

R0885

Sub. Code

452201

M.S.W. DEGREE EXAMINATION, APRIL – 2024

Second Semester

Social Work

COMMUNITY ORGANISATION AND SOCIAL ACTION

(CBCS – 2022 onwards)

Time : 3 Hours

Maximum : 75 Marks

Section A

(10 × 1 = 10)

Answer **all** the following objective questions by choosing the correct option.

1. Find the odd man out (CO1, K2)
 - (a) Locality development
 - (b) Social planning
 - (c) Social action
 - (d) Social growth

2. The purpose of community chest is to (CO1, K2)
 - (a) promote housing
 - (b) develop leadership
 - (c) prevent chest diseases
 - (d) mobilize and distribute funds

3. The term social action was first used in social work by (CO2, K1)
 - (a) Ross
 - (b) Marx
 - (c) Talcott parson
 - (d) Webber

4. Community organization is a (CO2, K2)
(a) method (b) process
(c) movement (d) above all
5. Paulo Freire belong to (CO3, K2)
(a) France (b) Brazil
(c) Norway (d) England
6. Brahma Samaj was initiated by (CO3, K1)
(a) Mohan
(b) Raja Ram
(c) Raja Ram Mohan Roy
(d) Roy
7. Community organization aimed at (CO4, K2)
(a) solving community issues
(b) social action
(c) local development
(d) above all
8. Find the odd man out (CO4, K2)
(a) study (b) analysis
(c) resource (d) government
9. Which is not a disaster? (CO5, K2)
(a) flood (b) famine
(c) blood (d) war
10. Community organization do not have (CO5, K2)
(a) assumptions
(b) philosophy
(c) readymade solutions
(d) above all

Section B

(5 × 5 = 25)

Answer **all** the questions not more than 500 words each.

11. (a) Define community organization and explain the key points. (CO1, K3)

Or

- (b) Discuss the essentials of community development. (CO1, K3)

12. (a) Discuss the three major types of communities. (CO2, K3)

Or

- (b) What are the dimensions of community power structure? (CO2, K3)

13. (a) Describe the importance of community participation. (CO3, K4)

Or

- (b) How the Locality Development Model brings development? (CO3, K4)

14. (a) Deliberate the recent methods of Social action. (CO4, K5)

Or

- (b) Draw a step by step process to organize a Slum Community. (CO4, K5)

15. (a) Bring the importance of Public relation in community organisation. (CO5, K4)

Or

- (b) What are the types of Records and write a detailed note on any one of the types? (CO5, K4)

Section C

(5 × 8 = 40)

Answer **all** the questions not more than 1,000 words each.

16. (a) Analyze the various integrative processes in the community. (CO1, K4)

Or

- (b) How community organisation is a method of social work? (CO1, K4)

17. (a) Discuss elaborately the 'Evaluation' phase of community organization. (CO2, K4)

Or

- (b) Describe the characteristics rural community in detail. (CO2, K4)

18. (a) How community organization brings community development? (CO3, K5)

Or

- (b) Sketch the importance of Social Planning. (CO3, K5)

19. (a) Describe the process of Social Action. (CO4, K4)

Or

- (b) Write an essay on the Saul Alinsky method. (CO4, K5)

20. (a) Critically analyze the women centered model. (CO5, K3)

Or

- (b) Deliberate uses of records in community organization. (CO5, K5)

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Sub. Code

452202

M.S.W. DEGREE EXAMINATION, APRIL – 2024

Second Semester

Social Work

SOCIAL WORK RESEARCH AND STATISTICS

(CBCS – 2022 onwards)

Time : 3 Hours

Maximum : 75 Marks

Part A

(10 × 1 = 10)

Answer **all** the following objective questions by choosing the correct option.

1. What way/s data can be collected in survey? (CO1, K1)
 - (a) Observation
 - (b) Personal interview
 - (c) Telephone interviews
 - (d) All mentioned above

2. Features of a particular individual, situation or a group accurately portrayed in which research studies (CO1, K2)
 - (a) Descriptive research study
 - (b) Purposive research study
 - (c) Answers (a) and (b)
 - (d) Exploratory research study

3. Case study is the study of a (CO2, K2)
- (a) Single group
 - (b) Single unit done intensively
 - (c) Single community or family
 - (d) Single individual
4. The types of research approaches are (CO2, K2)
- (a) The quantitative approach
 - (b) Qualitative approach
 - (c) Answers (a) and (b)
 - (d) None of them
5. Which is the first step in starting the research process (CO3, K3)
- (a) Searching sources of information to locate problem
 - (b) Survey of related literature
 - (c) Identification of problem
 - (d) Searching for solutions to the problem
6. The research which has the prime purpose of theory building is (CO3, K2)
- (a) Applied research
 - (b) Action research
 - (c) Fundamental research
 - (d) Survey research

7. The test is/are used in explanation of results (CO4, K2)
- (a) Parametric tests
 - (b) Non-parametric tests
 - (c) Both of them
 - (d) None of these
8. Hypothesis-testing results (CO4, K2)
- (a) In accepting the hypothesis
 - (b) In rejecting the hypothesis
 - (c) Hanging the hypothesis
 - (d) Answer given in (a) and (b)
9. Calculate the mode for the data 3 4 5 6 7 8 9 (CO5, K4)
- (a) 3
 - (b) 9
 - (c) 6
 - (d) none
10. Spearman is related with (CO5, K2)
- (a) Rank
 - (b) Correlation
 - (c) Rank correlation
 - (d) Mark

Part B

(5 × 5 = 25)

Answer **all** the questions not more than 500 words each.

11. (a) Deliberate the objectives of social work research.
(CO1, K3)

Or

- (b) How social work research is applied for women development?
(CO1, K3)

12. (a) Explain the various features of a good hypothesis.
(CO2, K4)

Or

- (b) Illustrate the purpose of case study. (CO2, K3)

13. (a) Narrate the various features of sampling. (CO3, K4)

Or

- (b) List down the sources of secondary data. (CO3, K4)

14. (a) Narrate the significance of central tendency in statistics.
(CO4, K5)

Or

- (b) Explain the various usefulness of charts in social work research.
(CO4, K5)

15. (a) How to write bibliography for a research report?
(CO5, K5)

Or

- (b) Specify the merits of coding and editing. (CO5, K5)

Part C

(5 × 8 = 40)

Answer **all** the questions not more than 1000 words each.

16. (a) Compare social work research with other social sciences research. (CO1, K4)

Or

- (b) How to establish social work research is scientific? (CO1, K4)

17. (a) Deliberate the types of hypotheses with examples. (CO2, K3)

Or

- (b) Explain any three probability sampling methods. (CO2, K4)

18. (a) Draw a model questionnaire to collect data among the victims of cyclone. (CO3, K3)

Or

- (b) Draw a model bar diagram with imaginary values. (CO3, K6)

19. (a) Find out the Karl Pearson coefficient of Correlation for the following data : (CO4, K5)

A : 1800 1900 2000 2100 2200 2300 2400 2500 2600

B : 5 5 6 9 7 8 6 8 9

Or

- (b) How processing of data is to be done explain with illustrations. (CO4, K6)

20. (a) Demonstrate the essentials of good report. (CO5, K5)

Or

(b) Elucidate the benefits of charts and diagrams in research. (CO5, K6)

R0887

Sub. Code

452203

M.S.W. DEGREE EXAMINATION, APRIL – 2024

Second Semester

Social Work

**SOCIAL WELFARE ADMINISTRATION, POLICIES AND
LEGISLATIONS**

(CBCS – 2022 onwards)

Time : 3 Hours

Maximum : 75 Marks

Part A

(10 × 1 = 10)

Answer **all** the following objective type questions by choosing
all correct option.

1. Specialised services for the weak, vulnerable, and disadvantaged sections is known as (CO1, K1)
(a) budgeting (b) social welfare
(c) administration (d) staffing
2. Who gave the acronym POSDCORB to refer to the functions of social welfare Administration? (CO1, K1)
(a) Warham (b) Sachdeva
(c) L. Gulick (d) Kidneigh
3. It is a rule made by a company or society to control the actions of its members. (CO2, K1)
(a) Byelaw (b) Contract
(c) Memorandum (d) Agreement

4. The Societies Registration Act was introduced in _____.
(CO2, K1)
(a) 1790 (b) 1960
(c) 1980 (d) 1860
5. Which one of the following is officially accepted category for reservation in India?
(CO3, K2)
(a) Other Backward Classes
(b) Other Backward Communities
(c) Other Backward Castes
(d) Other Backward Groups
6. Gandhi referred tribes as _____. (CO3, K1)
(a) Harijans (b) Adivasi
(c) Girijans (d) Primitives
7. Who referred Article 32 as heart and soul of the Indian constitution?
(CO4, K2)
(a) Ambedkar (b) Gandhi
(c) Nehru (d) Rajendra Prasad
8. Article 21-A deals with _____. (CO4, K1)
(a) Right to freedom (b) Right to education
(c) Right to liberty (d) Right to equality
9. How many percentage of reservation is given to SCs in public employment?
(CO5, K2)
(a) 10 (b) 15
(c) 18 (d) 20
10. Divorce among the Hindus is recognised under _____.
(CO5, K2)
(a) The Hindu Marriage Act, 1955
(b) The Hindu Divorce Act, 1960
(c) The Indian Divorce Act, 1869
(d) The Dissolution of Marriages Act, 1939

Part B

(5 × 5 = 25)

Answer **all** questions not more than 500 words each.

11. (a) Bring out the difference between social welfare administration and social work Administration. (CO1, K2)

Or

- (b) Outline the essential functions of social welfare administration. (CO1, K2)

12. (a) Discover the skills necessary for social welfare administration. (CO1, K3)

Or

- (b) Write a short note on the contribution of NGOs to the national development. (CO2, K2)

13. (a) Elaborate on the preamble to the Indian constitution as the base for social policy. (CO2, K3)

Or

- (b) Highlight any five important legislations to protect the interests of SCs. (CO3, K3)

14. (a) List down any five major provisions mentioned under the Directive Principles of State Policy. (CO4, K2)

Or

- (b) Interpret the importance of Article-32 of the Indian constitution. (CO4, K3)

15. (a) Briefly explain the objectives of Juvenile Justice (Care and Protection of Children) Act, 2015. (CO5, K2)

Or

- (b) State the legislations relating to prohibition of untouchability. (CO5, K2)

Part C

(5 × 8 = 40)

Answer **all** questions not more than 1000 words each.

16. (a) Explain the history of social welfare administration in India. (CO1, K3)

Or

- (b) Explain the POSDCORB view of social welfare administration. (CO1, K3)

17. (a) Explore the need for social welfare administration of SCs and STs. (CO2, K4)

Or

- (b) Describe the principles of social welfare administration. (CO2, K4)

18. (a) Explain policies taken by government to protect the interest of OBCs. (CO3, K3)

Or

- (b) Discuss the role of social workers in promoting social policies. (CO3, K4)

19. (a) 'Social legislation as an instrument of social change'- Justify. (CO4, K4)

Or

- (b) Interpret the fundamental rights relating to 'right to equality'. (CO4, K4)

20. (a) Explain the important provisions of the Hindu Marriage Act, 1955. (CO5, K3)

Or

- (b) Discuss the rights and entitlements given to persons with disability under the 'Right of Persons with Disabilities Act, 2016'. (CO5, K4)

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452205

M.S.W. DEGREE EXAMINATION, APRIL – 2024

Second Semester

Social Work

Elective : HUMAN RESOURCE MANAGEMENT

(CBCS – 2022 onwards)

Time : 3 Hours

Maximum : 75 Marks

Part A

(10 × 1 = 10)

Answer **all** the following objective type questions by choosing the correct option.

1. Management is —————. (CO1, K2)
(a) Science (b) Art
(c) Both (d) None of these
2. Planned introduction of employee to its job and organisation is called —————. (CO1, K2)
(a) Training (b) Development
(c) Induction (d) None of these
3. Which are the modern methods of Performance Appraisal? (CO2, K2)
(a) Assessment Centre Method
(b) MBO
(c) BARS
(d) All of these

4. HRM is _____. (CO2, K2)
- (a) Development of people
 - (b) Punishment of people
 - (c) Adoption of people
 - (d) None of these
5. Job analysis is helpful in? (CO3, K2)
- (a) HRP, Recruitment and selection
 - (b) Training and Development
 - (c) Job Evaluation and Performance Appraisal
 - (d) All of these
6. What is Job Specification? (CO3, K2)
- (a) Minimum Qualification required for the Job
 - (b) Technical Job Requirement
 - (c) Machines to be used
 - (d) None of the above
7. Incentives Schemes where earning differ at different levels of output are? (CO4, K4)
- (a) Gantt Task System
 - (b) Halsey Plan
 - (c) Rowan Plan
 - (d) Emerson's Efficiency Plan
8. The poor quality of selection will mean extra cost on _____ and Supervision. (CO4, K4)
- (a) Training
 - (b) Recruitment
 - (c) Work quality
 - (d) None of the above

9. Social Responsibility is (CO5, K6)
(a) Same as Legal responsibility
(b) Boarder than Legal responsibility
(c) Narrower than Legal responsibility
(d) None of these
10. In which of the following approaches 'Goodwill' is considered as an important goal of Labour Welfare Officer? (CO5, K6)
(a) Placating theory
(b) Public Relation theory
(c) Fundamental theory
(d) Philanthropic theory

Part B (5 × 5 = 25)

Answer **all** questions not more than 500 words each.

11. (a) Explain Planning as function of Management. (CO1, K2)
Or
(b) Write note on Management. (CO1, K2)
12. (a) Write an essay on Time office. (CO2, K2)
Or
(b) Write note on Security and Safety. (CO2, K2)
13. (a) Describe skill redundancy. (CO3, K3)
Or
(b) Explain Job description. (CO3, K3)
14. (a) Explain Interview types. (CO4, K4)
Or
(b) Write note on wage determination. (CO4, K4)

15. (a) Write notes on Health measures in Industry. (CO5, K6)

Or

(b) Explain CSR. (CO5, K6)

Part C (5 × 8 = 40)

Answer **all** questions not more than 1000 words each.

16. (a) Describe History of Management. (CO1, K2)

Or

(b) Explain Directing. (CO1, K2)

17. (a) Write a note on Diversity of workforce. (CO2, K2)

Or

(b) Explain importance of Human Relations in organization. (CO2, K2)

18. (a) Analysis reemployment. (CO3, K3)

Or

(b) Explain personnel policies. (CO3, K3)

19. (a) Justify principles of wage determination. (CO4, K4)

Or

(b) Explain Incentives. (CO4, K4)

20. (a) Critically analysis Benchmarking. (CO5, K6)

Or

(b) Explain role of social workers in Industry. (CO5, K6)

R0889

Sub. Code

452401

M.S.W. DEGREE EXAMINATION, APRIL – 2024

Fourth Semester

Social Work

SOCIAL WORK FOR PERSONS WITH SPECIAL NEEDS

(CBCS – 2022 onwards)

Time : 3 Hours

Maximum : 75 Marks

Part A

(10 × 1 = 10)

Answer **all** the following objective questions by choosing the correct option.

1. The following one UN conventions directly dealing with persons with disability. (CO1, K2)
(a) UDHR (b) UNCRPD
(c) UNICEF (d) CEDAW
2. 'Person with benchmark disability' means a person with not less than _____ of specified disability (CO1, K1)
(a) 30% (b) 50%
(c) 40% (d) 60%
3. The Department of Empowerment of Persons with Disabilities is known as (CO2, K2)
(a) Gyan Prabha (b) Sahyogi
(c) Disha (d) Divyangjan
4. The following one is associated with learning disability (CO2, K2)
(a) Dyslexia (b) Spina Bifida
(c) Cerebral palsy (d) Myotonic

5. National Policy for persons with disability was introduced in (CO3, K1)
(a) 2006 (b) 2005
(c) 2016 (d) 2015
6. The following one is not the programme for persons with disability (CO3, K2)
(a) SAHYOGI (b) SWACHH BHARAT
(c) NIRAMAYA (d) VIKAAS
7. The following one is not the individual-level intervention strategies. (CO4, K1)
(a) Support groups (b) Assertiveness Training
(c) Parent training (d) Life skills enrichment
8. The following one is family-level social work intervention strategies (CO4, K2)
(a) Community awareness
(b) Problem focused
(c) Family Crisis intervention
(d) Education
9. The Rights of Persons with Disabilities (RPwD) Act was enacted in the year (CO4, K1)
(a) 2014 (b) 2016
(c) 2015 (d) 2013
10. CBR refers to _____ (CO4, K2)
(a) Community-based Resources
(b) Cross Beam Racer
(c) Common Books Reference
(d) Community Based Rehabilitation

Part B

(5 × 5 = 25)

Answer **all** the questions not more than 500 words each.

11. (a) Explain various causes of disability. (CO1, K2)

Or

- (b) Describe the impact of disability on the person with disability and their family. (CO1, K4)

12. (a) Explain the various needs of persons with disability. (CO2, K2)

Or

- (b) Explicate the ways and methods of raising awareness and knowledge of disability among the people. (CO2, K4)

13. (a) Define Rehabilitation and explain its types. (CO3, K2)

Or

- (b) Describe the role of social workers in Hospital and Educational Settings. (CO3, K4)

14. (a) Explain the assertiveness Training and Life Skills enrichment intervention strategies. (CO4, K2)

Or

- (b) Elaborate on Family centred intervention strategies for persons with disability. (CO4, K4)

15. (a) Define community-based rehabilitation and list the need for CBR. (CO5, K2)

Or

- (b) What are the rights of persons with disability? (CO5, K2)

Part C

(5 × 8 = 40)

Answer **all** the questions not more than 1000 words each.

16. (a) Discuss the prevention of disabilities at various Levels. (CO1, K4)

Or

- (b) Discuss the misunderstanding and societal attitude towards persons with disability. (CO1, K4)

17. (a) Describe the various social work interventions for persons with disability. (CO2, K4)

Or

- (b) Discuss the various problems of persons with disability. (CO2, K4)

18. (a) Discuss the national policies and programmes for persons with disability. (CO3, K4)

Or

- (b) Elaborate on the role of the district rehabilitation welfare office in the well-being of the persons with disability. (CO3, K4)

19. (a) Discuss the community-level social work intervention strategies for persons with disability. (CO4, K4)

Or

- (b) Explicate the various family-level social work intervention strategies. (CO4, K4)

20. (a) Elaborate on the implementation of a community-based rehabilitation approach. (CO5, K4)

Or

- (b) Discuss the strength and limitations of CBR approach. (CO5, K4)

R0890

Sub. Code

452402

M.S.W. DEGREE EXAMINATION, APRIL – 2024

Fourth Semester

Social Work

DEVELOPMENT MANAGEMENT

(CBCS – 2022 onwards)

Time : 3 Hours

Maximum : 75 Marks

Part A

(10 × 1 = 10)

Answer **all** the following objective type questions by choosing all correct option.

1. The term 'NGO' became more popular with the establishment of _____. (CO1, K1)
 - (a) The World Health Organization
 - (b) The United Nations Organization
 - (c) USA
 - (d) The World Bank

2. The Council for Advancement of Peoples Action and Rural Technology comes under the Ministry of _____. (CO1, K1)
 - (a) Rural Development
 - (b) Home Affairs
 - (c) Skill Development and Entrepreneurship
 - (d) Social Justice and Empowerment

3. The Foreign Contribution (Regulation) Act was first enacted in India in the year _____. (CO2, K1)
- (a) 1967 (b) 1970
(c) 1976 (d) 1978
4. In India NGOs can be registered as _____. (CO2, K2)
- (a) Society (b) Company
(c) Trust (d) All the above
5. A detailed description of a series of activities aimed at solving a certain problem is called _____.(CO3, K1)
- (a) Project Proposal
(b) Project Management
(c) Project Appraisal
(d) Project Monitoring
6. Which of the following information should be mentioned in the project proposal? (CO3, K2)
- (a) Goals
(b) Target group
(c) Output
(d) All the above

7. Which one of the following is the source of funding for NGOs? (CO4, K2)
- (a) Tax revenues
 - (b) Capital gains
 - (c) Investment in stocks
 - (d) Donation
8. Foreign contribution to NGOs is regulated by _____. (CO4, K1)
- (a) Ministry of Rural Development
 - (b) Ministry of Commerce and Industry
 - (c) Ministry of Home Affairs
 - (d) Ministry of Finance
9. Which one of the following is not the area of focus for NGOs? (CO5, K2)
- (a) Child development
 - (b) Human rights
 - (c) Military development
 - (d) Women empowerment
10. Transect walk is a methods used in _____. (CO5, K1)
- (a) Participatory Rural Appraisal
 - (b) Rural management
 - (c) Urban planning
 - (d) Project appraisal

Part B

(5 × 5 = 25)

Answer **all** questions not more than 500 words each.

11. (a) Highlight the major functions of NGOs. (Co1, K2)

Or

- (b) Explain the concept of Community-Based Organization with examples. (CO1, K2)

12. (a) Write a short note on Memorandum of Association. (CO2, K2)

Or

- (b) Bring out the aims and objectives of executive committee of NGOs. (CO2, K2)

13. (a) Identify the major items of budget in the project proposal. (CO3, K2)

Or

- (b) Outline the different steps in project formulation. (CO3, K3)

14. (a) Make a short note on project approach to funding of NGOs. (CO4, K2)

Or

- (b) What strategies would you follow to maintain relations with the donors of your NGO? (CO4, K4)

15. (a) Enumerate the functions of NGOs in rural development. (CO5, K2)

Or

- (b) Elaborate on the techniques of project appraisal. (CO5, K3)

Part C

(5 × 8 = 40)

Answer **all** questions not more than 1000 words each.

16. (a) Discuss the historical development of NGOs in India. (CO1, K4)

Or

- (b) Explain the role of NGOs in the various aspects of development. (CO1, K3)
17. (a) Describe the process of registering a Non-Profit Organization under different acts in India. (CO2, K4)

Or

- (b) Examine the recent changes in the FCRA Act and its impact on the functioning of NGOs. (CO2, K4)
18. (a) Explain the different fund-raising techniques for NGOs. (CO3, K3)

Or

- (b) Prepare a model project proposal for resolving agricultural issues of your district. (CO3, K4)
19. (a) Discuss the different aspects of financial management relating to NGOs. (CO4, K4)

Or

- (b) Elaborate on the various sources of funding of NGOs. (CO4, K3)

20. (a) Describe the role of NGOs in administering social welfare programmes. (CO5, K4)

Or

- (b) Explain in detail the space related Participatory Rural Appraisal methods. (CO5, K4)
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R0891

Sub. Code

452403

M.S.W. DEGREE EXAMINATION, APRIL – 2024

Fourth Semester

Social Work

MEDICAL SOCIAL WORK

(CBCS – 2022 onwards)

Time : 3 Hours

Maximum : 75 Marks

Part A

(10 × 1 = 10)

Answer **all** the following objective questions by choosing the correct option.

1. _____ is a key consideration in medical social work regarding ethics. (CO1, K1)
 - (a) Patient confidentiality
 - (b) Patient diagnosis accuracy
 - (c) Cost-effectiveness of treatments
 - (d) Availability of healthcare resources

2. _____ Provides emotional support to patients and families by offering counseling services. (CO1, K1)
 - (a) Health Administer
 - (b) Team leader
 - (c) Medical social workers
 - (d) Health Practitioner

3. The psychosomatic approach requires the practitioner broad knowledge and skills relevant to the _____ responses of patients. (CO2, K1)
- (a) Psychosocial
 - (b) Metabolic
 - (c) Physical
 - (d) All the above
4. _____ work together to deliver comprehensive care that addresses as many of the patient's needs as much as possible. (CO2, K1)
- (a) Multidisciplinary team
 - (b) Collaborative team
 - (c) Administrative members
 - (d) None of the above
5. The components of the hospital include (CO2, K2)
- (a) Clinical services
 - (b) Nursing Services
 - (c) Support services
 - (d) All the above
6. "Shopping window" of a hospital is (CO1, K1)
- (a) Operation theatre
 - (b) ICU
 - (c) OPD
 - (d) All the above

7. _____ involves the holistic approach to the prevention, diagnosis, and therapeutic management of pain. (CO2, K1)
- (a) Physiotherapy (b) Psychotherapy
(c) Diagnosis (d) All the above
8. The osteopathy, physical therapy, chiropractic, naturopathy, and massage are called _____ methods of treatment. (CO1, K2)
- (a) Physical Medicine
(b) Psychoactive Medicine
(c) Medicine
(d) All the above
9. The Primary role of a psychiatric social worker is helping the patient and the family members to accept the nature of _____. (CO2, K2)
- (a) Illness
(b) Diseases
(c) Sickness
(d) All the above
10. Medical social workers specializing in chronic illness management focus on _____. (CO1, K2)
- (a) Providing short-term counselling for patients and families
(b) Promoting peer connections through support groups
(c) Addressing social determinants of health
(d) Managing acute illnesses

Part B

(5 × 5 = 25)

Answer **all** the questions not more than 500 words each.

11. (a) Describe the functions of medical social work in India. (CO2, K3)

Or

- (b) Describe medical sociology's relevance in practicing social work methods. (CO2, K2)

12. (a) Brief the concept of patients as a person in the hospital. (CO1, K3)

Or

- (b) Brief the psychosomatic approach. (CO2, K3)

13. (a) Mention the functions of the Medical Social Work Department. (CO3, K2)

Or

- (b) Mention the staffing pattern followed in the Medical Social Work Department. (CO1, K3)

14. (a) Write a note on potential causes of Physical disability. (CO2, K2)

Or

- (b) Write a note on the importance of follow-up. (CO3, K2)

15. (a) How do you rehabilitate and counsel STD patients Discuss. (CO2, K3)

Or

- (b) Mention the major functions of the Family planning center. (CO2, K3)

Part C

(5 × 8 = 40)

Answer **all** the questions not more than 1000 words each.

16. (a) Examine the practice of medical social work abroad.
(CO2, K4)

Or

- (b) Examine the scope of practicing medical social work in India.
(CO2, K4)

17. (a) Comment on the psychosocial approach. (CO3, K5)

Or

- (b) Comment on the illness and disability and their causes.
(CO2, K4)

18. (a) Evaluate the various extension services of the Medical Social Work Department. (CO3, K5)

Or

- (b) Evaluate the various functions of public relations.
(CO4, K5)

19. (a) Classify the various principles of rehabilitation.
(CO4, K5)

Or

- (b) Classify the various types of Rehabilitation.
(CO3, K5)

20. (a) Discuss in detail the various psycho-social problems faced by families of cancer patients. (CO2, K4)

Or

- (b) Discuss in detail the various psycho-social problems faced by families of TB patients. (CO2, K4)
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R0892

Sub. Code

452404

M.S.W DEGREE EXAMINATION, APRIL 2024

Fourth Semester

Social Work

ORGANISATIONAL BEHAVIOUR AND DEVELOPMENT

(CBCS – 2022 onwards)

Time : 3 Hours

Maximum : 75 Marks

Part A

(10 × 1 = 10)

Answer **all** the following objective – type questions by choosing the correct option.

1. Which one of the following behavioural dynamics is related to the study of organizational behaviour?
(CO1, K1)
(a) Psychosocial (b) interpersonal
(c) behavioural (d) All the above
2. Who is associated with the cognitive framework of organizational behaviour?
(CO1, K1)
(a) Jon B. Watson (b) Edward Tolman
(c) B.F Skinner (d) Bandura
3. Who propounded the contingency theory of leadership?
(CO2, K2)
(a) Lawler
(b) Vroom
(c) Fred Edward Fiedler
(d) Maslow

4. A leader who is tasked with seeing the bigger picture in every situation and motivating their followers to attain greater goals is called _____. (CO2, K1)
- (a) Charismatic leader
 - (b) Transformational leader
 - (c) Transactional leader
 - (d) Autocratic leader
5. A formal discussion between people who are trying to reach an agreement is known as _____. (CO3, K1)
- (a) conflict
 - (b) leadership
 - (c) negotiation
 - (d) political behaviour
6. Which one of the following is termed as a legitimate form of domination? (CO3, K1)
- (a) Power
 - (b) Authority
 - (c) Autocracy
 - (d) Conflict
7. The term 'organisational development' was coined by _____. (CO4, K1)
- (a) Keith Davis
 - (b) Richard Beckhard
 - (c) Ericson
 - (d) Rush
8. Which one of the following is not an element of organisational culture? (CO4, K1)
- (a) Values
 - (b) Behavioural norms
 - (c) Behavioural patterns
 - (d) Negotiation
9. An agreement that unites two existing companies into one new company is known as _____. (CO5, K1)
- (a) Acquisition
 - (b) Merger
 - (c) Union
 - (d) Negotiation

10. Who developed the transactional analysis model to understand human behaviour? (CO5, K1)
- (a) Keith Davis
 - (b) Davis
 - (c) BE Skinner
 - (d) Eric Berne

Part B

(5 × 5 = 25)

Answer **all** questions not more than 500 words each.

11. (a) Define the concept of organizational behaviour and highlight its importance. (CO1, K2)
- Or
- (b) Make a short on social learning framework of organizational behaviour. (CO1, K2)
12. (a) Briefly explain Vroom's the expectancy theory of motivation. (CO2, K2)
- Or
- (b) Bring out the traits of charismatic leadership. (CO2, K2)
13. (a) Discover the different sources of power. (CO3, K2)
- Or
- (b) Explain the various types of groups. (CO3, K3)
14. (a) List down major the objectives of organizational development. (CO4, K2)
- Or
- (b) Highlight the characteristics of organizational development. (CO4, K2)
15. (a) Explore the significance of team building in the organizational development. (CO5, K2)
- Or
- (b) Write a short note on Eric Bern's transactional analysis model. (CO5, K2)

Part C

(5 × 8 = 40)

Answer **all** questions not more than 1000 words each.

16. (a) Describe the cognitive and behavioural frameworks of organizational behaviour. (CO1, K4)

Or

- (b) Explain the emerging factors influencing the study of organizational behaviour. (CO1, K3)

17. (a) Explain the Maslow theory of human motivation and its contemporary relevance. (CO2, K4)

Or

- (b) Elaborate on the different leadership styles with examples. (CO2, K5)

18. (a) Examine the factors influencing effective functioning of teams. (CO3, K4)

Or

- (b) Analyse the role of interpersonal communication in the organizational development. (CO3, K4)

19. (a) Explain the history and application of organizational development theory. (CO4, K3)

Or

- (b) Discuss the process of organizational development. (CO4, K4)

20. (a) Recommend some measures to improve the quality of work life in the organization. (CO5, K5)

Or

- (b) Explain the application of Johari Window for the organizational development. (CO5, K4)

R0893

Sub. Code

452405

M.S.W. DEGREE EXAMINATION, APRIL 2024

Fourth Semester

Social Work

**ENVIRONMENTAL SOCIAL WORK AND DISASTER
MANAGEMENT**

(CBCS – 2022 onwards)

Time : 3 Hours

Maximum : 75 Marks

Part A

(10 × 1 = 10)

Answer **all** the following objective type questions by choosing the correct option.

1. What is the primary focus of the 'recovery phase' in the disaster management process? (CO1, K2)
 - (a) Immediate response to the disaster
 - (b) Long-term restoration and reconstruction
 - (c) Preparedness planning
 - (d) Mitigation strategies

2. Which phase of disaster management involves activities such as search, rescue, and provision of immediate relief to affected populations? (CO1, K2)
 - (a) Mitigation phase
 - (b) Preparedness phase
 - (c) Impact phase
 - (d) Response phase

3. What is the primary focus of psychosocial care in social work interventions? (CO2, K3)
- (a) Physical health
 - (b) Mental and emotional well-being
 - (c) Financial stability
 - (d) Legal assistance
4. Which vulnerable group is often overlooked in social work interventions, despite facing unique challenges such as isolation and neglect? (CO2, K3)
- (a) Children
 - (b) Elderly
 - (c) Disabled
 - (d) Women
5. What are the dimensions of the environment as discussed in environmental social work? (CO3, K3)
- (a) Economic, political, cultural
 - (b) Social, technological, ecological
 - (c) Urban, rural, suburban
 - (d) Historical, geographical, psychological
6. Which of the following is a natural environmental problem related to imbalance in ecosystems? (CO3, K4)
- (a) Population growth
 - (b) Forest cutting
 - (c) Air pollution
 - (d) Climate change
7. Which international conference led to the establishment of the United Nations Framework Conventions Climate Change (UNFCCC)? (CO4, K4)
- (a) Rio Summit
 - (b) Kyoto Protocol I
 - (c) Montreal Protocol
 - (d) Paris Agreement

8. What is the primary focus of the Chipko Movement in India? (CO4, K4)
- (a) Anti-nuclear activism
 - (b) Conservation of forests
 - (c) Opposition to big dams
 - (d) Promotion of eco-farming
9. Which level of government in India plays a crucial role in implementing environmental preservation policies at the local level? (CO5, K3)
- (a) Central government
 - (b) State government
 - (c) Municipalities
 - (d) Panchayats
10. Which environmental legislation in India focuses on biodiversity conservation and the sustainable use of biological resources? (CO5, K4)
- (a) Water (Prevention and Control of Pollution) Act
 - (b) Air (Prevention and Control of Pollution) Act
 - (c) Wildlife Protection Act
 - (d) Environmental Impact Assessment (EIA) Notification

Part B (5 × 5 = 25)

Answer **all** the questions not more than 500 words each.

11. (a) Define the concept of 'preparedness' in disaster management. Provide one example of a preparedness measure. (CO1, K2)
- Or
- (b) Explain the difference between "relief and rehabilitation" in the context of disaster management. (CO1, K2)

12. (a) Define the concept of 'Psychological First Aid' in social work interventions and explain its significance in crisis situations. (CO2, K2)

Or

- (b) Discuss the unique challenges faced by women and child-headed households as vulnerable groups. What specific social work interventions can address their needs? (CO2, K2)

13. (a) Define the concept of 'sustainable development and explain why it is crucial for addressing environmental challenges. (CO3, K3)

Or

- (b) Discuss the role of social workers in contributing to the conservation and management of natural resources. Provide examples of interventions they might undertake. (CO3, K3)

14. (a) Discuss the challenges and opportunities faced by Indian agriculture in the context of the World Trade Organization (WTO). How does WTO impact the agricultural sector in India? (CO4, K4)

Or

- (b) Explain the significance of grassroots environmental movements in India, focusing on the objectives and outcomes of the Chipko Movement and the Save Forests Movement. (CO4, K4)

15. (a) Explain the importance of environmental legislation in India. Provide examples of key laws and their contributions to environmental management. (CO5, K5)

Or

- (b) Discuss the role of grassroots organizations, particularly women-led initiatives, in the conservation of the environment. Provide examples of successful projects or movements. (CO5, K4)

Part C

(5 × 8 = 40)

Answer **all** the questions not more than 1000 words each.

16. (a) Discuss the significance of the Disaster Management Act of 2005 in India. How does it contribute to effective disaster management at the national level? (CO1, K2)

Or

- (b) Explore the role of the national and state policies on disaster management in enhancing resilience and response capabilities. Provide examples to support your discussion. (CO1, K2)
17. (a) Explore the principles and concepts of psychosocial care in social work interventions. How do these principles guide the interactions between social workers and vulnerable groups, such as children and the elderly? (CO2, K3)

Or

- (b) Discuss the role of community participation in the development and implementation of a Community Disaster Management Plan. Provide examples of how community involvement enhances the effectiveness of disaster response and recovery efforts. (CO2, K3)
18. (a) Explore the causes and consequences of environmental pollution (air, water, land, and noise) and discuss the role of NGOs and social workers in addressing these issues. (CO3, K3)

Or

- (b) Discuss the significance and outcomes of international environmental agreements such as the Rio Summit and the Kyoto Protocols I and II. How have these agreements influenced global efforts towards sustainable development? (CO3, K4)

19. (a) Examine the role and impact of international conferences and environmental agreements in shaping global environmental policies. Provide examples of significant agreements and their contributions to environmental sustainability. (CO4, K3)

Or

- (b) Discuss the evolution and contributions of Greenpeace as a global environmental organization. How does Greenpeace advocate for environmental issues, and what challenges has it faced in its activities? (CO4, K4)
20. (a) Explore the state and central government policies and programs on environmental preservation in India. Analyze their effectiveness, challenges faced, and potential areas for improvement. (CO5, K5)

Or

- (b) Examine the role and significance of environmental legislation in addressing contemporary environmental challenges in India. Discuss the need for stringent laws and the role they play in environmental protection. (CO5, K4)
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R0894

Sub. Code

452406

M.S.W. DEGREE EXAMINATION, APRIL – 2024

Fourth Semester

Social Work

PSYCHIATRIC SOCIAL WORK

(CBCS – 2022 onwards)

Time : 3 Hours

Maximum : 75 Marks

Part A

(10 × 1 = 10)

Answer **all** the following objective type of questions by choosing the correct option.

1. The ultimate goal of psychiatric social work is _____ (CO1, K1)
 - (a) Diagnosing mental health conditions accurately
 - (b) Eliminating mental health disorders completely
 - (c) Enhancing mental health and well-being
 - (d) Providing long-term residential care
2. The diagnosis of mental illness is generally carried out by _____ (CO1, K1)
 - (a) clinical psychologist
 - (b) counselor
 - (c) psychiatric nurse
 - (d) psychiatrist
3. Behaviour modification is a type of _____ (CO2, K1)
 - (a) Behaviour therapy
 - (b) Cognitive Behavioural Therapy
 - (c) Humanistic Therapy
 - (d) Client Centred Therapy

4. Hypnosis means _____ (CO1, K1)
- (a) The scientific study of the human mind and its functions.
 - (b) A trance-like state that resembles sleep but is induced by a person
 - (c) The instinctive physiological response to a threatening situation
 - (d) All the Above
5. One or two therapists may be present in the session of marital therapy is termed as _____ (CO1, K2)
- (a) Conjoint therapy (b) Recreational Therapy
 - (c) Reality therapy (d) None of the above
6. _____ steps are used in the OT process. (CO1, K1)
- (a) Evaluation (b) Intervention
 - (c) Outcomes (d) All the above
7. Prisoners, psychiatric patients, and drug addicts are admitted to the home is called as _____ (CO2, K2)
- (a) Halfway homes
 - (b) De-addiction center
 - (c) Rehabilitation Center
 - (d) All the above
8. Suicide is linked to mental disorders, particularly _____ (CO4, K2)
- (a) Depression
 - (b) alcohol use disorders
 - (c) previous suicide attempt
 - (d) All the above
9. Poverty and ill mental health are inextricably linked in a _____ vicious cycle. (CO1, K2)
- (a) Positive
 - (b) Negative
 - (c) neither positive nor negative
 - (d) All the above.

10. To provide universal access to mental Health care is the objective of _____ (CO2, K3)
- (a) National Health Policy
 - (b) Health Policy
 - (c) Health indicators
 - (d) Health Promotion

Part B (5 × 5 = 25)

Answer **all** the questions not more than 500 words each.

11. (a) Describe the scope of Psychiatric social work (CO1, K2)

Or

- (b) Describe the mental Health Problems among Men. (CO2, K2)

12. (a) Brief the features of Psychotherapy. (CO1, K1)

Or

- (b) Brief the client-centered therapy. (CO1, K3)

13. (a) Brief the Transactional Analysis in social work treatment. (CO2, K2)

Or

- (b) Brief the objectives and contributions of Family Therapy. (CO2, K2)

14. (a) Mention the Functions of Child-Centered Clinic. (CO2, K2)

Or

- (b) Mention the functions of the De-addiction Center. (CO1, K3)

15. (a) Present the need and importance of the Mental Health Programme. (CO1, K2)

Or

- (b) Present the objectives of mental health policies. (CO2, K2)

Part C

(5 × 8 = 40)

Answer **All** the questions not more than 1000 words each.

16. (a) Narrate the historical Development of Psychiatric social work in India. (CO4, K5)

Or

- (b) How do you use family intervention to cure mental illness discuss? (CO3, K4)

17. (a) Elaborate the components of Cognitive Behavioral Therapy. (CO3, K4)

Or

- (b) Elaborate on the main focus and types of Psychoanalysis. (CO2, K3)

18. (a) Explain the types of Martial Therapy and its techniques. (CO3, K3)

Or

- (b) Explain the various steps involved in psychiatric rehabilitation (CO4, K4)

19. (a) Enumerate the roles of the psychiatric social workers in the child guidance clinic (CO3, K5)

Or

- (b) Enumerate the roles of psychiatric social workers in suicide Prevention. (CO4, K4)

20. (a) Examine the policies and legislation related to mental health. (CO3, K3)

Or

- (b) Examine the national Health policy 2017 in India. (CO3, K5)

R0895

Sub. Code

452407

M.S.W. DEGREE EXAMINATION, APRIL – 2024

Fourth Semester

Social Work

INDUSTRIAL RELATIONS AND TRADE UNION

(CBCS – 2022 onwards)

Time : 3 Hours

Maximum : 75 Marks

Part A

(10 × 1 = 10)

Answer **all** the following objective type questions by choosing all correct option.

1. Relation between employer and employees, and employees and trade unions is known as (CO1, K1)
 - (a) industrial dispute
 - (b) industrial relations
 - (c) employee participation
 - (d) employee management
2. Industrial Relations are characterised by _____ (CO1, K1)
 - (a) conflict
 - (b) cooperation
 - (c) both conflict and cooperation
 - (d) None of the above
3. Which one of the following is the types of industrial conflict? (CO2, K2)
 - (a) Strike
 - (b) Absenteeism
 - (c) Sabotage
 - (d) All the above
4. Which one of the following is a non-statutory machinery for settlement of industrial disputes? (CO2, K1)
 - (a) Conciliation
 - (b) Arbitration
 - (c) Adjudication
 - (d) Code of discipline

5. The government–mandated worker participation at various levels of the organization is called _____ (CO3, K1)
- (a) conflict management
 - (b) collective bargaining
 - (c) grievance redressal
 - (d) industrial democracy
6. Rules and regulations for employees and working Conditions in any employment relationship is called _____ (CO3, K1)
- (a) grievance redressal
 - (b) code of conduct
 - (c) industrial democracy
 - (d) standing orders
7. The headquarters of the International Labour Organization is located in _____ (CO4, K1)
- (a) Washington (b) New York
 - (c) Geneva (d) London
8. Which one of the following is the first organised labour union in India? (CO4, K1)
- (a) Bombay Cotton Mills Association
 - (b) Bombay Mills Hands Association
 - (c) Madras Workers Association
 - (d) Calcutta Workers Association
9. The measures providing protection to working class against retirement and maternity is known as _____ (CO5, K1)
- (a) social security (b) social justice
 - (c) social democracy (d) social equality
10. The subject of social security is a part of _____ (CO5, K1)
- (a) Central list (b) State list
 - (c) Concurrent list (d) None of the above

Part B

(5 × 5 = 25)

Answer **all** questions not more than 500 words each.

11. (a) Explore the concept of Industrial Relations. (CO1, K3)

Or

- (b) Bring out the difference between Industrial Relations and Employee Relations. (CO1, K2)

12. (a) Explain the causes of Industrial Conflict. (CO2, K2)

Or

- (b) Highlight the consequences of Industrial Conflict. (CO2, K2)

13. (a) Make a note on the skills necessary for collaborative bargaining. (CO3, K2)

Or

- (b) Discover the importance of employee discipline for the effective industrial relation. (CO3, K3)

14. (a) Define employee welfare and write down its objectives. (CO4, K2)

Or

- (b) List down different types of employee welfare. (CO4, K2)

15. (a) Briefly explain the concept of social security for employees. (CO5, K2)

Or

- (b) Indicate the need for social security for employees. (CO5, K2)

Part C

(5 × 8 = 40)

Answer **all** questions not more than 1000 words each.

16. (a) Describe the characteristics of model Industrial Relations System. (CO1, K4)

Or

- (b) Investigate the emerging trends in Industrial Relations in global era. (CO1, K5)

17. (a) Explore the statutory interventions for preventing industrial disputes in India. (CO2, K4)

Or

(b) Recommend any constructive suggestions to prevent industrial conflicts and promote industrial peace. (CO2, K5)

18. (a) Describe the principles of effective grievance redressal mechanisms in the industrial relations. (CO3, K4)

Or

(b) 'Worker's participation is a necessary condition for the successful industrial relations'– Critically analyze this statement. (CO3, K4)

19. (a) Discuss the philosophy and principals of employee welfare. (CO4, K4)

Or

(b) Explain the statutory and non-statutory welfare measures of employees. (CO4, K4)

20. (a) Describe the different types of social security measures for employees. (CO5, K4)

Or

(b) Elaborate on the different social security schemes for organized sector in India. (CO5, K4)