- 19. \_\_\_\_\_component allow the retailer to offer the employees safety and security
  - (a) Fixed component
  - (b) Fringe benefit component
  - (c) Variable component
  - (d) All of the above
- 20. \_\_\_\_\_is the manner of providing a job environment that encourages employee's accomplishment.
  - (a) Compensation (b) Supervision
  - (c) Training (d) None of the above
- 21. The first and foremost method of retail is:
  - (a) Counter service (b) Self-service
  - (c) Online shops (d) Cost-plus pricing
- 22. In a \_\_\_\_\_, a retailer sells to consumers through multiple retail formats. such as websites.
  - (a) Multi-channel retailing
  - (b) Retail management
  - (c) Counter selling
  - (d) Retail strategy

- 23. Retail business generates an enormous amount of information that would be very valuable if one could:
  - (a) Collect it quickly. reliably, and efficiently
  - (b) Analyse it to make sense of the past and plan future decisions
  - (c) Distribute it to the right people in your organization so they can act on it
  - (d) All of the above
- 24. Small grocer stores that are run by individuals or families and cater to their immediate neighborhood or locality
  - (a) Brick and mortar stores
  - (b) Mom-and-pop stores
  - (c) Departmental stores
  - (d) Kirana stores
- 25. The planning system prioritizes according to \_\_\_\_\_\_ since that is the best way to ensure the lowest possible inventory.
  - (a) Packaging date (b) Delivery date
  - (c) Shipment date (d) Distribution date
- 26. \_\_\_\_\_ represent anticipated demand.
  - (a) Forecast (b) Blanket order
  - (c) Both (a) and (b) (d) None of the above
- 27. A can be regarded as an item at a specific location.
  - (a) SBU (b) SKU
  - (c) Order tracking (d) Multi-location
    - $\mathbf{5}$

- 28. The \_\_\_\_\_\_despite its name, acts more like a sublocation than just a shelf in a warehouse.
  - (a) Bar code (b) Bin code
  - (c) Zip code (d) Pin code
- 29. The planning system controls that by running through the:
  - (a) Inventory profile (b) Outer loop
  - (c) Order quantity (d) Transfer Order

## 30. Demand exists but there is no supply:

- (a) The planning has finished
- (b) Supply should be suggested
- (c) Supply should be cancelled
- (d) No demand or supply exists
- 31. \_\_\_\_\_\_ enforces privacy policy set by the policy engine.
  - (a) Consumer agent
  - (b) Tag authentication
  - (c) RFID tags
  - (d) Reader core
- 32. The UNSPSC can be embedded in:
  - 1. Resource planning
  - 2. Purchasing
  - 3. Accounting
  - 4. Database

(a)	1,2,3	(b)	1,2,3,4
(c)	2,3,4	(d)	1, 3, 4

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- 33. Mobile access to warehouse processes for:
  - (a) Stocking, Restocking
  - (b) Discarding. returning
  - (c) Distribution, substitution
  - (d) Both (a) and (b)

Part B 
$$(7 \times 6 = 42)$$

Answer **all** questions choosing either (a) or (b).

34. (a) Discuss the different types of commercial properties.

Or

- (b) Explain the key components of physical appraisal of property.
- 35. (a) Explain the role of a bank in acquiring a property.

Or

- (b) Explain the process of market analysis in detail.
- 36. (a) Describe the salient features of the Registration Act.

Or

- (b) Explain the concept of benchmarking in detail.
- 37. (a) Explain FSI and its purpose.

Or

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(b) Differentiate between chain stores and leased departmental stores.

38. (a) Discuss the importance of a non-complete clause.

Or

- (b) Examine the forecasting of monthly cash flow of a retail property.
- 39. (a) Explain the components of cost in property valuation.

Or

- (b) Analyse online promotion as a method of marketing.
- 40. (a) Distinguish between corrective maintenance and preventive maintenance.

Or

(b) Examine how social factors affect the retail market size.

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## **B.Com. DEGREE EXAMINATION, MAY 2023**

# **ONLINE PROGRAMME EXAMINATIONS**

## Third Year – Fifth Semester

## COST ACCOUNTING

#### (CBCS - 2020 onwards)

Time : 2 Hours

Maximum : 75 Marks

**Part A**  $(33 \times 1 = 33)$ 

Answer **all** questions.

- 1. Basic objectives of cost accounting is \_\_\_\_\_.
  - (a) Tax compliance
  - (b) Financial audit
  - (c) Cost ascertainment
  - (d) Profit analysis
- 2. Direct cost incurred can be identified with
  - (a) Each department
  - (b) Each unit of output
  - (c) Each month
  - (d) Each executive

3.	Over	rhead cost is the tot	al of	·				
	(a)	All indirect costs						
	(b)	All direct cost						
	(c)	Indirect and direct costs						
	(d)	All specific costs						
4.	Imp	uted cost is a						
	(a)	Notional costs	(b)	Real costs				
	(c)	Normal costs	(d)	Variable cost				
5.	Ope	rating costing is sui	itable	for				
	(a)	Job order busines	s					
	(b)	Contractors						
	(c)	Sugar industries						
	(d)	Service industries	6					
6.	Proc	ess costing is suita	ble fo	r				
	(a)	Hospitals	(b)	Oil reefing firms				
	(c)	Transport firms	(d)	Brick laying firms				
7.	Cost	classification can l	oe alo	ne in				
	(a)	Two ways	(b)	Three ways				
	(c)	Four ways	(d)	Several ways				

 $\mathbf{2}$ 

- 8. Costing refers to the techniques and processes of
  - (a) Ascertainments of costs
  - (b) Allocation of costs
  - (c) Apportion of costs
  - (d) Distribution of costs
- 9. Cost accounting was developed because of the
  - (a) Limitations of the financial accounting
  - (b) Limitation of the managements accounting
  - (c) Limitations of the human resource accounting
  - (d) Limitations of the double entry accounting
- 10. Multiple costing is a technique of using two or more costing methods for ascertainment of cost by
  - (a) The same firm
  - (b) The several firms
  - (c) The same industries
  - (d) The several industries
- 11. Wages paid to a labour who was engaged in production activities can be termed as
  - (a) Direct cost (b) Indirect cost
  - (c) Sunk cost (d) Normal cost
    - 3

12.	Clas	ssification of cost is	usefu	ıl	
	(a)	To find gross prof	it		
	(b)	To find net profit			
	(c)	To identify costs			
	(d)	To identify efficient	ncy		
13.	Eler	nents of costs are			
	(a)	Three types	(b)	Four types	
	(c)	Five types	(d)	Seven types	
14.	Dire	ect expenses are als	o call	ed	·
	(a)	Major expenses			
	(b)	Chargeable expen	ses		
	(c)	Overhead expense	es		
	(d)	Sundry expenses			
15.	Indi	rect material used	in pro	oduction is classi	fied as
	(a)	Office overhead			
	(b)	Selling overhead			
	(c)	Distribution overl	nead		
	(d)	Production overhe	ead		
16.	War	rehouse rent is a pa	rt of _		
	(a)	Prime cost	(b)	Factory cost	
	(c)	Distribution cost	(d)	Production cost	t.
			4		N-0258

17. In	direct	material	scrap	$\mathbf{is}$	adjusted	along	with
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- (a) Prime cost (b) Factory cost
- (c) Labour cost (d) Cost of goods sold
- 18. Audit fees is a part of
  - (a) Works on costs
  - (b) Selling overhead
  - (c) Distribution overhead
  - (d) Administration overhead
- 19. Counting house salary is part of
  - (a) Factory overhead
  - (b) Selling overhead
  - (c) Distribution overhead
  - (d) Administration overhead
- 20. Factory overhead can be charged on the basis of
  - (a) Material cost (b) Labour cost
  - (c) Prime cost (d) Direct expenses
- 21. Office and administrative expenses can be charged on the basis of
  - (a) Material cost (b) Labour cost
  - (c) Prime cost (d) Factory cost

 $\mathbf{5}$ 

- 22. Selling and distribution expenses can be charged on the basis of
  - (a) Material cost (b) Labour cost
  - (c) Prime cost (d) Factory cost
- 23. The ratios which reflect managerial efficiency in handling the assets is \_\_\_\_\_.
  - (a) Turnover ratios
  - (b) Profitability ratios
  - (c) Short term solvency ratios
  - (d) Long term solvency ratios
- 24. Net profit ratio is a \_\_\_\_\_\_.
  - (a) Turnover ratios
  - (b) Long term solvency ratios
  - (c) Short term solvency ratios
  - (d) Profitability ratios
- 25. Stock turn over ratio is a \_\_\_\_\_.
  - (a) Turnover ratios
  - (b) Profitability ratios
  - (c) Short term solvency ratios
  - (d) Long term solvency ratios

26.	Cur	rrent ratio is a
	(a)	Short term solvency ratios
	(b)	Long term solvency ratios
	(c)	Profitability ratios
	(d)	Turnover ratios
27.		nciple for preparation of working capital statement rease in current asset
	(a)	Increases working capital
	(b)	Decreases working capital
	(c)	Decrease fixed capital
	(d)	Increase fixed capital
28.		nciple for preparation of working capital statement rease in current asset
	(a)	Increases working capital
	(b)	Decrease working capital
	(c)	Decrease fixed capital
	(d)	Increase fixed capital
29.	Dep	preciation of fixed asset is
	(a)	Non operating income
	(b)	Operating expense
	(c)	Operating income

(d) Non operating expense

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- (a) Prime cost only
- (b) Prime cost and fixed overhead
- (c) Prime cost and variable overhead
- (d) Prime cost variable overhead and fixed overhead
- 31. Sales Gross profit \_\_\_\_\_.
  - (a) Net profit
  - (b) Administrative expenses
  - (c) Cost of production
  - (d) Cost of goods sold
- 32. Debtors turnover ratio is also called \_\_\_\_\_\_.
  - (a) Stock turnover ratio
  - (b) Debtors turnover ratio
  - (c) Creditors velocity ratio
  - (d) Working capital turnover ratio
- 33. Creditors turnover ratio is called
  - (a) Stock turnover ratio
  - (b) Debtors velocity ratio
  - (c) Accounts payable ratio
  - (d) Working capital turnover ratio

Part B  $(7 \times 6 = 42)$ 

Answer **all** questions by choosing either (a) or (b).

34. (a) Difference between the financial accounting and cost accounting.

Or

- (b) Prepare a statement showing the pricing of issues on the basis of
  - (i) Simple average and
  - (ii) Weighted average methods from the following information partaining to materials-D
- 2016 March 1 Purchased 100 units @ Rs. 10 each
  - 2 Purchased 200 units @ Rs.10.2 each
  - 5 Issued 250 units to job X vide M.R. No.12
  - 7 Purchased 200 units @ Rs.10.50 each
  - 10 Purchased 300 units @ Rs.10.80 each
  - 13 Issued 200 units to job Y vide M.R. No.15
  - 18 Issued 200 units to job Z vide M.R. No.17
  - 20 Purchased 100 units @ Rs.11 each
  - 25  $\,$  Issued 150 units to job K vide M.R. No.25  $\,$
- 35. (a) Describe briefly the different methods of costing.

Or

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(b) The accounts of Basudev manufactures Ltd. for the year ended 31<sup>st</sup> December 1988 show the following.

	Rs.
stock of material on 1.1.88	6,720
materials purchsed	1,50,000
materials returned 60 suppliers	2,000
direct labour	50,000
direct expenses	20,000
factory expenses	15,300
office, and administrative expenses	8,000
selling and distribution expenses	7,900
stock of materials on 31.12.1888	10,000

Find out:

- (i) Materials consumed
- (ii) Prime cost
- (iii) Works cost
- (iv) Cost of production
- (v) Total cost and
- (vi) Sales
- 36. (a) A company manufactures a special product which requires a components 'Alpha'. The following particulars are collected for the year 2015.
  - 1. Annual demand of Alpha 8,000 units
  - 2. Cost of plaing an order Rs. 200 per order

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- 3. Cost per unit of Alpha Rs. 400
- 4. Carrying cost % p.a 20%

The company has been offered a quality discount of 4% on the purchase of 'Alpha' provided the order size is 4,000 components at a time.

Required:

- (i) Compute the economic order quantity.
- (ii) Advise whether the quality discount offer can be accepted.

 $\mathbf{Or}$ 

- (b) Calculate the total earnings and effective rate of earnings per hour of three operators under rowan system and Halsey system from the following particulars. The standard time fixed for producing 1 dozen articles is 50 hours. The rate of wages is Rs. 1% per hour. The actual time taken by three are as follows.
  - (i) 45 hours
  - (ii) 40 hours
  - (iii) 30 hours
- 37. (a) Difference between job costing and process costing.

Or

(b) What is an overload? Distinguish between allocation and absorption of overheads.

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11 L	

38. (a) A contractor has undertaken a construction work at a price of Rs. 5,00,000 and begun the execution of work on 1<sup>st</sup> January, 2016. The following are the particulars of the contract up to 31<sup>st</sup> December 2016.

Particulars	Amount (Rs.)	Particulars	Amount (Rs.)
Machinery	30,000	Overheads	8,252
Materials	1,70,698	Materials returned	1,098
Wages	1,48,750	Work certified	3,90,000
Direct expenses	6,334	Cash received	3,60,000
Uncertified work		Materials 31.12.16	3,766
wages of S	5,380		
value of plant on 31.12.2016	22,000		

It was decided that the profit made on the contract in the year should be arrived at by deducting the cost of work certified from the total value of the architects certificate, that 1/3 of the profit so arrived at should be regarded as a provision against contingences and that such provision should be increased by taking to the credit of profit and loss account only such portion of the 2/3<sup>rd</sup> profit as the cash received to the work certified. What do you mean by contract account state its special featrues?

Or

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- (b) Distinguish between time wages and piece role system.
- 39. (a) Briefly discuss the types of contract costing.

## $\mathbf{Or}$

- (b) Explain the operating costing and objectives of the operating costing.
- 40. (a) What are the steps involved in standard costing?

Or

(b) The following figures are supplied to you by contractor for the year ending 31.12.2016.

Particulars		Amount Rs.
Work-in-progress 31.12.15	85,000	
(–) cash received from contractor	55,000	30,000
During the year :		
Wages		8,500
Materials bought		6,000
Working expenses		1,500
Materials issued from stores		10,500
Administrative expenses		
(Rs. 250 are changeable to p & l a/c)		1,250
Plant		2,500
		[

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Particulars	Amount Rs.
Material returned to supplier	450
Material returned to stores	550
Work certified	15,000
Contract, finished	22,500
Profits taken upon contracts	11,500
Advances from contractee	40,000

Prepare contract ledger accounts and the total contractees and show the work-in-progress as is would appear in the balance sheet.

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#### **B.Com. DEGREE EXAMINATION, MAY 2023**

#### **ONLINE PROGRAMME EXAMINATIONS**

## Third Year – Fifth Semester

## **PROJECT MANAGEMENT**

#### (CBCS – 2020 onwards)

Time : 2 Hours

Maximum : 75 Marks

**Part A**  $(33 \times 1 = 33)$ 

Answer **all** questions.

- 1. What are the attributes of a good project manager?
  - (a) Planning and Organising
  - (b) High Energy levels
  - (c) Time management
  - (d) All the three
- 2. What are the three Stages of Project management?
  - (a) Project planning
  - (b) Project scheduling
  - (c) Project implementation, Controlling and Monitoring
  - (d) All the three
- 3. Which of the following is not part of the project Life cycle?
  - (a) Conception stage (b) Design stage
  - (c) Monitoring stage (d) Commissioning Stage

- 4. What are the some of the areas from which project can be identified?
  - (a) Availability of skilled labour and market Study
  - (b) Control
  - (c) Process
  - (d) Method
- 5. What is the objective of Pre-Feasibility Study?
  - (a) To understand whether the project offers a promising investment opportunity
  - (b) To understand we have knowledge
  - (c) To arrive a solution
  - (d) None of the above
- 6. Which of these is not part of Techno-Economic feasibility Study?
  - (a) Technical study
  - (b) Commercial feasibility
  - (c) Economic viability solution feasibility
  - (d) Market Feasibility
- 7. The process of breaking down the project in to various sub projects and in to various tasks is called as
  - (a) Work Break Even
  - (b) Work Break Down Structure
  - (c) Break Work
  - (d) Work Standard Structure
- 8. What does a Gantt chart represent?
  - (a) The project's risk management plan
  - (b) The project's resource allocation
  - (c) The project's communication plan
  - (d) The project's schedule and task dependencies

- 9. What is the role of a line manager in an organization?
  - (a) To oversee and manage specific projects within the organization
  - (b) To provide guidance and support to employees within a specific department
  - (c) To make strategic decisions for the organization as a whole
  - (d) To ensure compliance with legal and regulatory requirements
- 10. What is the role of a project leader in an organization?
  - (a) To manage the day-to-day operations of the organization
  - (b) To oversee multiple projects and ensure their successful completion
  - (c) To provide technical expertise and guidance to the project team
  - (d) To set strategic goals and objectives for the organization
- 11. What is the purpose of time estimation in project management?
  - (a) To determine the cost of the project
  - (b) To identify potential risks and develop mitigation strategies
  - (c) To calculate the duration of the project
  - (d) To allocate resource to project activities
- 12. What does PERT stand for in project management?
  - (a) Project Efficiency and Resource Tracking
  - (b) Project Evaluation and Resource Tracking
  - (c) Program Evaluation and Review Technique
  - (d) Program Efficiency and Resource Tracking

- 13. What is the difference between project cost and project budget?
  - (a) Project cost refers to the total amount spent on the project, while project budget is the planned amount for the project.
  - (b) Project cost is the amount allocated for each activity, while project budget is the total amount for the entire project.
  - (c) Project cost refers to the planned amount for the project, while project budget is the actual amount spent on the project.
  - (d) Project cost is the total amount spent on the project, while project budget is the projected cost for future activities.
- 14. What is the difference between direct costs and indirect costs in project management?
  - (a) Direct costs are project-related expenses, while indirect costs are overhead expenses.
  - (b) Direct costs are fixed costs, while indirect costs are variable costs.
  - (c) Direct costs are one-time costs, while indirect costs are recurring costs.
  - (d) Direct costs are labor costs, while indirect costs are material costs.
- 15. What is risk identification in project risk management?
  - (a) Evaluating the probability and impact of identified risks
  - (b) Developing strategies to mitigate Identified risks
  - (c) Identifying and documenting potential risks that may affect the project
  - (d) Implementing risk response actions to address identified risks

- 16. What is the purpose of risk response planning in project risk management?
  - (a) To identify and document potential risks
  - (b) To prioritize risks based on their probability and impact
  - (c) To develop strategies and actions to address identified risks
  - (d) To monitor and control project risks
- 17. What is value engineering in project quality management?
  - (a) Reducing project costs by using cheaper materials and resources
  - (b) Enhancing the value and performance of the project while minimizing costs
  - (c) Evaluating project risks and developing risk mitigation strategies
  - (d) Monitoring and controlling project quality through inspections and audits
- 18. Which of the following is an example of a quality assurance activity?
  - (a) Conducting inspections and audits of project deliverables
  - (b) Developing a project schedule and allocating resources
  - (c) Modifying the project plan to improve performance
  - (d) Monitoring and controlling project risks

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- 19. What is a PMIS (Project Management Information System)?
  - (a) A software tool used to manage project documentation
  - (b) A database of project stakeholders and their contact information
  - (c) A system that tracks project progress and performance
  - (d) A communication network for project team members
- 20. What is the project purchase cycle?
  - (a) The process of identifying project requirements and selecting suppliers
  - (b) The time it takes for a purchase order to be processed and delivered
  - (c) The life cycle of a project from initiation to closure
  - (d) The process of evaluating and approving project invoices
- 21. What is the purpose of the procurement process in project management?
  - (a) To identify and document project requirements
  - (b) To select suppliers and negotiate contracts
  - (c) To track and control project costs
  - (d) To acquire the necessary goods and services for the project

- 22. What is the key benefit of project performance measurement?
  - (a) Identifying and addressing project risks
  - (b) Ensuring project completion within the scheduled timeframe
  - (c) Providing data for decision-making and project improvement
  - (d) Monitoring and controlling project costs
- 23. What is the role of key performance indicators (KPIs) in project performance measurement?
  - (a) Identifying and addressing project risks
  - (b) Tracking and monitoring project costs
  - (c) Measuring progress towards project objectives
  - (d) Evaluating the performance of project team members
- 24. What is project execution in project management?
  - (a) Developing the project plan and defining project objectives
  - (b) Monitoring and controlling project activities to achieve project objectives
  - (c) Identifying and analyzing project risks
  - (d) Closing out the project and documenting lessons learned
- 25. What is the primary objective of project control?
  - (a) To complete the project within the allocated budget
  - (b) To complete the project on schedule
  - (c) To ensure project quality meets stakeholders expectations
  - (d) To achieve project objectives and deliver the desired outcomes

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- 26. What is project closeout in project management?
  - (a) The process of documenting lessons learned from the project
  - (b) The final phase of the project life cycle, where project activities are completed and resources are released
  - (c) The process of evaluating project performance against the project plan
  - (d) The formal acceptance of project deliverables by the stakeholders
- 27. What is the purpose of follow-up activities in project closeout?
  - (a) To evaluate project performance against the project plan
  - (b) To initiate corrective actions and address any remaining project issues
  - (c) To obtain stakeholder acceptance of project deliverables
  - (d) To document lessons learned and archive project records
- 28. What is project management software (PMS)?
  - (a) Software that helps manage project stakeholders
  - (b) Software that automates project procurement processes
  - (c) Software that aids in planning, executing, and monitoring project activities
  - (d) Software that analyzes project financial data

- 29. Which of the following is a benefit of using project management software for resource allocation?
  - (a) Improved resource utilization and allocation efficiency
  - (b) Real-time tracking of resource availability and conflicts
  - (c) Streamlined communication and collaboration among project team members
  - (d) All of the above
- 30. Which of the following is a common feature available in most project management software for budgeting and cost tracking?
  - (a) Risk assessment and mitigation modules
  - (b) Gantt chart for visualizing project timelines
  - (c) Financial analysis tools for tracking project expenses and budget variances
  - (d) Resource allocation and scheduling modules
- 31. Which of the following is NOT a typical phase in the project management life cycle?
  - (a) Initiation phase (b) Planning phase
  - (c) Execution phase (d) Maintenance phase
- 32. Which phase of project management involves documenting lessons learned and archiving project records?
  - (a) Initiation phase (b) Planning phase
  - (c) Execution phase (d) Closure phase 9 N-0259

- 33. What is a fundamental principle of project management?
  - (a) Continuous improvement
  - (b) Risk avoidance
  - (c) Individual focus
  - (d) Strict adherence to the original plan

#### Part B

 $(7 \times 6 = 42)$ 

Answer **all** questions, choosing either (a) or (b).

34. (a) Describe the different phases of the project management life cycle and discuss the key activities and deliverables associated with each phase. Provide a detailed explanation of the different phases of the project management life cycle, discussing the key activities and deliverables associated with each phase.

 $\mathbf{Or}$ 

- (b) Discuss the key steps involved in the project identification process, including methods for generating project ideas and assessing their feasibility. Choose one project idea from your organization or any hypothetical scenario and perform a feasibility analysis using appropriate criteria.
- 35. (a) Explain the concept of the project Life cycle and its significance in project management. Discuss the key phases involved in a typical project life cycle and explain.

Or

(b) Discuss the concept of organizational structure and its impact on the overall functioning and effectiveness of an organization. Explain the key types of organizational structures commonly used and provide examples of industries or companies where each structure is most suitable.

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36. (a) You are managing a construction project that involves multiple interdependent activities. Explain the process of project estimation and the techniques commonly used for estimating project durations and costs. Discuss the significance of PERT (Program Evaluation and Review Technique) and CPM (Critical Path Method) in project management.

 $\mathbf{Or}$ 

- (b) Explain the process of resource allocation in project management, including the factors to consider when allocating resources to project activities. Discuss the importance of accurate estimation in project management and describe the key techniques used for estimating project durations, effort, and costs.
- 37. (a) Discuss the importance of project risk management in ensuring project success. Explain the key steps involved in the project risk management process.

 $\mathbf{Or}$ 

- (b) Discuss the importance of quality management in project execution and its impact on project success. Explain the key principles and processes involved in quality management.
- 38. Describe the process of PMIS planning and design, (a) including requirements gathering, system selection, and implementation. Discuss the potential challenges that may arise during PMIS implementation

#### Or

(b) Describe the different types of contracts commonly used in projects, and discuss the factors to consider when selecting the appropriate contract type for a project.

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39. Explain the importance of project performance (a) and evaluation measurement in project management. Discuss the key and metrics commonly indicators used to assess project performance

#### Or

- (b) Describe the process of project execution and control and how it enables effective project performance management. Explain the key activities involved in project execution.
- 40. (a) Explain the significance of project follow-up and post-project evaluation. Discuss the key activities involved in project follow-up, such as conducting post-project reviews, analyzing project outcomes, and disseminating findings

Or

(b) Discuss the role and benefits of using Project Management Software (PMS) in project execution and control. Explain the key functionalities and features commonly found in most PMS tools and how they support project management processes.

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