

R2645

Sub. Code

452201

M.S.W. DEGREE EXAMINATION, APRIL – 2025

Second Semester

Social Work

COMMUNITY ORGANIZATION AND SOCIAL ACTION

(CBCS – 2022 onwards)

Time : 3 Hours

Maximum : 75 Marks

Part A

(10 × 1 = 10)

Answer **all** the following objective type questions by choosing the correct option.

1. Basis of Community organisation should be: (CO1, K2)
(a) People (b) Resources
(c) Felt needs (d) Plan
2. The term social action was first used in social work by:
(CO1, K2)
(a) MS. Gore (b) Mary Richmond
(c) Trucker (d) Talcott parson
3. Concurrent evaluation means (CO2, K2)
(a) after a programme
(b) on going
(c) annual
(d) during electricity
4. Creating discontentment is a (CO2, K2)
(a) method (b) principle
(c) approach (d) tool

5. Which is not a skill of a community organizer? (CO3, K2)
- (a) observation (b) personality
(c) analysis (d) communication
6. Recent Tsunami struck India in the year (CO3, K2)
- (a) 2004 (b) 2005
(c) 2006 (d) 2007
7. Community disorganization concept is associated with (CO4, K2)
- (a) Saul Alinsky (b) Paulo Freire
(c) Murray G. Ross (d) Mary Richmond
8. Find the odd man out (CO4, K2)
- (a) PRA (b) PLM
(c) RRA (d) RLM
9. A social actionist against the Narmada project is (CO5, K2)
- (a) Medha Patkar (b) MS. Gore
(c) Narmatha Roy (d) Madha Patel
10. Minority group in India means (CO5, K2)
- (a) Religious minorities
(b) Linguistic minority
(c) Both (a) and (b)
(d) None

Part B

(5 × 5 = 25)

Answer **all** questions not more than 500 words each.

11. (a) Explain the principles of community organisation with examples (CO1, K3)

Or

- (b) Discuss the importance of Human Rights. (CO1, K3)

12. (a) Write the meaning of community power structure. (CO2, K3)

Or

- (b) What are the essential features of a slum community in urban settings? (CO2, K3)

13. (a) Elucidate the Process in the Locality Development model (CO3, K4)

Or

- (b) Discuss the process of organizing a rural community in detail. (CO3, K3)

14. (a) Define 'Social Action' and explain the importance. (CO4, K4)

Or

- (b) List down the essentials of good communication. (CO4, K3)

15. (a) Draw the essential criteria's in 'assessment' phase of community work. (CO5, K5)

Or

- (b) Narrate the principles of Records maintenance. (CO5, K4)

Part C

(5 × 8 = 40)

Answer **all** questions not more than 1000 words each.

16. (a) Describe the objectives of community organization.
(CO1, K3)

Or

- (b) Describe the 'Philosophy and 'Faith' of community organization.
(CO1, K3)

17. (a) Explain the features of a 'Modern Urban community'.
(CO2, K4)

Or

- (b) How the sub groups can successfully incorporated for community organization?
(CO2, K4)

18. (a) Sketch the importance of Public Interest Litigation.
(CO3, K3)

Or

- (b) Elucidate the specific contents of social planning model.
(CO3, K5)

19. (a) Describe the need for Public Relation and Resource Mobilization.
(CO4, K4)

Or

- (b) Discuss the Scope of Social action in India.(CO4, K3)

20. (a) Critically analyze the approaches of Paulo Freire.
(CO5, K5)

Or

- (b) Elaborate on the various skills required for a community organizer.
(CO5, K4)

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M.S.W. DEGREE EXAMINATION, APRIL – 2025

Second Semester

Social Work

SOCIAL WORK RESEARCH AND STATISTICS

(CBCS – 2022 onwards)

Time : 3 Hours

Maximum : 75 Marks

Part A

(10 × 1 = 10)

Answer **all** the following questions by choosing the correct option.

1. In research terms types of data can be (CO1, K1)
(a) Qualitative (b) Quantitative
(c) Both of them (d) None of these
2. A research is considered as a quality one is based on (CO1, K1)
(a) Reliability (b) Useability
(c) Objectivity (d) All of the above
3. Sample is a (CO2, K2)
(a) Representative part of the population
(b) Contains each characterizes that entire population possesses
(c) It is any part of population
(d) Answer (a) and (b)

4. The features of good measuring technique are (CO2, K2)
(a) Objectivity (b) Reliability
(c) Usability (d) All of these
5. Research work aimed to gain familiarity with a social phenomenon can be termed as (CO3, K3)
(a) Exploratory research study
(b) Formulative research study
(c) Answers (a) and (b)
(d) None of above
6. Which of the following does not determine the size of an adequate sample? (CO3, K3)
(a) The nature of the population
(b) The type of sampling design
(c) The degree of precision desired
(d) Researcher's insight into sampling
7. The basic type/s of research is/are (CO4, K2)
(a) Descriptive vs. Analytical
(b) Applied vs. Fundamental
(c) Quantitative vs. Qualitative
(d) All mentioned above
8. Probability samples are drawn based on (CO4, K2)
(a) Cluster/area sampling
(b) Systematic sampling
(c) Stratified sampling
(d) Known universe
9. Calculate the mean for the series 4, 5, 6 (CO5, K4)
(a) 4 (b) 6
(c) 5 (d) 5.5

10. Analysis of Variance is quoted as (CO5, K4)
(a) ANOVA (b) NOVA
(c) COVA (d) VOVA

Part B (5 × 5 = 25)

Answer **all** questions not more than 500 words each.

11. (a) Write the features of a scientific research. (CO 1, K3)
Or
(b) Explain the limitations of social work research. (CO1, K3)
12. (a) Define descriptive research design. (CO2, K4)
Or
(b) Name the types of hypothesis and explain. (CO2, K4)
13. (a) Recall the difficulties faced during data collection. (CO3, K4)
Or
(b) Bring out the relevance of primary data in social work research. (CO3, K4)
14. (a) List down the uses of statistics in social work research. (CO4, K5)
Or
(b) Mention the merits of editing in research. (CO4, K5)
15. (a) Draw a model two way table for a imaginary values. (CO5, K5)
Or
(b) Explain the essentials of 'footnote'. (CO5, K5)

Part C

(5 × 8 = 40)

Answer **all** questions not more than 1000 words each.

16. (a) Deliberate the major steps in social work research.
(CO1, K4)

Or

- (b) Elucidate the scope of social work research in India.
(CO1, K4)

17. (a) Signify the need for experimental design in social work research.
(CO2, K3)

Or

- (b) Sketch the various techniques of participatory rural appraisal with illustrations.
(CO2, K3)

18. (a) Portray the probability sampling methods with examples.
(CO3, K3)

Or

- (b) Compare and contrast questionnaire and interview schedule.
(CO3, K3)

19. (a) Enumerate the advantages of correlation tests in social work research.
(CO4, K5)

Or

- (b) Calculate the median, 1st quartile and 3rd quartile value for the following data:
(CO4, K5)

27 37 49 28 23 30 35 24 30 32 31 28

20. (a) Write a model proposal for Rs.30 Lakhs for a training programme focusing on alcoholic students.
(CO5, K5)

Or

- (b) Demonstrate the various parts of a research report.
(CO5, K5)

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M.S.W. DEGREE EXAMINATION, APRIL – 2025

Second Semester

Social Work

**SOCIAL WELFARE ADMINISTRATION, POLICIES AND
LEGISLATIONS**

(CBCS – 2022 onwards)

Time : 3 Hours

Maximum : 75 Marks

Part A

(10 × 1 = 10)

Answer **all** the following objective type questions by choosing
the correct option.

1. Central Social Welfare Board was established during the
_____. (CO1, K1)
 - (a) the first Five Year Plan
 - (b) the second Five Year Plan
 - (c) the first third Year Plan
 - (d) the fourth Five Year Plan
2. Social welfare is concerned with _____. (CO 1, K1)
 - (a) social services
 - (b) social security
 - (c) social policy
 - (d) all the above

3. Which one of the following is described as the equal treatment of all citizens without any social discrimination? (CO2, K2)
- (a) Social justice
 - (b) Liberty
 - (c) Social liberation
 - (d) Freedom
4. Expand ICDS. (CO2, K1)
- (a) Integrated Child Development Services
 - (b) International Child Development Services
 - (c) Integrated Child Defense Services
 - (d) Information for Child Development Services
5. Which commission recommended 27% reservation to OBCs? (CO3, K2)
- (a) Nehru Commission
 - (b) Mandal Commission
 - (c) Tendulkar Commission
 - (d) Rangarajan Commission
6. Which one of the following articles is related to prohibition of untouchability? (CO3, K1)
- (a) Article 14
 - (b) Article 15
 - (c) Article 16
 - (d) Article 17

7. Which one of the following articles is related to the Right to Education? (CO4, K1)
- (a) Article 19
 - (b) Article 20
 - (c) Article 21 A
 - (d) Article 25 B
8. Part IV of the Indian constitution is associated with _____. (CO4, K1)
- (a) The Fundamental Rights
 - (b) The Fundamental Duties
 - (c) The Preamble
 - (d) The Directive Principles of State Policy
9. The Convention on the Rights of Persons with Disabilities was adopted in 2006 by _____. (CO5, K1)
- (a) The World Health Organization
 - (b) American Movement for Social Justice
 - (c) Civil Right Movement
 - (d) United Nations General Assembly
10. How many percentage of reservation is given to SCs in public employment? (CO5, K2)
- (a) 10
 - (b) 15
 - (c) 18
 - (d) 20

Part B

(5 × 5 = 25)

Answer **all** questions not more than 500 words each.

11. (a) Explore the integral view of social welfare administration. (CO1, K2)

Or

- (b) Outline the essential functions of social welfare administration. (CO1, K2)

12. (a) Discover the skills necessary for social welfare administration. (CO2, K3)

Or

- (b) Highlight the important principles of social welfare administration. (CO2, K2)

13. (a) Elaborate on the preamble to the Indian constitution as the base for social policy. (CO3, K2)

Or

- (b) List out the constitutional provisions to safeguard the interests of tribes in India. (CO3, K2)

14. (a) Enumerate the rights guaranteed under Article-19 of the Indian constitution. (CO4, K2)

Or

- (b) Write a brief note on the writ of 'habeas corpus'. (CO4, K2)

15. (a) How is divorce given under the Hindu Marriage Act, 1955? (CO5, K2)

Or

- (b) State the important provisions of the Juvenile Justice (Care and Protection of Children) Act, 2015. (CO5, K2)

Part C

(5 × 8 = 40)

Answer **all** questions not more than 1000 words each.

16. (a) Describe the history of social welfare administration in India. (CO1, K4)

Or

- (b) Describe any four basic administrative processes. (CO1, K4)

17. (a) Explore the need for social welfare administration of women and child. (CO2, K3)

Or

- (b) Illustrate the contribution of NGOs to the national development. (CO2, K4)

18. (a) Explain the constitutional measures to protect the rights of Scheduled Castes in India. (CO2, K3)

Or

- (b) Discuss the role of social workers in promoting social policies. (CO3, K4)

19. (a) 'Social legislation as an instrument of social change'- Justify'. (CO4, K4)

Or

- (b) Interpret the fundamental rights relating to 'right to equality'. (CO4, K4)

20. (a) Explain the legislations relating to prohibition of child labour in India. (CO5, K3)

Or

- (b) Discuss the major provisions of the Rights of Persons with Disabilities Act, 2016. (CO5, K4)
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M.S.W. DEGREE EXAMINATION, APRIL – 2025

Second Semester

Social Work

Elective – HUMAN RESOURCE MANAGEMENT

(CBCS – 2022 onwards)

Time : 3 Hours

Maximum : 75 Marks

Part A

(10 × 1 = 10)

Answer **all** the questions by choosing the correct option.

1. Management is the process of (CO1, K1)
 - (a) Managing money
 - (b) Achieving goals effectively and efficiently
 - (c) Controlling employees only
 - (d) Handling customers only

2. Who is known as the father of scientific management? (CO1, K1)
 - (a) Henry Fayol
 - (b) F.W. Taylor
 - (c) Elton Mayo
 - (d) Max Weber

3. Which function of HRM involves planning for future personnel needs? (CO2, K2)
- (a) Recruitment
 - (b) Job Analysis
 - (c) Human Resource Planning
 - (d) Job Evaluation
4. What is the importance of diversity in the workforce? (CO2, K2)
- (a) Reduces conflicts
 - (b) Promotes innovation and creativity
 - (c) Simplifies management
 - (d) Shortens Administration
5. Which of the following is NOT a component of job analysis? (CO3, K3)
- (a) Job Description
 - (b) Job Specification
 - (c) Skill Gap Analysis
 - (d) Human Resource Forecasting
6. What does job specification refer to? (CO3, K3)
- (a) Details about wages
 - (b) Skills and qualifications required
 - (c) Employee performance
 - (d) Company policies

7. What is the first step in the recruitment process? (CO4, K4)
- (a) Induction
 - (b) Selection
 - (c) Advertising job openings
 - (d) Screening
8. Wage Boards are responsible for: (CO4, K4)
- (a) Employee promotion
 - (b) Fixing wages in an industry
 - (c) Conducting interviews
 - (d) Allocating work shifts
9. Which of the following is a part of employee welfare? (CO5, K6)
- (a) Time office management
 - (b) Quality management practices
 - (c) Canteen facilities
 - (d) Strategic planning
10. What does Six Sigma focus on? (CO5, K6)
- (a) Reducing cost
 - (b) Quality improvement
 - (c) Employee satisfaction
 - (d) Legal compliance

Part B

(5 × 5 = 25)

Answer **all** the questions not more than 500 words each.

11. (a) State the importance of management in achieving organizational goals. (CO1, K1)

Or

- (b) Trace out the evolution of management thought. (CO1, K1)

12. (a) Identify the role of HR managers in ensuring employee satisfaction. (CO2, K2)

Or

- (b) Explore the importance of human relations in organizations. (CO2, K2)

13. (a) Differentiate between job description and job specification with examples. (CO3, K3)

Or

- (b) Bring out the concept of human resource forecasting. (CO3, K3)

14. (a) Indicate the steps involved in the recruitment process. (CO4, K4)

Or

- (b) Mention the principles of wage and salary administration. (CO4, K4)

15. (a) Specify the concept of Corporate Social Responsibility (CSR). (CO5, K6)

Or

- (b) Highlight the role of an industrial social worker in employee welfare. (CO5, K6)

Part C

(5 × 8 = 40)

Answer **all** the questions not more than 1000 words each.

16. (a) Elaborate on the functions of management with examples. (CO1, K1)

Or

- (b) Critically analyze the contributions of different schools of management thought. (CO1, K1)

17. (a) Discuss the modern approaches to managing a diverse workforce. (CO2, K2)

Or

- (b) Assess the strategic role of HRM in organizational success. (CO2, K2)

18. (a) Enumerate the ways in which skill redundancy can be managed in an organization. (CO3, K3)

Or

- (b) Describe the methods of designing jobs to match the skill sets of individuals. (CO3, K3)

19. (a) Differentiate between different types of interviews and their purposes. (CO4, K4)

Or

- (b) Analyze the role of pay commissions in determining employee compensation. (CO4, K4)

20. (a) Deliberate the recent trends in quality management, focusing on Six Sigma. (CO5, K6)

Or

- (b) Evaluate the role of benchmarking in employee welfare and organizational performance. (CO5, K6)
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M.S.W. DEGREE EXAMINATION, APRIL – 2025

Fourth Semester

Social Work

SOCIAL WORK FOR PERSONS WITH SPECIAL NEEDS

(CBCS – 2022 onwards)

Time : 3 Hours

Maximum : 75 Marks

Part A

(10 × 1 = 10)

Answer **all** the following objective type questions by choosing the correct option.

1. “Person with benchmark disability” means a person with not less than _____ of specified disability.

(CO1, K2)

- (a) 50% (b) 40%
(c) 60% (d) 30%

2. United Nations Convention on Rights of Persons with Disability came in

(CO1, K2)

- (a) 2006
(b) 2023
(c) 2016
(d) 2002

3. The Department of Empowerment of Persons with Disabilities is known as _____. (CO2, K2)
- (a) NIRAMAYA
 - (b) DISHA
 - (c) DIVYANGJAN
 - (d) VIKAAS
4. The following disability is associated with physical Disability (CO2, K2)
- (a) Spina Bifida
 - (b) Dyscalculia
 - (c) Dyslexia
 - (d) Cerebral palsy
5. The scheme for persons with disability GYAN PRABHA focus on (CO3, K2)
- (a) Marketing Assistance
 - (b) Caregiver Training Scheme
 - (c) Educational Support
 - (d) Health Insurance
6. The Persons with Disabilities (Equal Opportunities, Protection of Rights and Full Participation) Act, 1995 has come into enforcement on February 7 in _____. (CO3, K1)
- (a) 1996
 - (b) 1998
 - (c) 1997
 - (d) 1999

7. The following one is family-level social work intervention strategies (CO4, K2)
- (a) Education
 - (b) Problem focused
 - (c) Family Crisis intervention
 - (d) Community awareness
8. The following one is not the individual-level intervention strategies (CO4, K2)
- (a) Support groups
 - (b) Parent Training
 - (c) Assertiveness Training
 - (d) Life skills enrichment
9. The following one is not the key component of CBR (CO5, K1)
- (a) Health
 - (b) Education
 - (c) Livelihood
 - (d) Sports Activities
10. Community-Based Rehabilitation strategy was introduced and endorsed by _____ (CO5, K2)
- (a) WHO
 - (b) UNHCR
 - (c) FAO
 - (d) UNDP

Part B

(5 × 5 = 25)

Answer **all** questions not more than 500 words each.

11. (a) Define disability and list various types of disabilities. (CO1, K2)

Or

- (b) Explain the societal attitude towards persons with disability. (CO1, K4)

12. (a) Explain the reactions of parents and family members towards persons with disability. (CO2, K4)

Or

- (b) Describe the ways of Coping with the Disability and problems. (CO2, K3)

13. (a) Explain the process of rehabilitation and types of rehabilitation. (CO3, K4)

Or

- (b) Describe the various programmes for the empowerment of persons with disability. (CO3, K3)

14. (a) Explain the family crisis intervention strategies and Parent Training. (CO4, K4)

Or

- (b) Elaborate on the community awareness and education strategies. (CO4, K3)

15. (a) Differentiate Rehabilitation from Habilitation. (CO5, K4)

Or

- (b) What do you understand by CBR and list the needs of CBR? (CO5, K2)

Part C

(5 × 8 = 40)

Answer **all** questions not more than 1000 words each.

16. (a) Discusses the impact of the disability on the person with disability and their family. (CO1, K4)

Or

- (b) Explicate the Causes and Prevention of disabilities. (CO1, K4)

17. (a) Elucidate the various needs and problems of persons with disability. (CO2, K4)

Or

- (b) Discuss the various social work intervention strategies in dealing with persons with disability. (CO2, K4)

18. (a) Elaborate the role of social workers in various settings to rehabilitate the persons with disability (CO3, K3)

Or

- (b) Discuss the legislative measures to protect the rights of persons with disability. (CO3, K4)

19. (a) Discuss various individual-level social work intervention strategies with suitable examples. (CO4, K4)

Or

- (b) Explicate various family-level intervention strategies in dealing with persons with disability. (CO4, K4)

20. (a) Write an essay on the Community-based rehabilitation approach for persons with disability.
(CO5, K4)

Or

- (b) Discuss the various entitlement for persons with Disability.
(CO5, K2)
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M.S.W. DEGREE EXAMINATION, APRIL – 2025

Fourth Semester

Social Work

DEVELOPMENT MANAGEMENT

(CBCS – 2022 onwards)

Time : 3 Hours

Maximum : 75 Marks

Part A

(10 × 1 = 10)

Answer **all** the following objective type questions by choosing the correct option.

1. What is the primary purpose of the Memorandum of Association (MoA) and Articles of Association (AoA) in NGO registration? (CO3, K2)
 - (i) Define the goals of the organization
 - (ii) Set the profit-sharing mechanism
 - (iii) Establish the organization's internal governance structure
 - (iv) Ensure compliance with tax regulations
 - (a) (i) and (iii)
 - (b) (ii) and (iv)
 - (c) (i), (iii) and (iv)
 - (d) (ii) and (iii)

2. What is the significance of Baseline Surveys in project formulation for NGOs? (CO4, K2)
- (i) Collecting data on the current situation of the target population
 - (ii) Evaluating the financial performance of the NGO
 - (iii) Setting project goals and timelines
 - (iv) Identifying and involving stakeholders
- (a) (i) and (iv) (b) (i) and (ii)
(c) (ii) and (iii) (d) (i), (iii) and (iv)
3. What are the main sources of funding for NGOs? (CO1, K2)
- (i) Government grants
 - (ii) Donations and membership fees
 - (iii) Loans from commercial banks
 - (iv) Profits from income-generating programs
- (a) (i) and (ii) (b) (i), (ii) and (iv)
(c) (iii) and (iv) (d) (i), (iii) and (iv)
4. Which legal act governs the registration of NGOs under a non-profit company structure in India? (CO3, K2)
- (i) Societies Registration Act
 - (ii) Trust Act
 - (iii) Companies Act (Sec. 25)
 - (iv) Foreign Contribution Regulation Act (FCRA)
- (a) (i) and (ii) (b) (ii) and (iii)
(c) (iii) and (iv) (d) (i) and (iii)

5. What is the core role of NGOs in rural development projects? (CO4, K2)
- (i) Providing financial assistance for capital investment
 - (ii) Focusing on community empowerment and participation
 - (iii) Implementing government policies without modification
 - (iv) Centralized decision-making from external donors
- (a) (i) and (ii)
- (b) (ii) and (iii)
- (c) (i), (ii) and (iv)
- (d) (ii) and (iv)
6. What is the significance of the FCRA Act in regulating NGOs' financial activities? (CO5, K2)
- (i) It mandates the reporting of all income and expenditure to the government.
 - (ii) It restricts NGOs from receiving foreign funds.
 - (iii) It ensures accountability and transparency in the use of foreign donations.
 - (iv) It ensures that foreign donations are used for marketing and advocacy.
- (a) (i) and (iii) (b) (ii) and (iii)
- (c) (i) and (iv) (d) (ii) and (iv)

7. What is the primary goal of monitoring and evaluation in NGO projects? (CO4, K2)
- (i) To assess the project's financial performance
 - (ii) To determine the impact and effectiveness of the project
 - (iii) To ensure compliance with donor requirements
 - (iv) To identify the project's weaknesses and propose solutions
- (a) (i) and (ii)
 - (b) (ii) and (iii)
 - (c) (i), (ii) and (iv)
 - (d) (ii), (iii) and (iv)
8. Which of the following best describes the process of resource mobilization for NGOs? (CO5, K2)
- (i) Relying on a single funding source for sustainability
 - (ii) Diversifying sources of funding, including government grants, donations and income-generating programs
 - (iii) Ignoring donor expectations and focusing only on local resources
 - (iv) Engaging only with international donors for financial support
- (a) (i) and (iv)
 - (b) (ii) and (iii)
 - (c) (i) and (ii)
 - (d) (ii) and (iv)

9. What is the purpose of capacity-building within NGOs?
(CO4, K2)
- (i) To train staff for effective project implementation
 - (ii) To enhance the financial management capabilities of the organization
 - (iii) To ensure the NGO complies with legal requirements
 - (iv) To improve the participation and engagement of the community
- (a) (i) and (ii) (b) (ii) and (iii)
(c) (i), (iii) and (iv) (d) (i) and (iv)
10. What is the key objective of a Logical Framework Analysis (LFA) in project monitoring and evaluation?
(CO5, K2)
- (i) To set financial targets for the project
 - (ii) To establish a comprehensive plan for project implementation
 - (iii) To evaluate the project's goals, activities, and outcomes systematically
 - (iv) To reduce the involvement of stakeholders in the project process
- (a) (ii) and (iii) (b) (i) and (iv)
(c) (i), (ii) and (iii) (d) (ii) and (iv)

Part B (5 × 5 = 25)

Answer **all** the questions not more than 500 words each.

11. (a) Define NGOs and explain their significance in developmental fields.
(CO1, K2)
- Or
- (b) Write down the process of establishing registering an NPO in India under various legal frameworks.
(CO2, K3)

12. (a) Explain the key steps in project identification and feasibility studies. (CO3, K2)

Or

- (b) Bring out different social welfare programs implemented by NGOs and their role in rural development. (CO4, K3)
13. (a) Identify and explain the major sources of funding for NGOs. (CO4, K2)

Or

- (b) Write the brief note on the concept of project appraisal and the techniques used by NGOs to evaluate a project. (CO5, K3)
14. (a) Enlist the importance of community-based organizations (CBOs) in promoting local development. (CO2, K2)

Or

- (b) Explain the process of resource mobilization for NGOs and the strategies used to raise funds. (CO3, K3)
15. (a) Elaborate on the monitoring and evaluation mechanisms adopted by NGOs for effective project management. (CO5, K3)

Or

- (b) Show case the role of NGOs in child welfare and women empowerment. (CO4, K3)

Part C

(5 × 8 = 40)

Answer **all** the questions not more than 1000 words each.

16. (a) Explain in detail the historical development of NGOs in India and their role in community development. (CO3, K3)

Or

- (b) Discuss the classification, principles, and strategies of NGOs in the developmental field. (CO2, K3)

17. (a) Describe the Societies Act and Trust Act, highlighting their significance in the registration process of NPOs. (CO3, K3)

Or

- (b) Analyze the importance of policy-making in NGO administration and the role of the executive committee. (CO4, K4)

18. (a) Analyze the steps involved in project formulation and preparation of project proposals for NGOs. (CO4, K3)

Or

- (b) Elaborate on the techniques of financial management and income generation programs (IGPs) for NGOs. (CO4, K3)

19. (a) Discuss the donor consortium approach to funding NGOs and explain the criteria for funding. (CO4, K3)

Or

- (b) Elucidate the methods of participatory rural appraisal (PRA) and network analysis in project evaluation. (CO5, K4)

20. (a) Describe the key components of NGO training programs and their role in capacity building for social welfare. (CO5, K3)

Or

- (b) Discuss the concept of public relations and documentation in NGOs, emphasizing their importance in project success. (CO4, K3)
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M.S.W. DEGREE EXAMINATION, APRIL – 2025

Fourth Semester

Social Work

MEDICAL SOCIAL WORK

(CBCS – 2022 onwards)

Time : 3 Hours

Maximum : 75 Marks

Part A

(10 × 1 = 10)

Answer **all** the following objective questions by choosing the correct option.

1. Which of the following are key roles of a medical social worker in a hospital setting? (CO2, K2)
 - (i) Emotional support to patients and families
 - (ii) Diagnosis of medical conditions
 - (iii) Liaison between patients and healthcare teams
 - (iv) Rehabilitation planning and resource mobilization
 - (a) (i) and (ii)
 - (b) (ii) and (iii)
 - (c) (i), (iii) and (iv)
 - (d) (iii) and (iv)

2. Which of the following statements about the historical development of medical social work is true? (CO2, K2)
- (i) The concept of medical social work originated in India
 - (ii) Medical social work began in hospitals to provide holistic care
 - (iii) It emphasizes the psychosocial well-being of patients
 - (iv) Its development is linked to public health reforms
- (a) (i), (ii) and (iii) (b) (ii), (iii) and (iv)
- (c) (i) and (iv) (d) (ii) and (iv)
3. Which of the following best describes the psychosocial implications of illness for patients and their families? (CO2, K2)
- (i) Financial burden on the family
 - (ii) Emotional distress and anxiety
 - (iii) Enhanced social status due to hospitalization
 - (iv) Change in family roles and responsibilities
- (a) (i), (ii) and (iii) (b) (i), (ii) and (iv)
- (c) (ii) and (iv) (d) (iii) and (iv)
4. In a multidisciplinary healthcare team, the role of the social worker includes: (CO3, K2)
- (i) Providing medical treatment to patients
 - (ii) Coordinating with healthcare professionals
 - (iii) Counseling patients and families
 - (iv) Administering medication to patients
- (a) (i) and (ii) (b) (ii) and (iii)
- (c) (iii) and (iv) (d) (i) and (iv)

5. Which of the following are key components of a hospital as a formal organization? (CO3, K2)
- (i) Well-defined departments
 - (ii) Informal communication network
 - (iii) Administrative procedures
 - (iv) Medical social work department
- (a) (i), (ii) and (iii) (b) (i), (iii) and (iv)
- (c) (ii) and (iv) (d) (iii) and (iv)
6. Hospitalization affects patients and their families in the following ways: (CO3, K3)
- (i) Financial stress
 - (ii) Isolation from social networks
 - (iii) Improvement in social mobility
 - (iv) Disruption of daily routines
- (a) (i), (ii) and (iii) (b) (i), (ii) and (iv)
- (c) (ii) and (iv) (d) (i) and (iv)
7. Which of the following are correctly classified as physical disabilities? (CO3, K2)
- (i) Orthopaedic disability
 - (ii) Visual impairment
 - (iii) Autism spectrum disorder
 - (iv) Aural impairment
- (a) (i), (ii) and (iv) (b) (ii), (iii) and (iv)
- (c) (i) and (iii) (d) (i) and (iv)

8. The role of the medical social worker in rehabilitation includes: (CO2, K2)
- (i) Mobilizing community resources
 - (ii) Providing physical therapy
 - (iii) Offering psychosocial support
 - (iv) Coordinating with rehabilitation specialists
- (a) (i) and (iii) (b) (ii) and (iv)
- (c) (i), (iii) and (iv) (d) (ii) and (iii)
9. Which of the following are specific needs of patients in a pediatric ward? (CO2, K3)
- (i) Continuous emotional support
 - (ii) Regular communication with school authorities
 - (iii) Training in rehabilitation methods
 - (iv) Parental counseling
- (a) (i) and (iv) (b) (i), (ii) and (iv)
- (c) (ii) and (iii) (d) (iii) and (iv)
10. Volunteers working with chronically ill patients in rural areas should focus on: (CO5, K2)
- (i) Educating the community about health practices
 - (ii) Assisting in medical procedures
 - (iii) Providing emotional support to patients
 - (iv) Helping with social reintegration
- (a) (i), (iii) and (iv) (b) (i), (ii) and (iii)
- (c) (ii) and (iv) (d) (i) and (iv)

Part B

(5 × 5 = 25)

Answer **all** the questions not more than 500 words each.

11. (a) Define medical social work and explain its relevance in hospital settings. (CO1, K2)

Or

- (b) Write the psychosocial implications of hospitalization for patients and their families. (CO2, K3)

12. (a) Explain the role of a medical social worker in a multidisciplinary healthcare team. (CO2, K2)

Or

- (b) Differentiate between impairment, disability and handicap with suitable examples. (CO4, K3)

13. (a) What are the key components of a hospital as a formal organization? Explain. (CO3, K2)

Or

- (b) Write the functions of a medical social work department and its staffing requirements. (CO3, K3)

14. (a) Explain the psychosocial problems associated with visual and aural disabilities. (CO4, K4)

Or

- (b) Trace out the significance of the psychosomatic approach in healthcare. (CO2, K3)

15. (a) What are the challenges faced by medical social workers in rural healthcare settings? Explain.
(CO3, K3)

Or

- (b) Show case the process of rehabilitation and the role of a medical social worker in resource mobilization.
(CO4, K3)

Part C (5 × 8 = 40)

Answer **all** the questions not more than 1000 words each.

16. (a) Define medical social work. Explain the concept, nature, and scope of medical social work in modern healthcare systems. How do medical social workers contribute to patient welfare and holistic care?
(CO3, K3)

Or

- (b) Trace the historical development of medical social work in India and abroad. Discuss the significant milestones and contributions of pioneers in this field.
(CO4, K3)

17. (a) Analyze How can medical social workers support families dealing with chronic illness or disability?
(CO4, K4)

Or

- (b) What is a psychosomatic approach? Explain its significance in understanding the relationship between physical and mental health. How can medical social workers apply this approach in their practice?
(CO3, K3)

18. (a) Describe the hospital as a formal organization, focusing on its goals, structure, and key departments. How does hospital administration impact patient care? (CO3, K3)

Or

- (b) Explain the role and functions of a medical social work department in hospitals. Discuss staffing requirements, administrative procedures and the importance of public relations in medical social work. (CO3, K3)
19. (a) Describe the causes and classification of physical disabilities with suitable examples. (CO4, K4)

Or

- (b) Discuss the objectives and principles of rehabilitation. How does a medical social worker contribute to the rehabilitation process, including resource mobilization and follow-up? (CO4, K4)
20. (a) Identify and discuss the specific needs and problems of patients in specialized healthcare settings such as outpatient units, ICUs, Pediatric wards, and HIV clinics. (CO5, K3)

Or

- (b) Comment on the role of medical social workers in addressing healthcare challenges in rural and tribal areas. How can they involve the community and train volunteers to work with chronically ill patients? (CO5, K4)

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M.S.W. DEGREE EXAMINATION, APRIL – 2025

Fourth Semester

Social Work

ORGANIZATIONAL BEHAVIOUR AND DEVELOPMENT

(CBCS – 2022 onwards)

Time : 3 Hours

Maximum : 75 Marks

Part A

(10 × 1 = 10)

Answer **all** the following objective type questions by choosing the correct option.

1. Organizational behavior focuses on understanding:
(CO1, K2)
 - (a) Human behavior in organizations
 - (b) Financial management in organizations
 - (c) Technological advancement
 - (d) Marketing strategies
2. Which discipline does NOT contribute to the field of organizational behavior?
(CO1, K2)
 - (a) Psychology (b) Sociology
 - (c) Mathematics (d) Anthropology
3. Maslow's hierarchy of needs includes which of the following needs at its highest level?
(CO2, K4)
 - (a) Physiological (b) Safety
 - (c) Self-actualization (d) Esteem

4. Which leadership theory emphasizes adapting leadership style based on the situation? (CO2, K4)
- (a) Trait theory
 - (b) Transformational leadership
 - (c) Contingency theory
 - (d) Behavioural theory
5. A team differs from a group in which aspect? (CO3, K5)
- (a) Teams focus on individual goals
 - (b) Teams have collective accountability
 - (c) Teams lack a structured framework
 - (d) Teams are informal in nature
6. Which is NOT a base of power? (CO3, K5)
- (a) Reward power (b) Coercive power
 - (c) Democratic power (d) Referent power
7. Organizational development is best described as: (CO4, K4)
- (a) A one-time activity to improve organizational health
 - (b) A systematic process of planned change
 - (c) A focus solely on employee training
 - (d) A leadership program

8. The characteristics of organizational development include all EXCEPT: (CO4, K4)
- (a) Participative management
 - (b) Long-term focus
 - (c) Emphasis on training alone
 - (d) Collaboration and feedback
9. Transactional analysis focuses on: (CO5, K5)
- (a) Role analysis
 - (b) Interpersonal interactions and ego states
 - (c) Conflict resolution
 - (d) Cybernetics
10. Johari Window is primarily used for: (CO5, K5)
- (a) Evaluating employee performance
 - (b) Enhancing self-awareness and mutual understanding
 - (c) Negotiation tactics
 - (d) Team building activities

Part B (5 × 5 = 25)

Answer **all** questions not more than 500 words each.

11. (a) Define organizational behavior and explain its relevance in today's workplace. (CO1, K2)
- Or
- (b) Discuss the theoretical frameworks contributing to the study of organizational behavior. (CO1, K2)

12. (a) Explain the key principles of Maslow's hierarchy of needs. (CO2, K4)

Or

- (b) Describe the main attributes of a good leader. (CO2, K4)

13. (a) Differentiate between groups and teams with suitable examples. (CO3, K5)

Or

- (b) Explain the bases of power and their application in organizational settings. (CO3, K5)

14. (a) Define organizational development and discuss its characteristics. (CO4, K4)

Or

- (b) Explain the components of the organizational development process. (CO4, K4)

15. (a) Discuss the significance of sensitivity training in organizational development. (CO5, K5)

Or

- (b) Explain the application of Johari Window in improving team effectiveness. (CO5, K5)

Part C

(5 × 8 = 40)

Answer **all** questions not more than 1000 words each.

16. (a) Discuss the emerging factors influencing the study of organizational behavior. (CO1, K2)

Or

- (b) Analyze the contribution of psychology and sociology to the field of organizational behavior. (CO1, K2)

17. (a) Compare and contrast content and process theories of motivation with examples. (CO2, K4)

Or

- (b) Evaluate the application of transformational leadership theory in modern organizations. (CO2, K4)

18. (a) Explain the stages of group development and their relevance in team building. (CO3, K5)

Or

- (b) Analyze the importance of interpersonal communication in conflict resolution. (CO3, K5)

19. (a) Explain the historical evolution of organizational development and its relevance today. (CO4, K4)

Or

- (b) Discuss the role of OD in driving organizational change and innovation. (CO4, K4)

20. (a) Elaborate on the role of mergers and acquisitions in organizational health. (CO5, K5)

Or

- (b) Explain how quality of work life initiatives contribute to organizational effectiveness. (CO5, K5)
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M.S.W. DEGREE EXAMINATION, APRIL – 2025

Fourth Semester

Social Work

**ENVIRONMENTAL SOCIAL WORK AND DISASTER
MANAGEMENT**

(CBCS – 2022 onwards)

Time : 3 Hours

Maximum : 75 Marks

Part A

(10 × 1 = 10)

Answer **all** the following objective type questions by choosing the correct option.

1. The word disaster comes from (CO1, K2)
 - (a) Greek word
 - (b) Latin word
 - (c) French word
 - (d) German

2. Vulnerability analysis comes in which part of the Disaster Management Cycle? (CO1, K2)
 - (a) Response
 - (b) Preparedness
 - (c) Mitigation
 - (d) Recovery

3. What is the primary purpose of a community needs assessment in disaster management? (CO2, K3)
- (a) Identifying vulnerable populations
 - (b) Allocating financial resources
 - (c) Establishing evacuation routes
 - (d) Evaluating government response
4. What is the role of social workers in advocating for policy changes in the context of disaster management?(CO2, K3)
- (a) Micro-level intervention
 - (b) Mezzo-level intervention
 - (c) Macro-level intervention
 - (d) Meta-level intervention
5. The concept of carbon Credit originated from which one of the following? (CO3, K4)
- (a) Kyoto protocol
 - (b) Earth summit
 - (c) Doha round
 - (d) Montreal Protocol
6. What is the key principles of sustainable development? (CO3, K4)
- (a) Rapid depletion of natural resources
 - (b) Exploiting ecosystems for short-term gain
 - (c) Meeting the needs of the present without regard for the future
 - (d) Interdependence of economic, social and environmental factors

7. Which convention adopted for the protection of ozone layer? (CO4, K4)
- (a) Stockholm Convention
 - (b) Basel Convention
 - (c) Montreal Protocol
 - (d) Vienna Convention
8. What is the main aim of UNFCCC? (CO4, K4)
- (a) Stabilization of greenhouse gas
 - (b) Increase of greenhouse gas
 - (c) Increase of temperature
 - (d) Stabilization of oxygen
9. When did The Environment (Protection) Act was enacted in which year? (CO5, K2)
- (a) 1974
 - (b) 1984
 - (c) 1986
 - (d) 1950
10. Who is responsible to control sanctuaries under the Wildlife Protection Act? (CO5, K2)
- (a) Forest officer
 - (b) The State Government
 - (c) The Chief Wildlife Warden
 - (d) The Collector

Part B

(5 × 5 = 25)

Answer **all** questions not more than 500 words each.

11. (a) Explain about the salient features of Disaster Management Act 2005. (CO1, K2)

Or

- (b) Outline about the Consequences of Disasters. (CO1, K2)

12. (a) Explain the psychological care given to children and women after the disaster. (CO2, K3)

Or

- (b) Illustrate the basic features of Community-based disaster management CBDM. (CO2, K3)

13. (a) Estimate various natural environmental problems and its causes. (CO3, K4)

Or

- (b) Analyse the ill effects of population growth. (CO3, K4)

14. (a) Infer the Mission and Objectives of Green peace. (CO4, K4)

Or

- (b) Examine the role of WTO in Indian agriculture (CO4, K4)

15. (a) Describe panchayath level initiatives for environment preservation. (CO5, K3)

Or

- (b) Describe the role of women in environment protection. (CO5, K3)

Part C

(5 × 8 = 40)

Answer **all** questions not more than 1000 words each.

16. (a) Describe the phases of disaster Management.
(CO1, K2)

Or

- (b) Summarise the National and state policies for Disaster Management. (CO1, K2)
17. (a) Illustrate the importance of social work intervention in Disaster Management (CO2, K3)

Or

- (b) Examine the Psychological First Aid and its effectiveness during Disaster Management. (CO2, K3)
18. (a) Estimate the role of Social workers in collaboration with the stakeholders to protect the Environment. (CO3, K4)

Or

- (b) Record the International conventions and agreement for sustainable development. (CO3, K4)
19. (a) Explain about International Conferences and Environmental Agreements to protect the environment. (CO4, K4)

Or

- (b) Discuss about the important Indian movements to protect the environment. (CO4, K4)

20. (a) Estimate the role of grassroot organisations in Environmental Preservation. (CO5, K3)

Or

- (b) Explain the State and central Government Policies and programmes for environment protection. (CO5, K3)
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M.S.W. DEGREE EXAMINATION, APRIL – 2025

Fourth Semester

Social Work

PSYCHIATRIC SOCIAL WORK

(CBCS – 2022 onwards)

Time : 3 Hours

Maximum : 75 Marks

Part A

(10 × 1 = 10)

Answer **all** the following objective type questions by choosing the correct option.

1. The children may develop disorders like _____ after a disaster. (CO1, K1)
 - (a) Anxiety
 - (b) Depression
 - (c) Post-traumatic stress
 - (d) All the above
2. Providing psychosocial service to persons in need, families and the community is the objective of _____. (CO2, K1)
 - (a) Social case work
 - (b) Social Group work
 - (c) Psychiatric social work
 - (d) All the above

3. According to Viktor Frankl logotherapy means _____. (CO2, K2)
- (a) As a theory of meaning
 - (b) As the theory of ability
 - (c) As a theory of psycho-sexual frustration
 - (d) As the theory of cognition
4. Rational emotive theory with more emphasis on _____. (CO2, K2)
- (a) Relationship
 - (b) Rapport building
 - (c) Goal Setting
 - (d) None of the above
5. Recreational therapies are also known as _____. (CO1, K2)
- (a) Therapeutic recreation
 - (b) Role Playing
 - (c) Problem-solving
 - (d) All the above
6. Which of the following are called as principles of Psychiatric Rehabilitation? (CO1, K1)
- (a) Emotional well-being
 - (b) Social well-being
 - (c) Vocational well-being
 - (d) All the above

7. The major functions of a psychiatric social worker are _____. (CO1, K2)
- (a) promotion and prevention
 - (b) treatment and rehabilitation
 - (c) curing and follow-up
 - (d) all the above
8. The national mental health program was re-strategized in 2003 to include _____. (CO2, K2)
- (a) Modernization of mental health hospital
 - (b) Upgradation of psychiatric wings in medical college
 - (c) Upgradation of psychiatric wings in general hospital
 - (d) All the above
9. The basic components of community mental health programs are _____. (CO2, K1)
- (a) Prevention
 - (b) Treatment
 - (c) Rehabilitation
 - (d) All the above
10. Need identification is a role of _____. (CO2, K3)
- (a) Psychiatric Social worker
 - (b) Lawyer
 - (c) Health worker
 - (d) All the above

Part B

(5 × 5 = 25)

Answer **all** questions not more than 500 words each.

11. (a) Describe the importance of Psychiatric social work.
(CO1, K3)

Or

- (b) Describe the various causes of mental Health Problems.
(CO1, K3)

12. (a) Brief the features of behavioral therapy. (CO1, K2)

Or

- (b) Brief the contributions of client-centered therapy.
(CO2, K3)

13. (a) Mention the functions of group therapy. (CO2, K3)

Or

- (b) Mention the various objectives of transactional analysis.
(CO3, K2)

14. (a) Present the functions of the child guidance center.
(CO2, K3)

Or

- (b) Present the meaning and importance of a community mental health program. (CO2, K2)

15. (a) Measure the problems of implementing national mental health policy. (CO2, K3)

Or

- (b) List and brief the legislation related to mental health. (CO3, K2)

Part C

(5 × 8 = 40)

Answer **all** questions not more than 1000 words each.

16. (a) Narrate the challenges and limitations of practicing Psychiatric social work in India. (CO3, K4)

Or

- (b) Narrated the stages of Crisis Intervention in any mental health problems. (CO3, K4)
17. (a) Comment on the Reconstructive psychotherapy. (CO2, K3)

Or

- (b) Comment on the techniques of Gestalt theory. (CO2, K3)
18. (a) Examine the Process of occupational therapy. (CO2 K3)

Or

- (b) Examine the relaxation therapy and its techniques. (CO3, K5)
19. (a) Enumerate the roles of the medical social worker in the de-addiction center. (CO4, K5)

Or

- (b) Enumerate the roles of psychiatric social workers in admitting patients with mental health problems (CO3, K5)

20. (a) Discuss in detail the present mental care services in India. (CO3, K4)

Or

- (b) Discuss in detail the history of mental health care in India. (CO2, K4)
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M.S.W. DEGREE EXAMINATION, APRIL – 2025

Fourth Semester

Social Work

INDUSTRIAL RELATIONS AND TRADE UNIONS

(CBCS – 2022 onwards)

Time : 3 Hours

Maximum : 75 Marks

Part A

(10 × 1 = 10)

Answer **all** the following objective type questions by choosing the correct option.

1. Stakeholders of Industrial relations are _____
(CO1, K2)
 - (a) ILO, Government and Association of employees
 - (b) ILO, Government, Trade Unions
 - (c) ILO and Board of Directors
 - (d) Board of Directors and trade Unions
2. Which of the following is not an approach to industrial relations?
(CO1, K2)
 - (a) Unitary approach
 - (b) Pluralistic approach
 - (c) Marxist approach
 - (d) Employee's approach

3. _____ is the ultimate remedy for the settlement of industrial dispute through the intervention by the third party appointed by the government. (CO2, K4)
- (a) Conciliation
 - (b) Voluntary Arbitration
 - (c) Adjudication
 - (d) Collective bargaining
4. Which one of the following is the last weapon in the hands of workers? (CO2, K4)
- (a) Lay off
 - (b) Lock out
 - (c) Closure
 - (d) Strike
5. The Court of Inquiry under the Industrial Disputes Act, 1947 will conclude its proceeding within a period of _____. (CO3, K4)
- (a) 14 days
 - (b) 02 months
 - (c) Six months
 - (d) One year
6. What is the role of a disciplinary hearing in the procedure? (CO3, K4)
- (a) Encourage rule-breaking
 - (b) Address performance issues privately
 - (c) Ignore employee concerns
 - (d) Ensure transparency in the process

7. Under which legislation, housing is a statutory provision?
(CO4, K4)
- (a) The factories Act
 - (b) Mines Act
 - (c) Plantation of Labour Act
 - (d) Workmen's Compensation Act
8. Who is known as 'safety valve' in the field of industrial relations?
(CO4, K4)
- (a) Employer
 - (b) Trade Union
 - (c) Safety officer
 - (d) Welfare officer
9. Which of the following legislations in India is governed by tripartite organisation consisting of representatives of labour, management and government. (CO5, K2)
- (a) Payment of Bonus Act
 - (b) Industrial Disputes Act
 - (c) ESI Act
 - (d) Maternity Benefit Act
10. _____ in which of the following years was the Workmen's Compensation Act introduced. (CO5, K2)
- (a) 1948
 - (b) 1976
 - (c) 1923
 - (d) 1961

Part B

(5 × 5 = 25)

Answer **all** questions not more than 500 words each.

11. (a) Discuss the objectives of Industrial Relations.
(CO1, K2)

Or

- (b) Discover the factors influencing Industrial Relations.
(CO1, K2)
12. (a) Infer the statutory and non statutory measures to settle disputes.
(CO2, K4)

Or

- (b) Analyse the importance of Industrial Peace.
(CO2, K4)
13. (a) Illustrate the objectives of Collective bargaining.
(CO3, K4)

Or

- (b) Explain about hot stove rule-of administering discipline.
(CO3, K4)
14. (a) Evaluate the objectives of Employee welfare.
(CO4, K4)

Or

- (b) Estimate the role of employee welfare agencies.
(CO4, K4)
15. (a) Discover the importance of Social security in India.
(CO5, K2)

Or

- (b) Differentiate between social assistance and social insurance.
(CO5, K2)

Part C

(5 × 8 = 40)

Answer **all** questions not more than 1000 words each.

16. (a) Discuss about characteristics of a model Industrial Relations (IR) System. (CO1, K2)

Or

- (b) Describe the emerging trends in Industrial resolution. (CO1, K2)

17. (a) Illustrate the various causes for industrial conflicts.

(CO2, K4)

Or

- (b) Infer the outcome of industrial conflicts (CO2, K4)

18. (a) Explain about how the Gender-based issues and grievances addressed and resolved in an industry.

(CO3, K4)

Or

- (b) Evaluate the employee discipline procedures in Industries. (CO3, K4)

19. (a) Explain the statutory and non-statutory provisions for employee welfare. (CO4, K4)

Or

- (b) Appraise the principles of Employee welfare. (CO4, K4)

20. (a) Summarise the types of schemes for the organized sector in India. (CO5, K2)

Or

- (b) Estimate the salient features of National Pension System (NPS) and Employees' State Insurance Scheme (ESI). (CO5, K2)
-